DHS Oregon Department of Human Services

Division of Medical Assistance Programs

Information Memorandum Transmittal

Sandy Wood, Section Manager
DMAP Research Education and Development
Authorized Signature

Number: DMAP-IM-08-117
Issue Date: 09/10/208

Topic: Medical Benefits

Subject: OHP Standard Reservation List – Application Progress Report 08/28/08

Applies to (check all that apply):

- ☐ All DHS employees
- ☐ Area Agencies on Aging
- ☐ Children, Adults and Families
- ☐ County DD Program Managers
- ☐ County Mental Health Directors
- ☐ Health Services
- ☐ Seniors and People with Disabilities
- ☒ Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

Attached is the August report outlining the random selection process, fairness and application outcomes for the OHP Standard reservation list. This edition of the report includes outcomes for June and July, in addition to updates for the months of March through May.

If you have any questions about this information, contact:

Contact(s):	Rebeka Gipson-King, Client and Provider Education Unit		
Phone:	503-947-5484	**Fax:**	503-947-5221
E-mail:	Rebeka.Gipson-King@state.or.us		

OHP Standard Reservation List

Application Progress Report

March through July 2008

DHS
Oregon Department of Human Services

Oregon HEALTH PLAN

Updated 08/28/08

Contents

Executive summary **1**

Reservation list **3**

Selection and application process **7**

Monthly selections **11**

March 2008 ..... *11*

April 2008 ..... *19*

May 2008 ..... *27*

June 2008 ..... *35*

July 2008 ..... *43*

Cumulative results **51**

Executive summary

During five weeks in January and February 2008, the Department of Human Services (DHS) invited uninsured, low-income Oregonians to put their names on a reservation list. Ultimately, over 90,000 individuals, from all corners of the state, placed their names on the list, hoping to have their names randomly drawn and a chance to apply for OHP Standard benefits. OHP Standard provides health care coverage to low-income, non-pregnant adults 19 years of age and older. Of the 90,000 people whose names were on the list, 4,400 were already receiving medical assistance from DHS or had pending cases.

From March through July the department mailed applications to 18,047 people who expressed a need for health care coverage. This included the initial random drawing of 15,000 reservations as well as an additional 3,047 household members who were included on the reservation. Of the 18,047 people sent an application, 4,824 have successfully applied for and are receiving medical assistance benefits.

OHP Standard history

- On July 1, 2004, DHS closed OHP enrollment to non-pregnant adults between the ages of 19 and 65, a client group who typically received the OHP Standard benefit package.
- At its peak in July 1995, OHP Standard served 132,000 people; however, due to General Fund budget cuts, the program was closed to new enrollment after June 30, 2004.
- The program now is supported by taxes on hospitals and managed care plans. Attrition dropped the number of people served to 19,000, opening the way to enroll more individuals until it reaches a monthly average of 24,000 people for the two-year budget period that ends June 30, 2009.

Selection and application process

This report outlines:

- The process the department is using to draw names from the reservation list in a fair and equitable manner.
- The steps the department is taking to ensure people receive an application in a timely manner.
- Monthly and cumulative statistics of names drawn; applications mailed, returned and processed; and eligibility determinations.

These processes are shown below.

- **Random selection**
  - Three thousand names have been drawn each month from March through July.
  - Because the number of new clients who have been enrolled in OHP Standard has consistently been lower than projected, the department will increase the number of names drawn to 6,000 beginning in August.

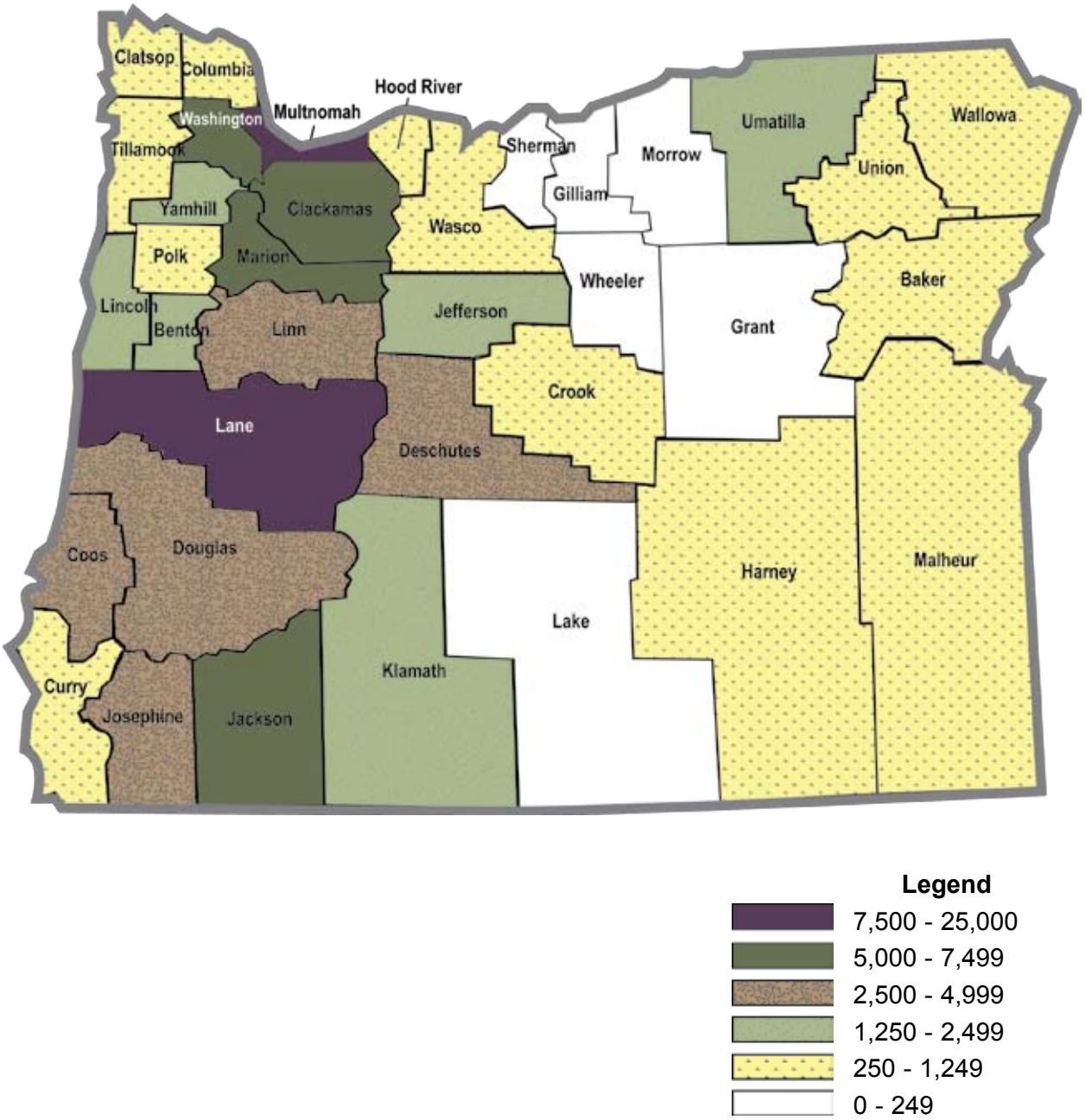
- **Advance notification**
  - The department mails an advance notice to those people whose names have been drawn, informing them that they will be receiving an OHP Standard application and reminding them to notify the department if their address changes.
  - This step was added to the process because, knowing that some people would have moved since putting their names on the reservation list, the department wanted to increase the number of applications reaching intended recipients in the initial mailing.
- **Applications mailed**
  - Approximately four weeks after the advance notice is sent, the department mails the OHP Standard application.
  - Applications are stamped with the date they are mailed. Instructions direct the applicant to return the completed application to DHS 45 days from the date shown on the application.
- **Follow-up contact** (before the application deadline)
  - The department sends a reminder to everyone whose name was drawn. The reminder tells people they can send in their application even if they don't have all of the required paperwork and gives resources for those who need help filling out the application.
  - Staff call people who have not returned their applications, offering assistance with the process and reminding them of the application deadline. This step was added to the process based on the slow rate of returned applications from the March selection.
- **Application processing**
  - DHS staff determine eligibility for each person listed on completed applications.
  - Applications that are not complete are pended. Staff send a letter to the applicant letting them know what information is still needed (i.e., proof of income).
  - While processing the application, DHS staff check to see if the applicant qualifies for any other medical programs.

This report is revised monthly to add statistics from previous months and to update cumulative data. Please direct any comments or questions about this report to the DHS Division of Medical Assistance Programs (DMAP) at **www.oregon.gov/DHS/healthplan/contact_us.shtml** or by calling (503) 947-5081.

Reservation list

The department's statewide, multi-media, publicity campaign paid off. When the list closed at the end of February, over 90,000 names had been submitted for placement on the reservation list. The map below illustrates the approximate number of people on the reservation list from each of the state's 36 counties.

Reservation list
By county



Source: Reservation List - DMAP REaD
05/28/08

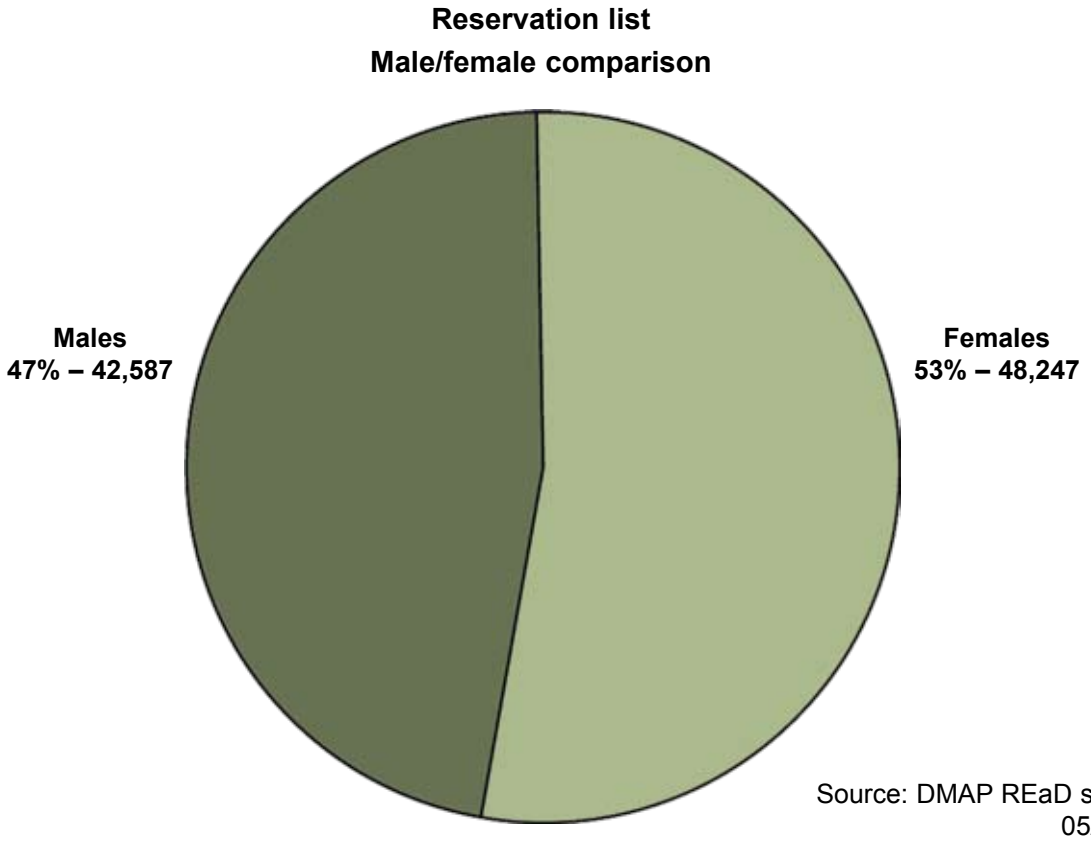
Reservation list – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total*	Gender Female	Male
Baker	111	207	161	17	**496**	256	240
Benton	478	567	260	31	**1,336**	703	633
Clackamas	1,531	2,449	1,255	90	**5,326**	2,988	2,338
Clatsop	389	422	302	20	**1,133**	585	548
Columbia	216	453	243	14	**926**	528	398
Coos	527	939	570	45	**2,081**	1,091	990
Crook	108	251	190	15	**564**	319	245
Curry	108	280	207	21	**616**	327	289
Deschutes	806	1,352	693	49	**2,900**	1,585	1,315
Douglas	1,215	1,807	1,124	108	**4,254**	2,328	1,926
Gilliam	2	17	19	1	**39**	24	15
Grant	22	72	59	1	**154**	91	63
Harney	57	133	77	3	**270**	151	119
Hood River	144	259	127	1	**531**	307	224
Jackson	1,420	2,361	1,346	141	**5,268**	2,935	2,333
Jefferson	704	713	315	14	**1,746**	780	966
Josephine	728	1,291	980	67	**3,065**	1,590	1,475
Klamath	535	996	533	47	**2,111**	1,113	998
Lake	40	111	79	7	**237**	139	98
Lane	2,772	4,407	2,618	229	**10,028**	5,188	4,840
Lincoln	393	640	490	40	**1,563**	853	710
Linn	696	1,314	674	56	**2,740**	1,506	1,234
Malheur	138	252	145	13	**548**	255	293
Marion	1,849	3,346	1,597	124	**6,917**	3,719	3,198
Morrow	33	86	53	5	**177**	110	67
Multnomah	5,660	10,472	5,559	392	**22,085**	11,139	10,946
Polk	375	530	311	26	**1,242**	645	597
Sherman	17	23	16	2	**58**	34	24
Tillamook	148	284	275	33	**740**	416	324
Umatilla	338	706	402	42	**1,488**	850	638
Union	156	207	120	9	**492**	277	215
Wallowa	35	53	46	2	**136**	76	60
Wasco	158	262	141	16	**577**	314	263
Washington	1,957	3,082	1,561	192	**6,794**	3,874	2,920
Wheeler	6	13	17	1	**37**	21	16
Yamhill	526	856	455	38	**1,875**	969	906
Unknown	84	140	51	9	**284**	161	123
Total	**24,482**	**41,353**	**23,071**	**1,921**	**90,834**	**48,247**	**42,587**

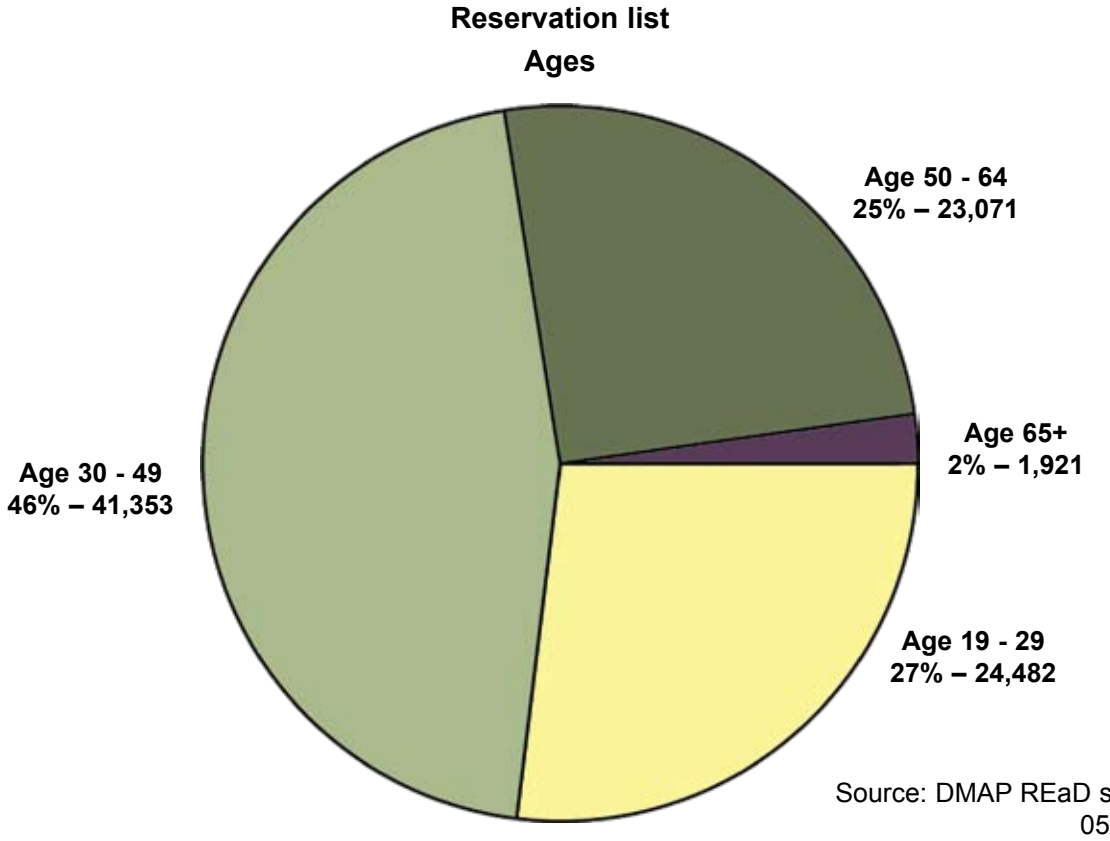
* *These facts were self-reported. Some people didn't answer one or both questions about age and gender. Therefore, the totals may not be consistent.*

Source: DMAP REaD section – 05/28/08

There are more females than males on the reservation list.



Adults between 30 and 49 years of age make up the largest reported age group of people on the reservation list.



Oregon
HEALTH
PLAN

Selection and application process

Reservation list philosophy and approach

Because there is not enough funding to cover everyone eligible, DHS created a reservation list of people who were interested in applying for OHP Standard. The list was open from Jan. 28 through Feb. 29, 2008.

The department chose a reservation list and random selection process because it gave everyone an equal opportunity to have their name drawn from the list. The department looked at several options when creating the reservation process, including:

- Adding people to OHP Standard based on health status. Federal law prevents states from determining eligibility for federal programs based on health care conditions; therefore, it is unlikely that they would approve this approach for a reservation list.
- Selecting names on a 'first-come, first-served' basis. This option was rejected because it would put at a disadvantage people who, for example, did not learn about the reservation list early or could not phone or get Internet access early in the process.

In developing the reservation list, the department actively sought input from community stakeholders and the public about the process. A group of stakeholders was assembled to review the reservation list plan, discuss concerns, evaluate options and make recommendations. The group included representatives from the Oregon Association of Hospitals and Health Systems, the Oregon Law Center, county health agencies, client disability advocates and client health advocates.

Ultimately, the department and workgroup determined that using a random selection process was the fairest way to give people the opportunity to apply for OHP Standard.

People were able to place themselves, or someone else, on the reservation list by using one of the following options:

- Calling a toll-free phone number and speaking with DHS staff.
- Completing and sending a one-page Reservation List Request form (OHP 3203) to DHS. The OHP 3203 could be mailed, faxed, or dropped off at any DHS branch office.
- Completing and submitting an online electronic version of the form.
- E-mailing the information to DHS.

Random selections

The random selection is performed by the department's mainframe computer governed by an IBM operating system. IBM DB2 software is used for the random selection process. The software application is universally recognized and proven to select records from a database totally at random.

Each month, information systems staff initiate the IBM DB2 random selection computer program. The program:

- Identifies all active individuals in the database. Individuals selected previously are still in the database but are coded as inactive.
- Randomly assigns a number to all active individuals.
- Sorts the individuals based on numerical order of the randomly assigned number.
- Selects the first 3,000 names. The department initially made the decision to select 3,000 names each month based on the availability of staff members to process the anticipated number of returned applications. Because the number of new clients who have been enrolled in OHP Standard has consistently been lower than projected, the department will increase the number of names drawn to 6,000 beginning in August.

Advance notice

The department sends an advance notice to people whose names are drawn, informing them they will receive an application and reminding them to notify the department if their address changes. The notice allows DHS time to research and update addresses from returned mail before sending the actual date-stamped applications. This step helps ensure that applications aren't returned as 'undeliverable' to DHS with the deadline clock ticking.

Updating bad addresses

DHS goes to great lengths to research address changes. Each piece of returned mail is researched and every effort is made to update contact information. When mail is returned, staff search several databases in an effort to find the most current address available. Staff members call people if a phone number is available, although many numbers are unavailable because they were not required to provide a phone number.

DHS mails applications

The department then mails applications to the people whose names were drawn. Before the application is due back to DHS, the applicants receive a reminder-to-submit letter.

Follow-up calls

Finally, as the deadline for returning completed applications approaches, DHS staff call people who haven't returned an application. Despite these efforts, many people choose not to turn in their applications. For example, someone may not turn in their application because their situation has changed and they no longer need OHP coverage.

Eligibility determinations

Once the completed applications arrive at DHS, staff begin the eligibility determination process.

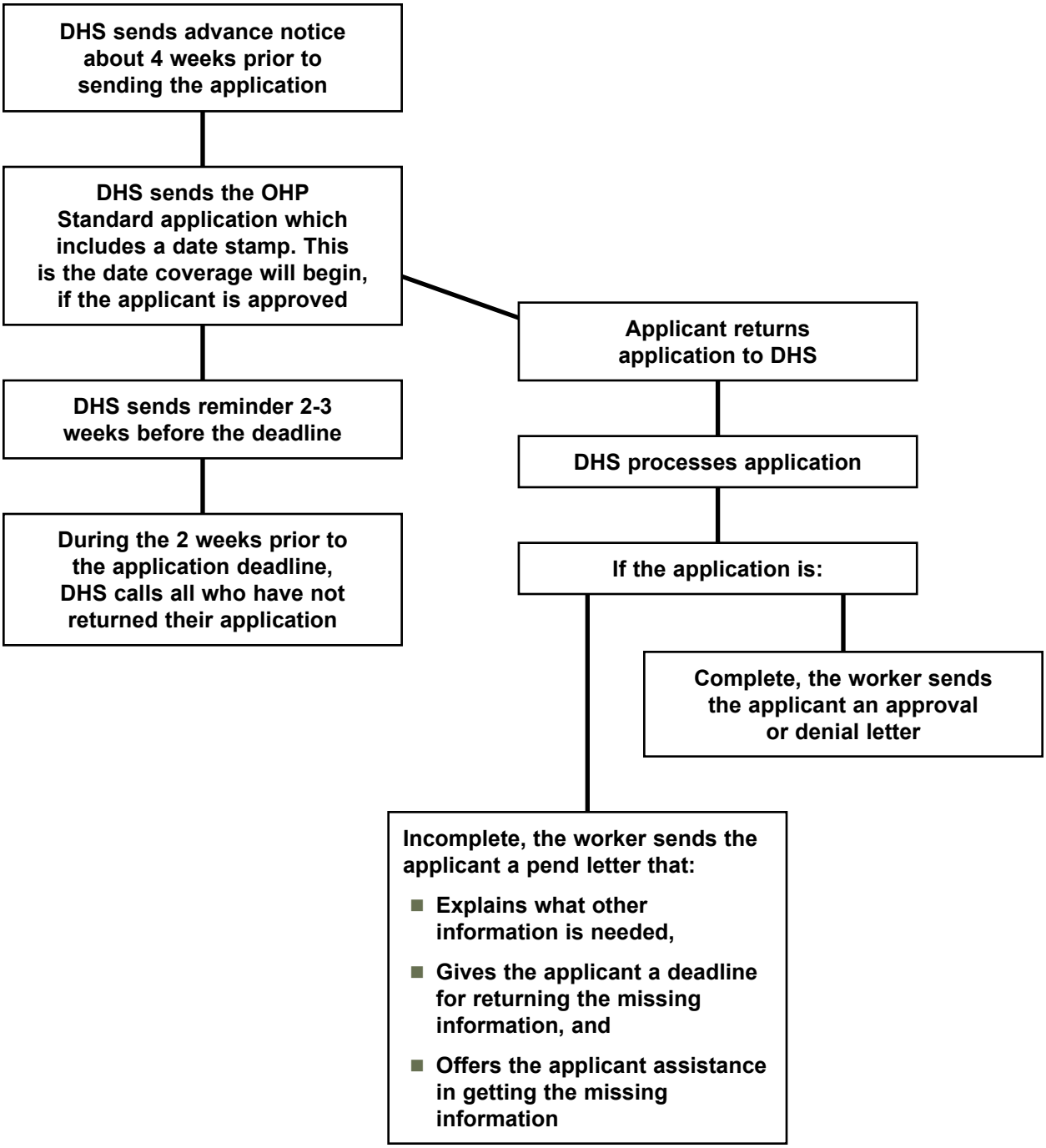
Timelines for the OHP Standard reservation list applications

		Application is mailed in:							
		Mar	**April**	**May**	**June**	**July**	**Aug**	**Sept**	**Oct**
1	Run random selection	3/5	3/27	4/8	5/1	6/2	7/1	8/1	9/2
2	DMAP sends advance notice			4/16	5/9	6/11	7/14	8/12	9/11
3	DHS staff update addresses			4/16 - 4/29	5/12 - 5/29	6/12 - 6/27	7/15 - 7/30	8/13 - 8/28	9/12 - 9/29
4	Applications are mailed	3/10	4/7	5/7	6/6	7/7	8/7	9/5	10/7
5	**Date stamped on the application is:**	**3/11**	**4/8**	**5/8**	**6/9**	**7/8**	**8/8**	**9/8**	**10/8**
6	DMAP mails reminder letter	4/9	5/2	6/2	7/2	8/1	8/29	10/2	10/31
7	DHS staff call people who haven't returned their application	4/11 - 4/25	5/9 - 5/23	6/9 - 6/23	7/10 - 7/24	8/8 - 8/22	9/8 - 9/22	10/9 - 10/23	11/7 - 11/24
8	Deadline for returning application	4/25	5/23	6/23	7/24	8/22	9/22	10/23	11/24

DMAP CU 4/16/08

Process flowchart

Computer randomly selects individuals and then DHS sends the following to those who are selected:



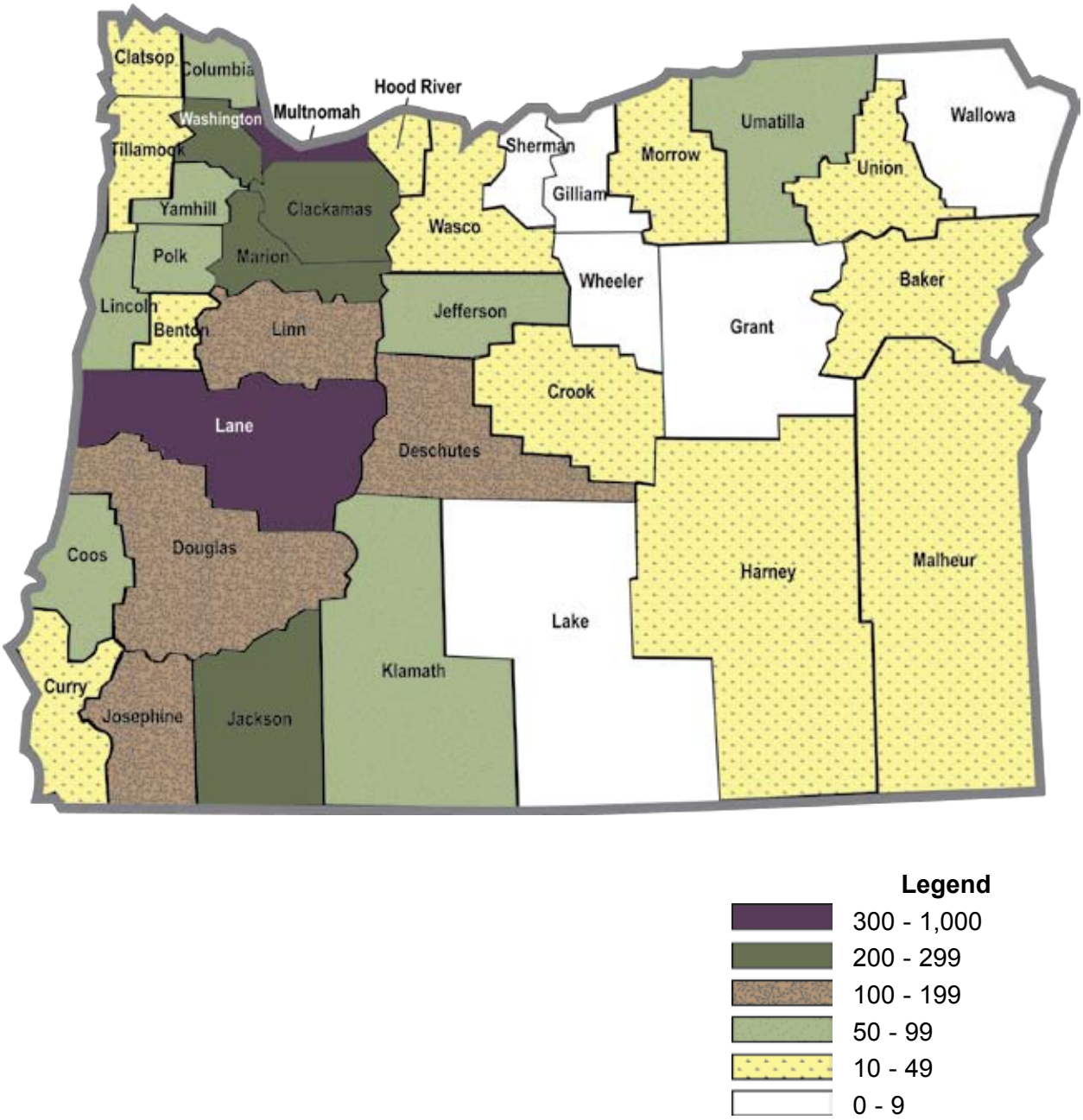
Monthly selections

March 2008

Three thousand individuals were randomly selected to receive applications in March. After including other family members whose names also were on the reservation list, the number of people offered an opportunity to apply was 3,657.

The following map shows the counties in which each of the 3,657 people live.

Monthly selections – March 2008
By county



Source: Reservation List - DMAP REaD
05/28/08

March selections – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total	Gender Female	Male
Baker	5	6	8	0	**19**	9	10
Benton	16	19	8	0	**43**	21	22
Clackamas	57	96	50	4	**207**	112	95
Clatsop	16	14	10	0	**40**	21	19
Columbia	8	30	14	0	**52**	30	22
Coos	19	41	21	3	**84**	41	43
Crook	3	16	3	1	**23**	14	9
Curry	5	8	9	0	**22**	11	11
Deschutes	40	62	31	3	**136**	65	71
Douglas	47	71	37	5	**160**	90	70
Gilliam	0	1	0	0	**1**	1	0
Grant	0	4	0	1	**5**	2	3
Harney	3	11	2	0	**16**	8	8
Hood river	5	9	4	1	**19**	10	9
Jackson	63	117	53	4	**237**	140	97
Jefferson	30	23	9	1	**63**	27	36
Josephine	24	54	38	2	**118**	62	56
Klamath	21	41	19	3	**84**	39	45
Lake	1	1	3	0	**5**	4	1
Lane	92	196	88	7	**383**	201	182
Lincoln	13	30	18	1	**62**	36	26
Linn	40	49	37	3	**129**	68	61
Malheur	4	16	7	1	**28**	12	16
Marion	85	133	79	2	**299**	168	131
Morrow	2	7	2	1	**12**	5	7
Multnomah	193	399	235	15	**842**	405	437
Polk	14	25	14	0	**53**	28	25
Sherman	0	1	0	0	**1**	1	
Tillamook	9	11	12	0	**32**	16	16
Umatilla	7	30	11	3	**51**	27	24
Union	12	14	2	2	**30**	18	12
Wallowa	3	3	1	0	**7**	5	2
Wasco	3	7	6	1	**17**	10	7
Washington	89	127	61	11	**288**	162	126
Wheeler	0	0	0	0	**0**	0	0
Yamhill	22	34	18	3	**77**	40	37
Unknown	3	8	1	0	**12**	8	4
Total	**954**	**1,714**	**911**	**78**	**3,657**	**1,917**	**1,740**

Source: Reservation List DB – DMAP REaD section
05/28/08

Submitted applications returned to DHS

The department mailed the applications on March 10, and applicants had a deadline of April 25 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – March 2008

Applicant status

Approved (for any/all programs)	1,330
Denied	1,172
Pending	54
Total	**2,556**
Received but not yet processed	10

Source: CAF 5503
08/06/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	1,077	33	53	48	1	118	1,330
Denied	872	48	38	23	1	190	1,172
Pending	45	0	1	1	0	7	54
Total	**1,994**	**81**	**92**	**72**	**2**	**315**	**2,556**

** Native American or Alaska Native*
*** Native Hawaiian or Pacific Islander*

Source: CAF 5503
08/06/08

Status of applicants by gender and age

Status	Male	Female
Approved	634	696
Denied	516	656
Pending	20	34
Total	**1,170**	**1,386**

19-29	30-49	50-64	65+
334	667	323	6
280	537	327	28
8	32	14	0
622	**1,236**	**664**	**34**

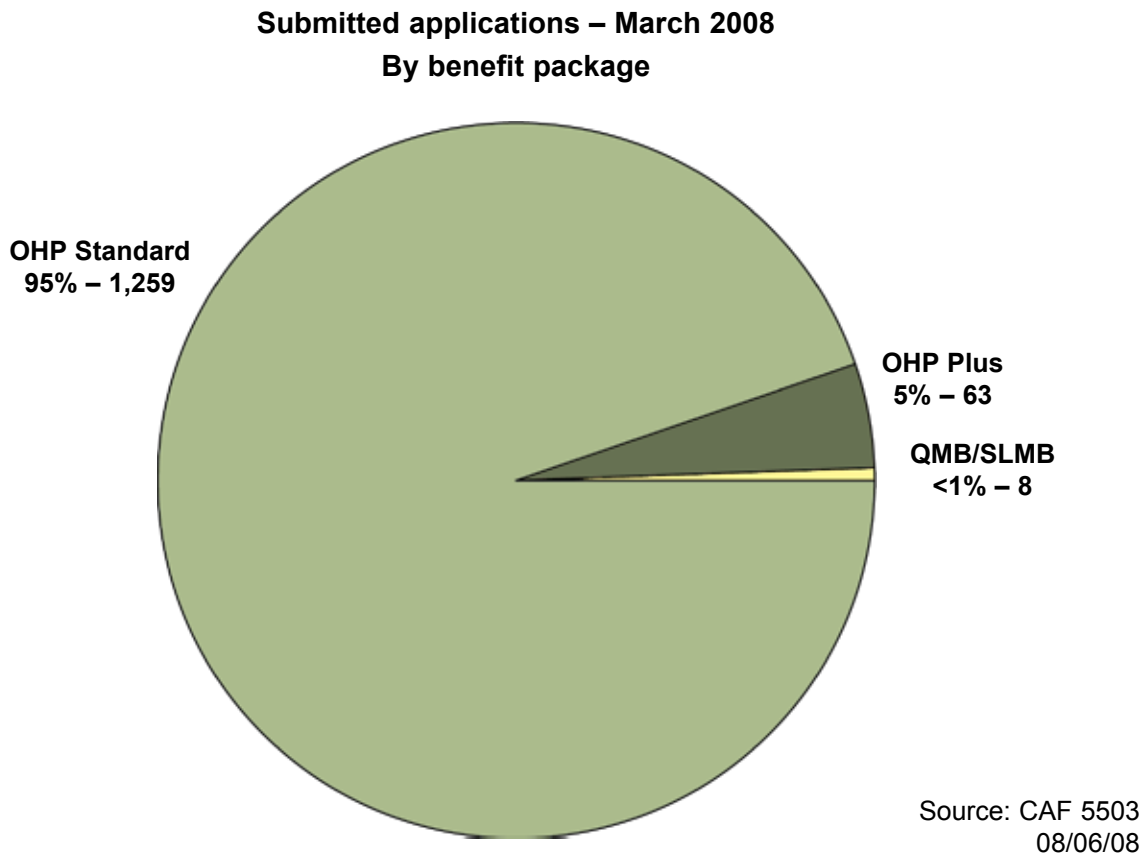
Source: CAF 5503
08/06/08

Applicants by language

English	2,309
Spanish	1913
Russian	28
Vietnamese	15
Other	21
Total	***2,566**

* Includes "not yet processed" applications
Source: CAF 5503
08/06/08

The following chart shows in which benefit package each of the 1,330 approved applicants were enrolled.



Benefit package names and descriptions

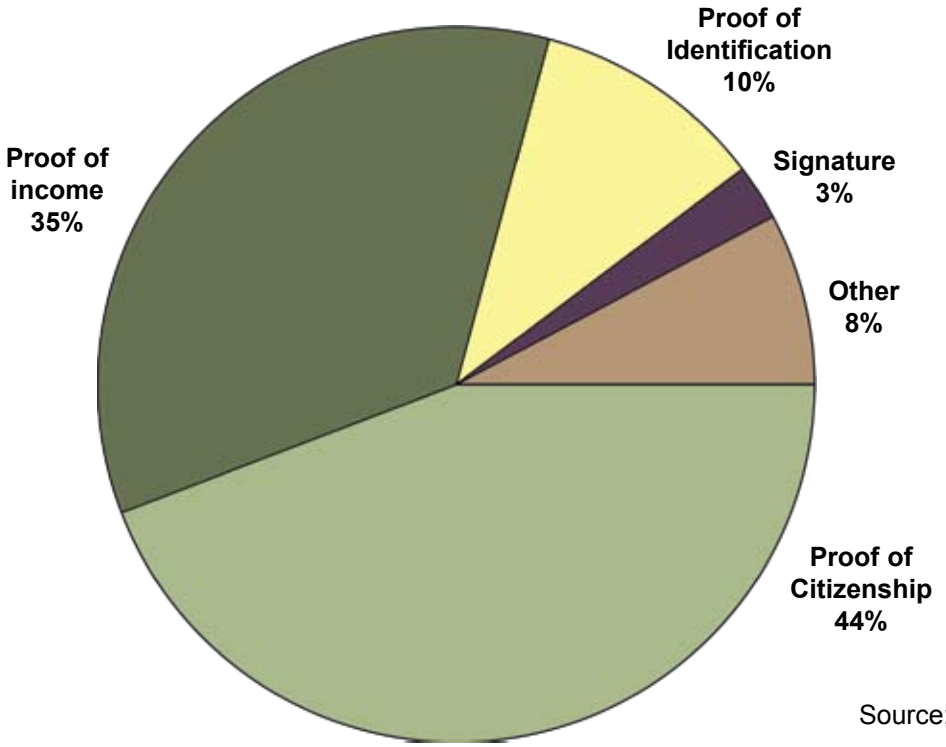
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

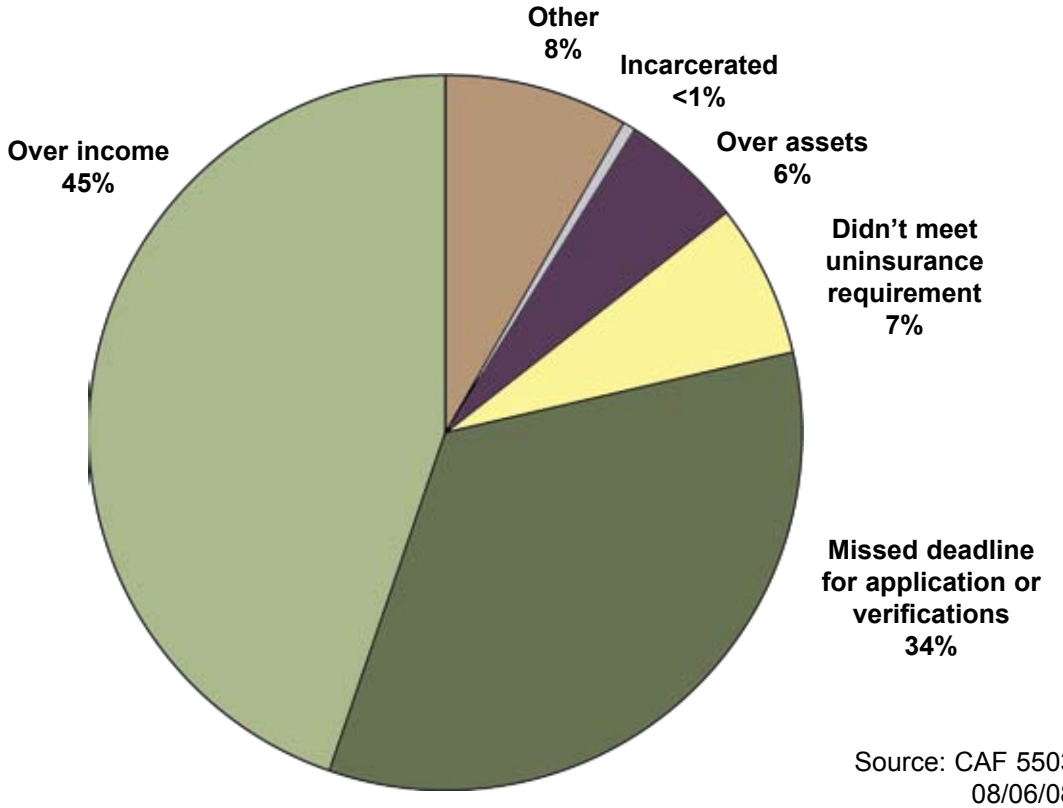
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – March 2008
Reasons for pending



Source: CAF 5503
08/06/08

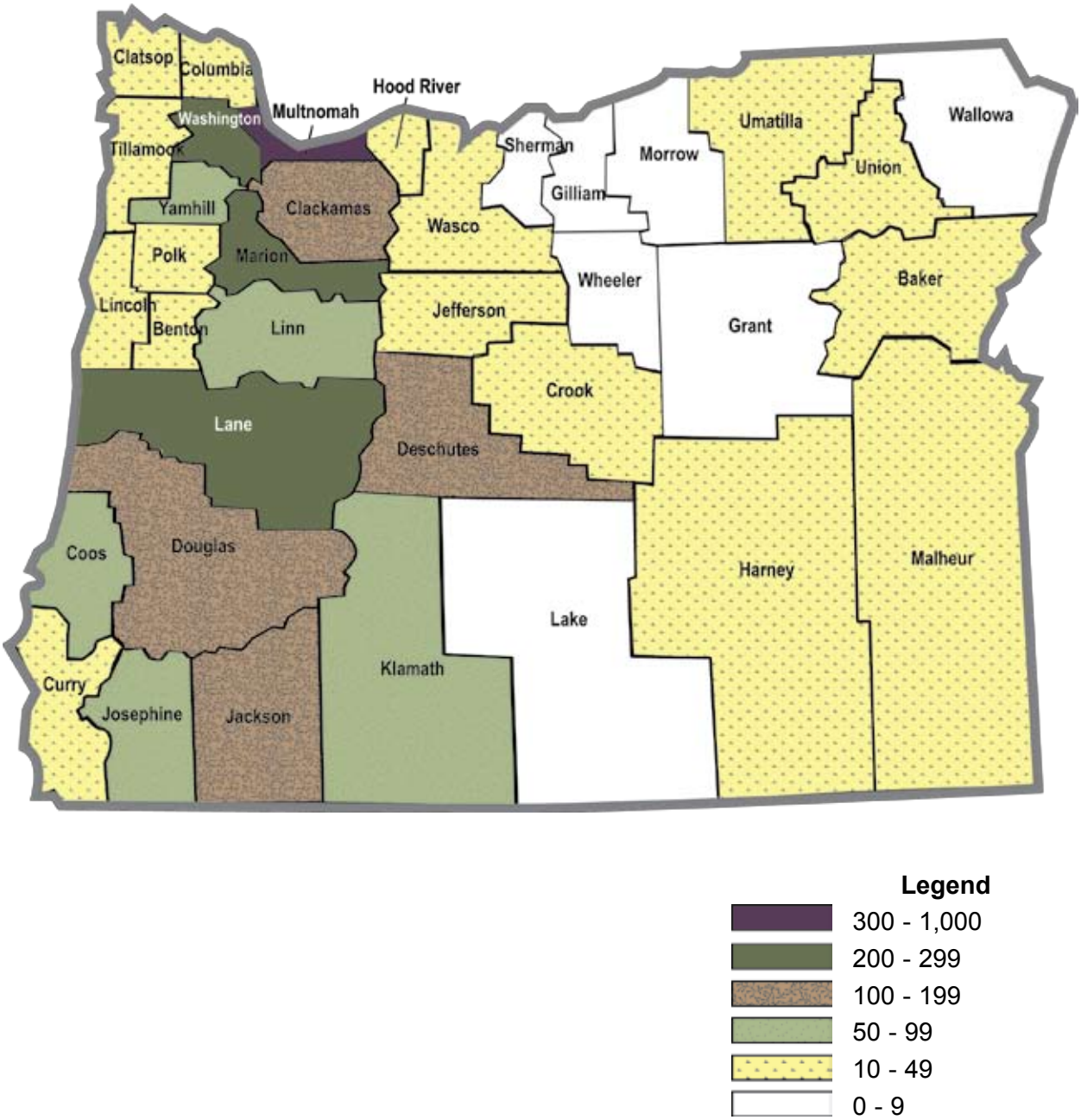
Submitted applications – March 2008
Reasons for denial



Source: CAF 5503
08/06/08

Submitted applications by county

Submitted applications – March 2008
By county



Source: CAF 5503
08/06/08

Monthly selections
March 2008

Submitted applications – March 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	6	10	0	16
Benton	15	15	0	30
Clackamas	81	68	0	149
Clatsop	9	21	1	31
Columbia	29	14	0	43
Coos	34	26	2	62
Crook	10	8	0	18
Curry	12	4	0	16
Deschutes	48	49	3	100
Douglas	54	56	1	111
Gilliam	1	0	0	1
Grant	2	1	0	3
Harney	5	5	1	11
Hood River	7	11	0	18
Jackson	92	72	7	171
Jefferson	21	15	1	37
Josephine	34	41	5	80
Klamath	49	12	1	62
Lake	3	2	0	5
Lane	144	114	4	262
Lincoln	24	15	1	40
Linn	40	43	2	85
Malheur	4	13	3	20
Marion	108	108	3	219
Morrow	4	5	0	9
Multnomah	293	260	9	562
Polk	26	13	1	40
Sherman	0	1	0	1
Tillamook	9	8	0	17
Umatilla	22	10	1	33
Union	13	7	1	21
Wallowa	3	2	0	5
Wasco	4	7	0	11
Washington	90	110	6	206
Wheeler	0	0	0	0
Yamhill	34	26	1	61
Total	**1,330**	**1,172**	**54**	**2,556**

Source: CAF 5503
08/06/08

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – March 2008
Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	98	19	19%
Has application and plans to submit	84	6	7%
Taking application to branch for help	3	1	33%
Needs application (Referred caller to local branch or application center)	48	6	13%
Transferred call to phone bank with specific questions	3	3	100%
Total	**236**	**35**	**15%**
Phone call was answered – person will not apply			
Incarcerated	7	0	0
Moved out of state	11	1	9%
Requested to be taken off the list	16	0	0
Deceased	4	0	0
Already has insurance	56	2	4%
Not planning to submit application	42	4	10%
Other	11	0	0
Total	**147**	**7**	**5%**
Phone call was not answered			
Left message	407	50	12%
No number	247	24	10%
Phone disconnected	102	12	12%
No answer	85	8	9%
Wrong number	57	6	11%
Message box full	8	2	25%
Hang up	6	1	17%
Other	0	0	0%
Total	**912**	**103**	**11%**

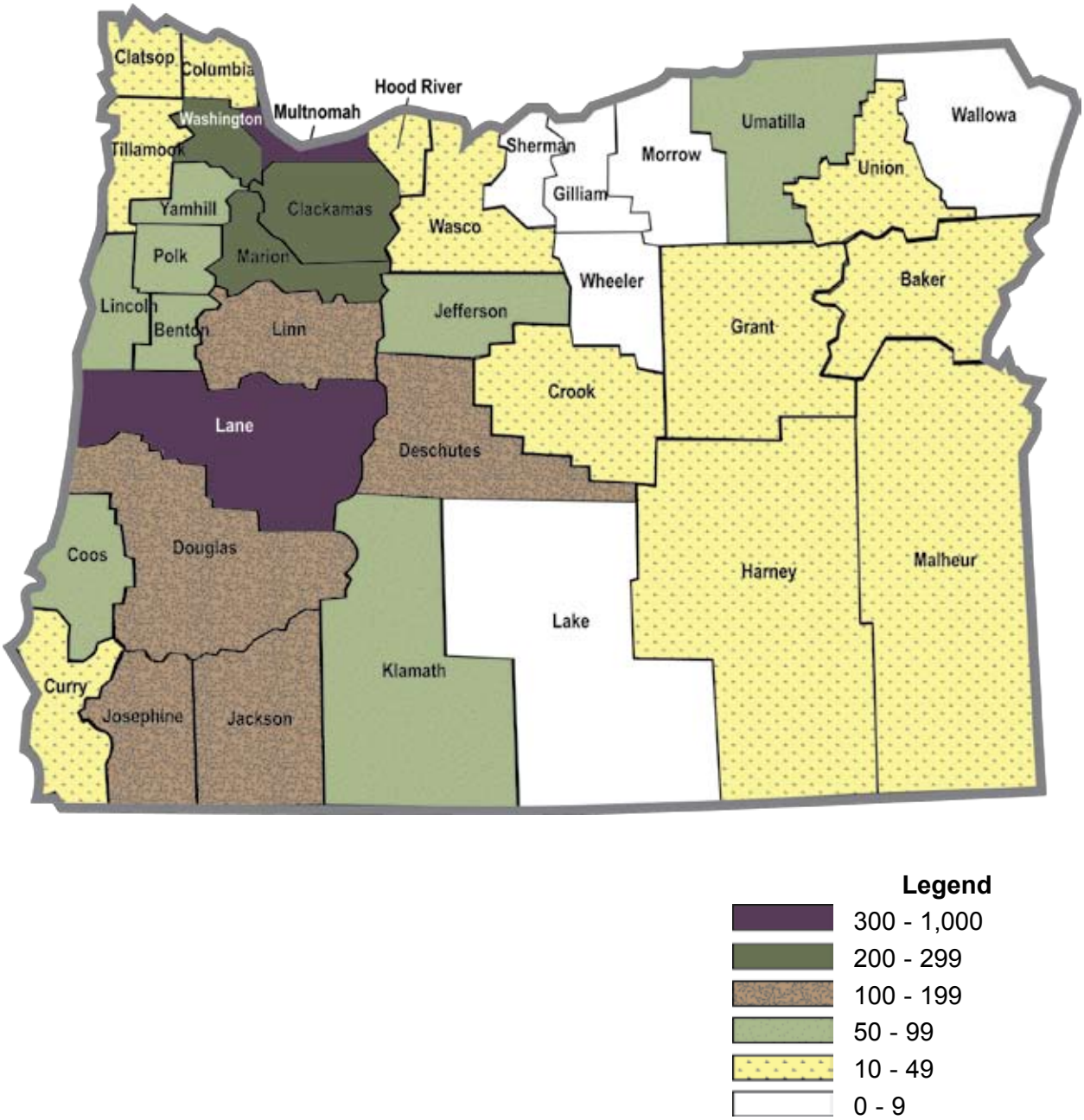
Source: CAF 5503
05/19/08

April 2008

Three thousand individuals were randomly selected to receive applications in April. After including other family members listed on the reservation list, this number comes to 3,646.

The following map shows the counties in which each of the 3,646 people live.

Monthly selections – April 2008
By county



Source: Reservation List - DMAP REaD
05/28/08

April selections – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total	Gender Female	Male
Baker	3	14	4	0	21	8	13
Benton	22	32	8	2	64	31	33
Clackamas	59	96	46	6	207	113	94
Clatsop	14	12	11	0	37	19	18
Columbia	8	14	13	1	36	23	13
Coos	15	30	27	2	74	39	35
Crook	4	16	7	1	28	16	12
Curry	2	11	6	1	20	10	10
Deschutes	27	53	33	3	116	62	54
Douglas	61	80	49	4	194	102	92
Gilliam	0	0	1	0	1	1	0
Grant	0	8	3	0	11	4	7
Harney	1	4	5	0	10	6	4
Hood river	1	21	10	0	32	17	15
Jackson	36	89	53	10	188	101	87
Jefferson	27	32	14	0	73	33	40
Josephine	28	66	43	4	141	71	70
Klamath	29	40	22	0	91	49	42
Lake	0	6	3	0	9	5	4
Lane	104	179	91	10	384	192	192
Lincoln	6	34	20	1	61	30	31
Linn	32	49	23	4	108	55	53
Malheur	4	12	7	3	26	11	15
Marion	83	131	42	5	261	132	129
Morrow	1	2	5	0	8	5	3
Multnomah	243	430	192	18	883	458	425
Polk	20	19	12	0	51	24	27
Sherman	1	0	0	2	3	2	1
Tillamook	5	5	9	1	20	10	10
Umatilla	19	29	12	2	62	38	24
Union	10	8	6	1	25	14	11
Wallowa	0	1	4	0	5	1	4
Wasco	14	9	7	2	32	18	14
Washington	83	133	56	8	280	153	127
Wheeler	0	0	0	0	0	0	0
Yamhill	15	37	12	2	66	29	37
Unknown	4	9	5	0	18	11	7
Total	**981**	**1,711**	**861**	**93**	**3,646**	**1,893**	**1,753**

Source: Reservation List DB – DMAP REaD section
05/28/08

Submitted applications returned to DHS

The department mailed the applications on April 7, and applicants had a deadline of May 23 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – April 2008

Applicant status

Approved (for any/all programs)	1,223
Denied	1,072
Pending	97
Total	**2,392**
Received but not yet processed	2

Source: CAF 5503
08/06/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	956	49	40	37	3	138	1,223
Denied	778	46	35	14	1	198	1,072
Pending	74	2	5	3	0	13	97
Total	**1,808**	**97**	**80**	**54**	**4**	**349**	**2,392**

** Native American or Alaska Native*
*** Native Hawaiian or Pacific Islander*

Source: CAF 5503
08/06/08

Status of applicants by gender and age

Status	Male	Female	19-29	30-49	50-64	65+
Approved	599	624	309	620	289	5
Denied	479	593	275	499	271	27
Pending	56	41	21	51	25	0
Total	**1,134**	**1,258**	**605**	**1,170**	**585**	**32**

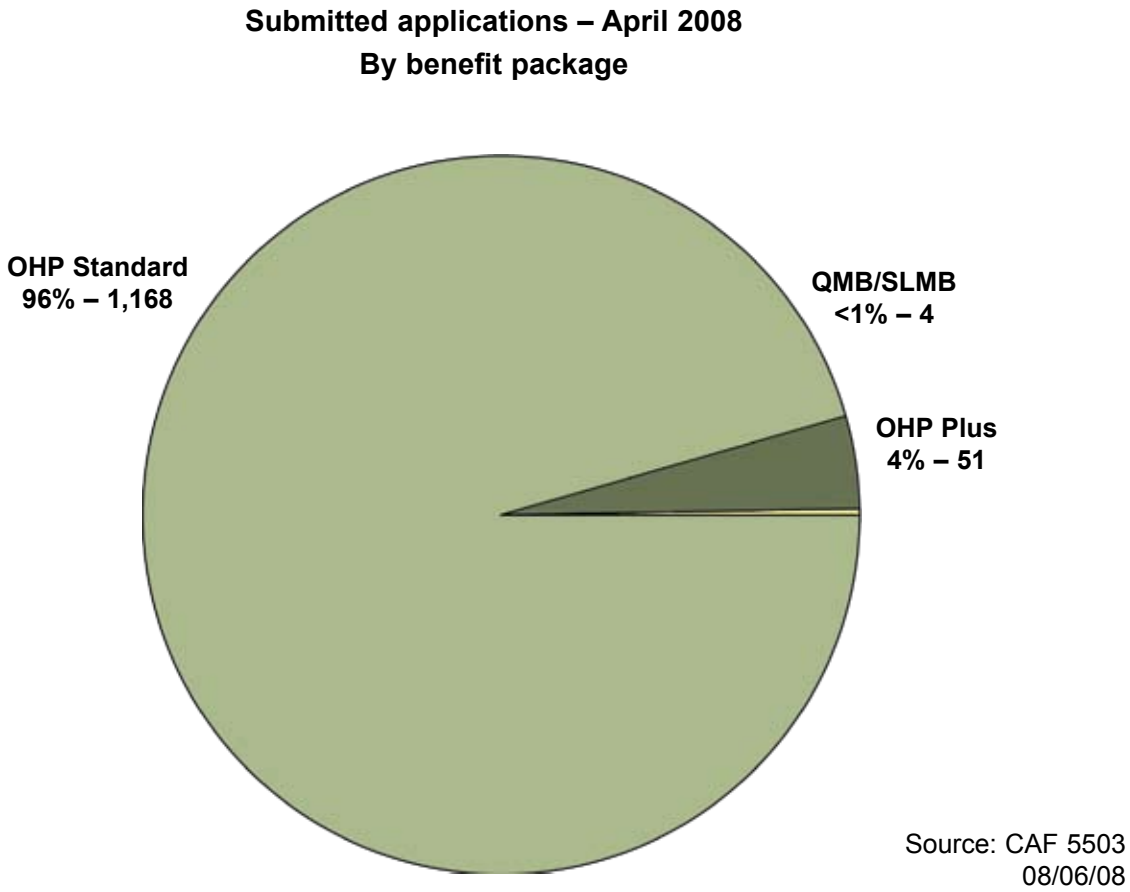
Source: CAF 5503
08/06/08

Applicants by language

English	2,129
Spanish	198
Russian	18
Vietnamese	25
Other	24
Total	***2,394**

* Includes "not yet processed" applications
Source: CAF 5503
08/06/08

The following chart shows in which benefit package each of the 1,223 approved applicants were enrolled.



Benefit package names and descriptions

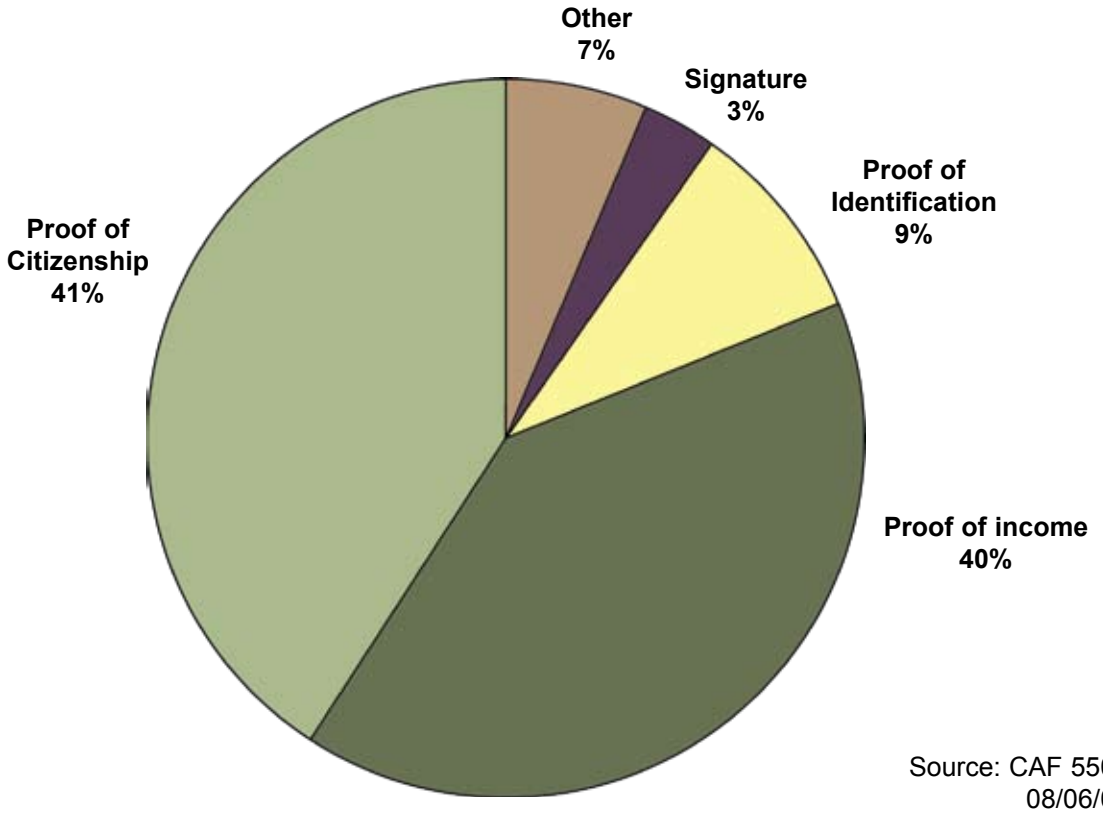
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

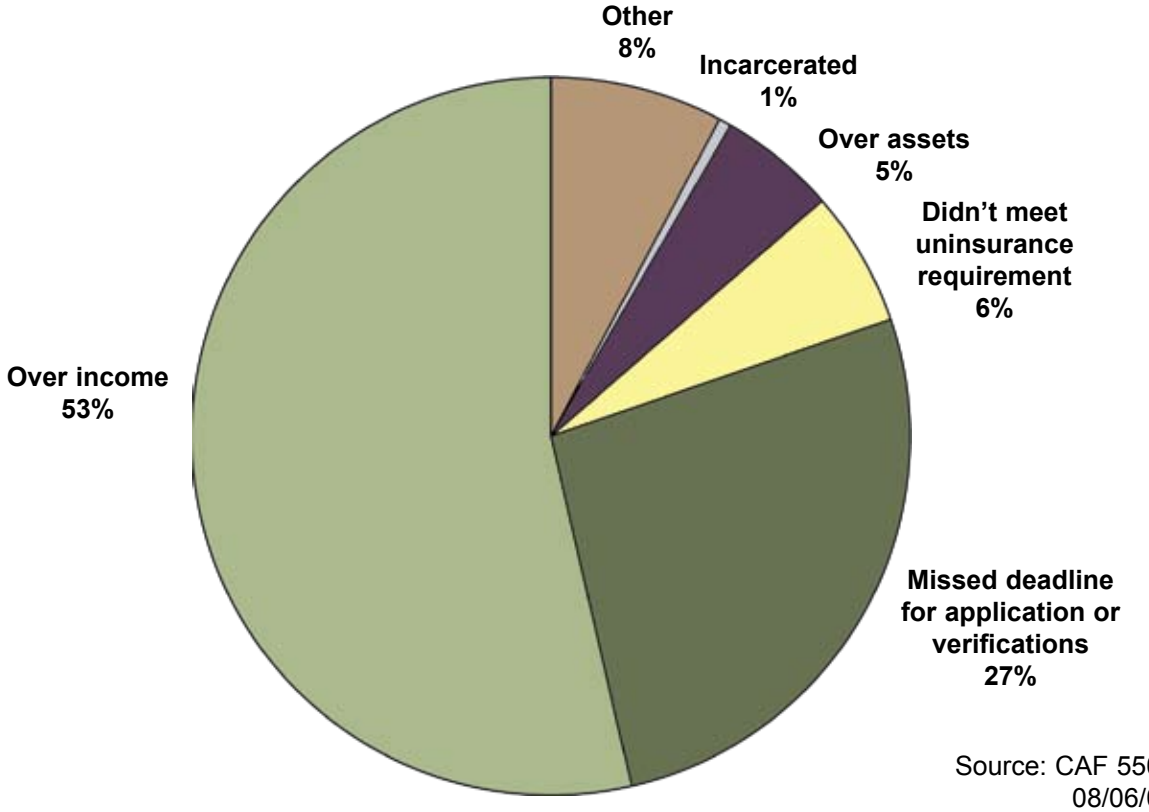
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – April 2008
Reasons for pending



Source: CAF 5503
08/06/08

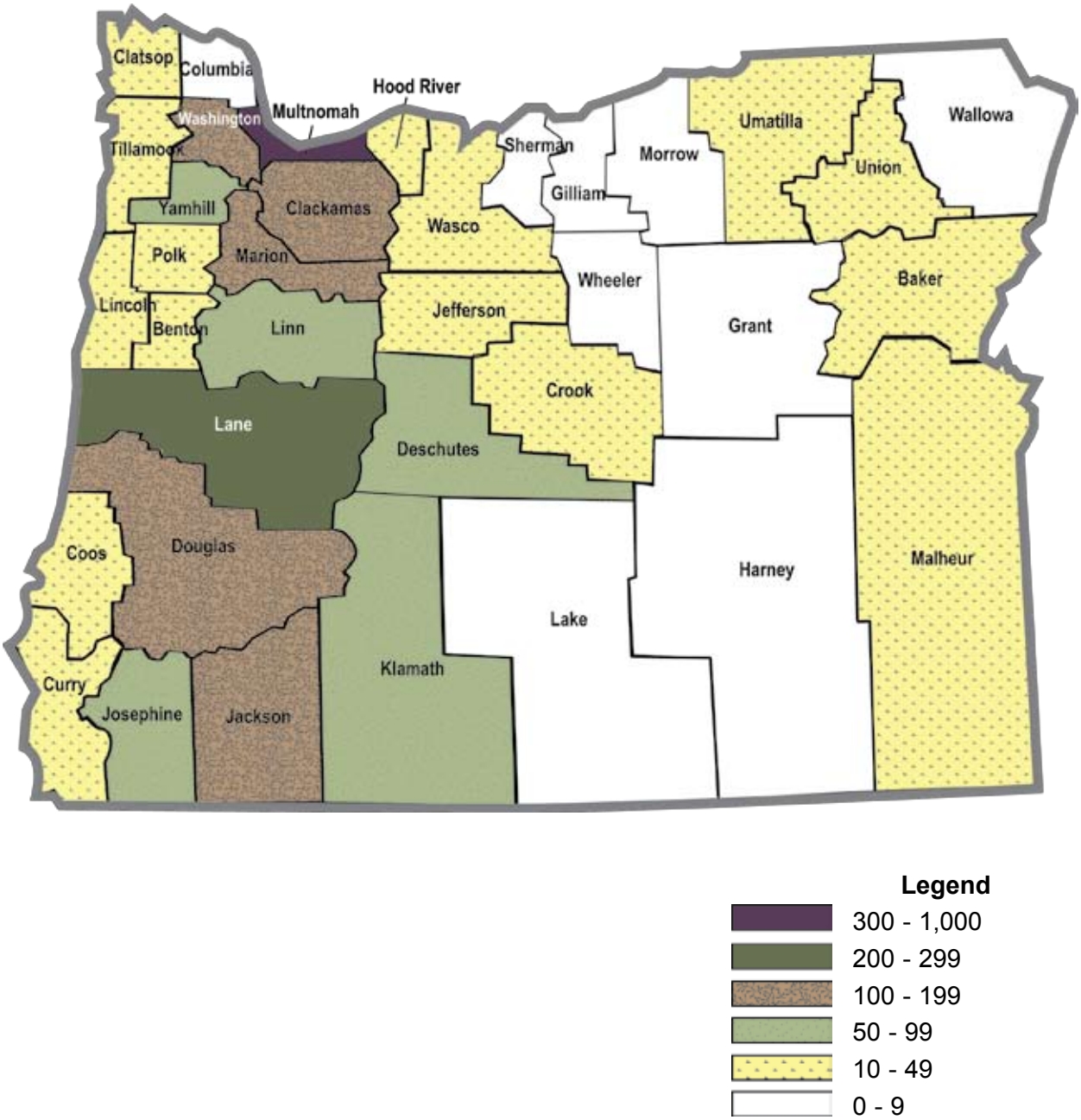
Submitted applications – April 2008
Reasons for denial



Source: CAF 5503
08/06/08

Submitted applications by county

Submitted applications – April 2008
By county



Source: CAF 5503
08/06/08

Monthly selections
April 2008

Submitted applications – April 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	9	5	1	15
Benton	20	25	3	48
Clackamas	84	59	4	147
Clatsop	11	7	1	19
Columbia	18	5	0	23
Coos	28	20	1	49
Crook	11	8	0	19
Curry	8	4	3	15
Deschutes	37	42	2	81
Douglas	78	39	5	122
Gilliam	1	0	0	1
Grant	2	5	0	7
Harney	5	0	0	5
Hood River	19	10	0	29
Jackson	59	49	12	120
Jefferson	19	15	0	34
Josephine	47	47	3	97
Klamath	32	27	5	64
Lake	6	2	0	8
Lane	125	108	9	242
Lincoln	20	13	2	35
Linn	40	35	0	75
Malheur	6	10	0	16
Marion	100	75	7	182
Morrow	3	3	0	6
Multnomah	271	258	25	554
Polk	10	21	4	35
Sherman	0	2	0	2
Tillamook	3	8	0	11
Umatilla	18	22	0	40
Union	9	11	2	22
Wallowa	3	1	0	4
Wasco	6	12	0	18
Washington	87	95	5	187
Wheeler	0	0	0	0
Yamhill	28	29	3	60
Total	**1,223**	**1,072**	**97**	**2,392**

Source: CAF 5503
08/06/08

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – April 2008
Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	110	50	45%
Has application and plans to submit	242	42	17%
Taking application to branch for help	4	0	0%
Needs application (Referred caller to local branch or application center)	45	2	4%
Transferred call to phone bank with specific questions	13	1	8%
Total	**414**	**95**	**23%**

Phone call was answered – person will not apply			
Incarcerated	5	0	0%
Moved out of state	8	0	0%
Requested to be taken off the list	2	0	0%
Deceased	2	0	0%
Already has insurance	60	1	2%
Not planning to submit application	24	0	0%
Other	11	1	9%
Total	**112**	**2**	**2%**

Phone call was not answered			
Left message	716	85	12%
No number	168	9	5%
Phone disconnected	140	8	6%
No answer	101	16	16%
Wrong number	83	2	2%
Message box full	12	0	0%
Hang up	6	1	17%
Other	3	0	0%
Total	**1,229**	**121**	**10%**

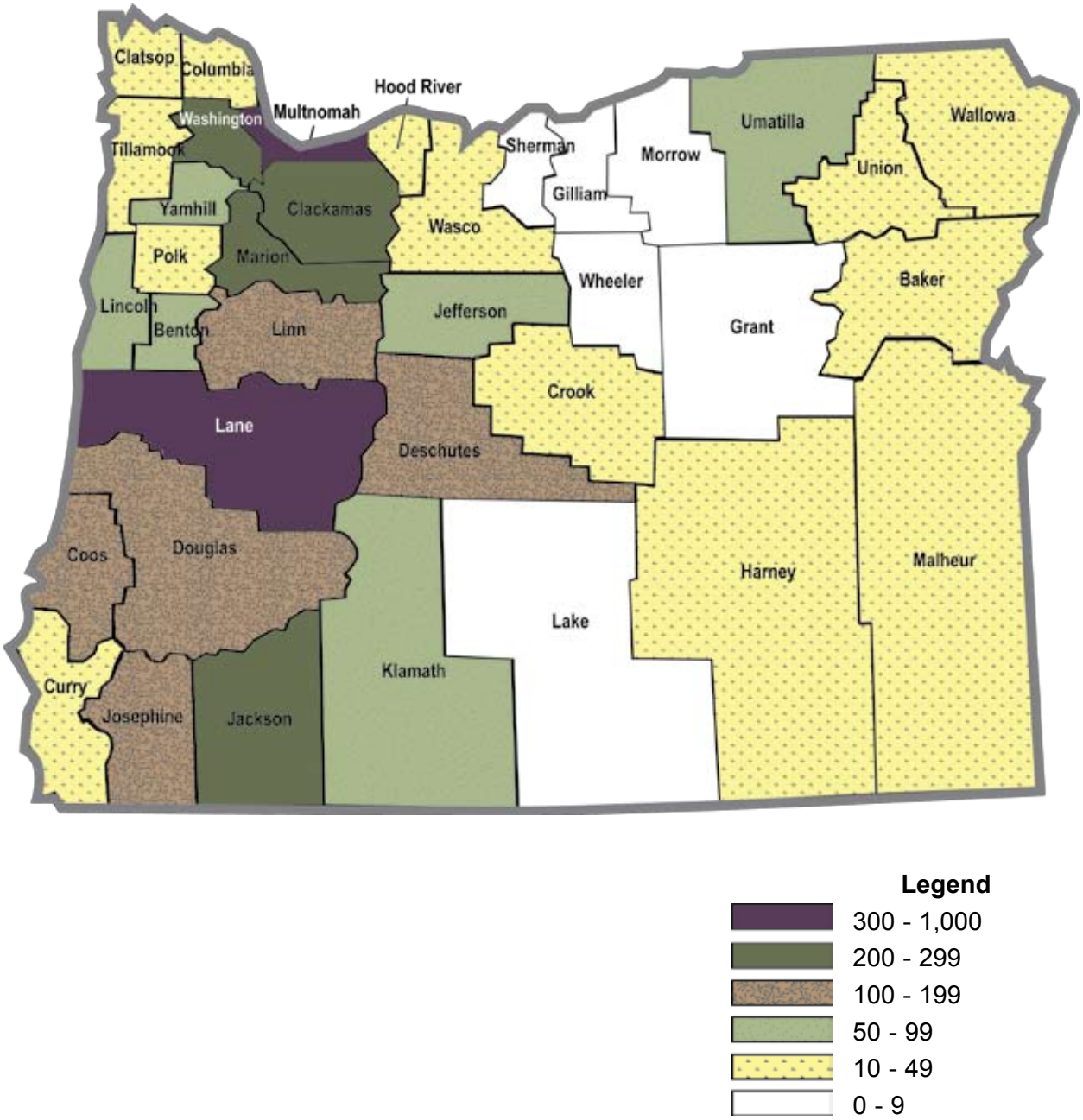
Source: CAF 5503
05/19/08

May 2008

Three thousand individuals were randomly selected to receive applications in May. After including other family members listed on the reservation list, this number comes to 3,619.

The following map shows the counties in which each of the 3,619 people live.

Monthly selections – May 2008
By county



Source: Reservation List - DMAP REaD
05/28/08

May selections – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total	Gender Female	Male
Baker	5	11	10	2	**28**	13	15
Benton	20	27	10	1	**58**	30	28
Clackamas	75	117	64	5	**261**	141	120
Clatsop	14	15	8	0	**37**	18	19
Columbia	3	16	10	0	**29**	19	10
Coos	30	43	33	1	**107**	60	47
Crook	6	6	6	0	**18**	6	12
Curry	3	8	12	0	**23**	9	14
Deschutes	37	66	22	0	**125**	68	57
Douglas	44	60	42	5	**151**	86	65
Gilliam	0	2	2	0	**4**	1	3
Grant	4	0	1	0	**5**	1	4
Harney	1	8	4	0	**13**	6	7
Hood river	10	17	5	0	**32**	17	15
Jackson	55	99	51	4	**209**	117	92
Jefferson	33	21	12	0	**66**	40	26
Josephine	34	34	39	2	**109**	61	48
Klamath	19	38	16	3	**76**	38	38
Lake	2	5	1	0	**8**	3	5
Lane	103	163	118	14	**398**	202	196
Lincoln	12	29	17	0	**58**	33	25
Linn	27	52	37	1	**117**	59	58
Malheur	3	15	6	0	**24**	10	14
Marion	71	120	66	3	**260**	137	123
Morrow	0	3	4	0	**7**	4	3
Multnomah	226	394	192	13	**825**	419	406
Polk	18	9	5	2	**34**	18	16
Sherman	0	1	1	0	**2**	1	1
Tillamook	9	8	6	1	**24**	16	8
Umatilla	17	33	17	4	**71**	39	32
Union	3	11	10	0	**24**	13	11
Wallowa	4	5	4	0	**13**	6	7
Wasco	5	13	6	0	**24**	15	9
Washington	79	146	56	6	**287**	157	130
Wheeler	0	3	3	0	**6**	4	2
Yamhill	21	39	16	0	**76**	37	39
Unknown	3	5	2	0	**10**	6	4
Total	**996**	**1,642**	**914**	**67**	**3,619**	**1,910**	**1,709**

Source: Reservation List DB – DMAP REaD section
05/28/08

Submitted applications returned to DHS

The department mailed the applications on May 7, and applicants had a deadline of June 23 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – May 2008

Applicant status

Approved (for any/all programs)	1,020
Denied	888
Pending	282
Total	**2,190**
Received but not yet processed	46

Source: CAF 5503
08/06//08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	824	29	32	27	0	108	1,020
Denied	660	43	31	18	0	136	888
Pending	224	9	6	9	1	33	282
Total	**1,708**	**81**	**69**	**54**	**1**	**277**	**2,190**

** Native American or Alaska Native*
*** Native Hawaiian or Pacific Islander*

Source: CAF 5503
08/06/08

Status of applicants by gender and age

Status	Male	Female
Approved	481	539
Denied	384	504
Pending	143	139
Total	**1,008**	**1,182**

19-29	30-49	50-64	65+
265	470	285	0
206	403	253	26
68	154	59	1
539	**1,027**	**597**	**27**

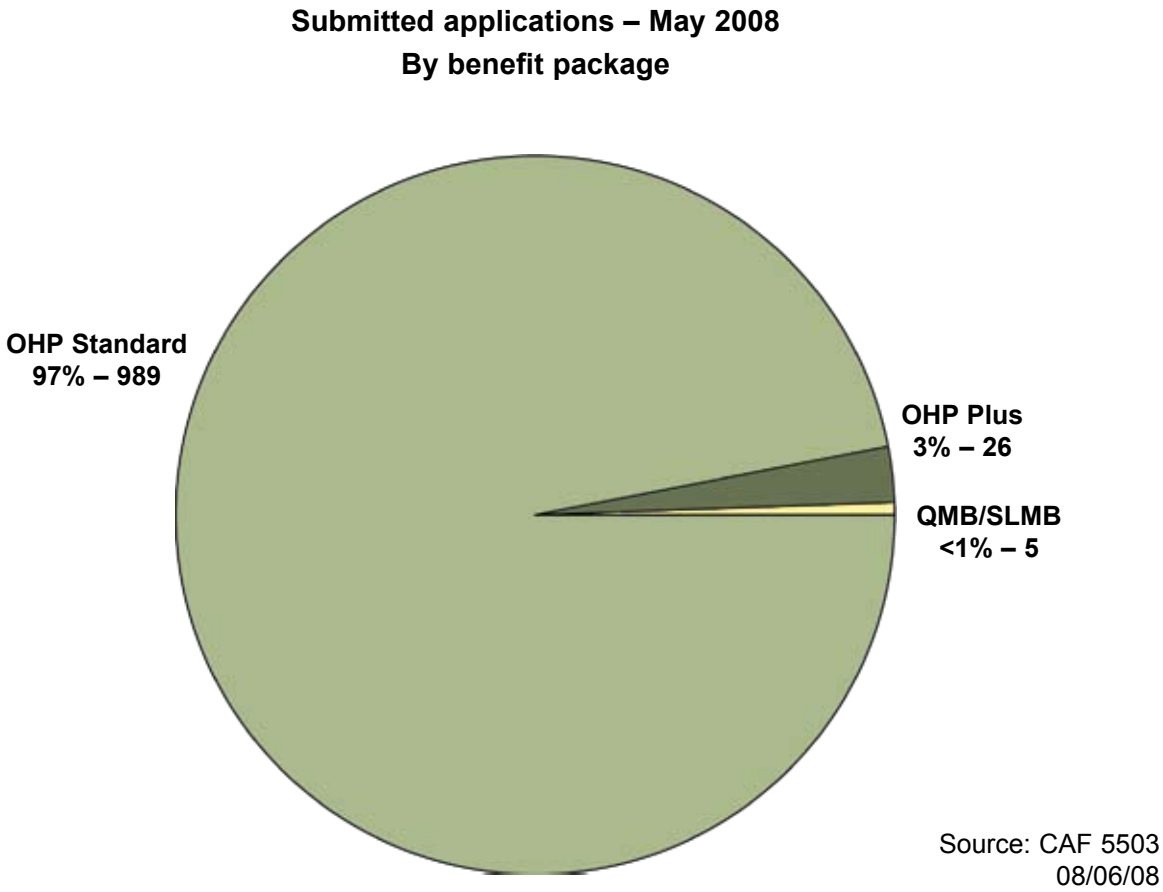
Source: CAF 5503
08/06/08

Applicants by language

English	2,026
Spanish	141
Russian	30
Vietnamese	22
Other	17
Total	***2,236**

* Includes "not yet processed" applications
Source: CAF 5503
08/06/08

The following chart shows in which benefit package each of the 1,020 approved applicants were enrolled.



Benefit package names and descriptions

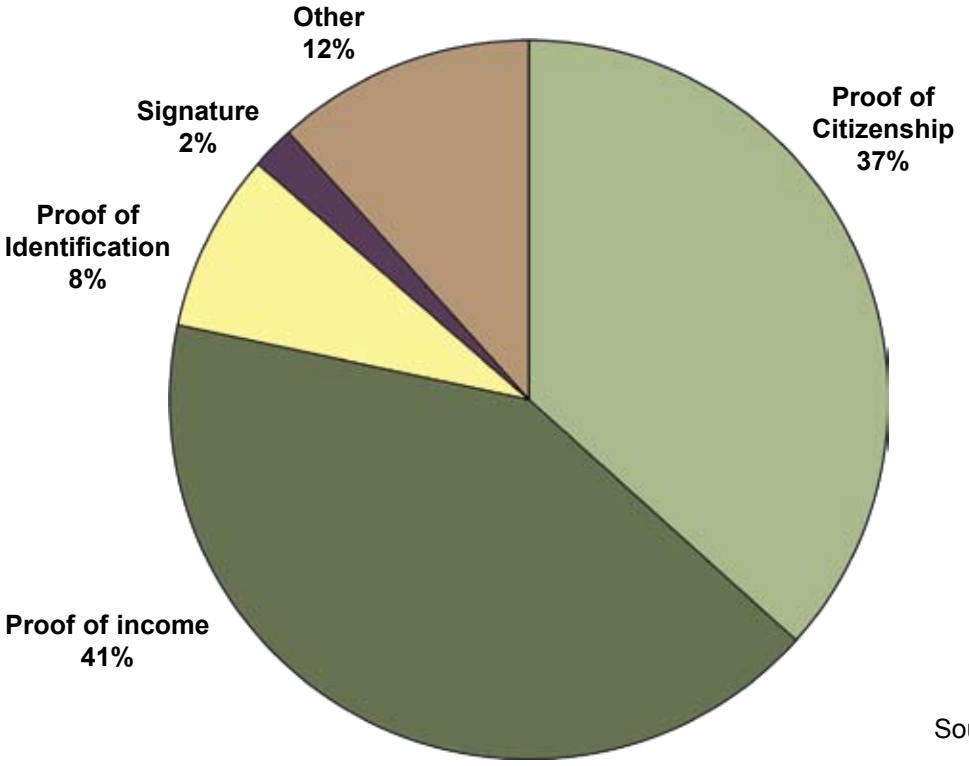
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

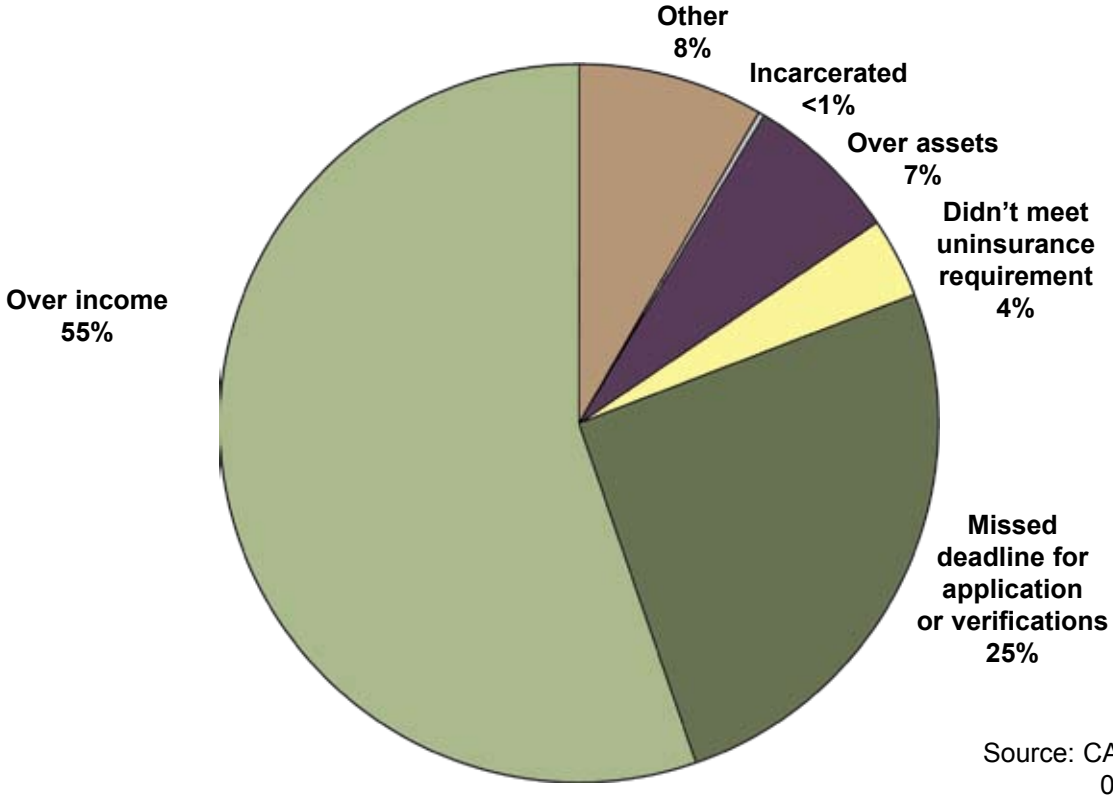
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – May 2008
Reasons for pending



Source: CAF 5503
08/06/08

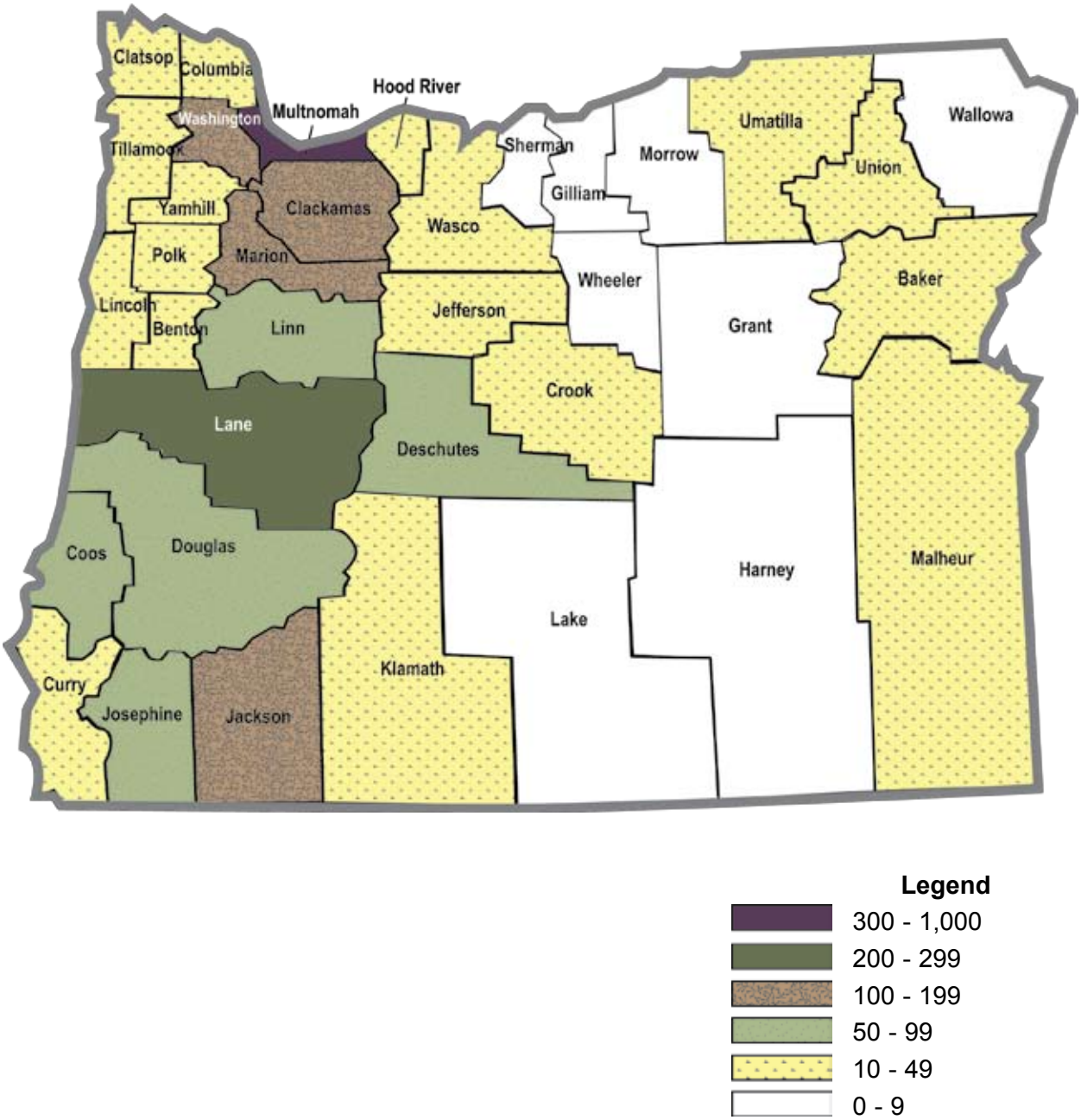
Submitted applications – May 2008
Reasons for denial



Source: CAF 5503
08/06/08

Submitted applications by county

Submitted applications – May 2008
By county



Source: CAF 5503
08/06/08

Monthly selections
May 2008

Submitted applications – May 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	5	10	3	18
Benton	21	14	4	39
Clackamas	68	93	15	176
Clatsop	12	5	1	18
Columbia	6	11	9	26
Coos	36	32	8	76
Crook	5	3	2	10
Curry	15	2	2	19
Deschutes	31	28	11	70
Douglas	48	40	10	98
Gilliam	1	3	0	4
Grant	3	2	0	5
Harney	3	4	2	9
Hood River	7	10	1	18
Jackson	64	55	24	143
Jefferson	11	10	2	23
Josephine	31	27	8	66
Klamath	17	16	7	40
Lake	2	3	0	5
Lane	113	91	35	239
Lincoln	24	7	9	40
Linn	34	24	15	73
Malheur	10	6	1	17
Marion	67	64	21	152
Morrow	5	2	0	7
Multnomah	223	179	51	453
Polk	11	13	3	27
Sherman	1	0	0	1
Tillamook	5	8	1	14
Umatilla	21	20	3	44
Union	5	10	2	17
Wallowa	7	0	2	9
Wasco	10	6	1	17
Washington	70	73	22	165
Wheeler	5	0	0	5
Yamhill	23	17	7	47
Total	**1,020**	**888**	**282**	**2,190**

Source: CAF 5503
08/06/08

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – May 2008
Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	112	66	59%
Has application and plans to submit	149	88	59%
Taking application to branch for help	11	8	73%
Needs application (Referred caller to local branch or application center)	47	10	21%
Transferred call to phone bank with specific questions	26	8	31%
Total	**345**	**180**	**52%**

Phone call was answered – person will not apply			
Incarcerated	4	0	0%
Moved out of state	13	0	0%
Requested to be taken off the list	12	0	0%
Deceased	1	0	0%
Already has insurance	60	0	0%
Not planning to submit application	37	1	3%
Other	8	1	13%
Total	**135**	**2**	**1%**

Phone call was not answered			
Left message	824	281	34%
No number	262	59	23%
Phone disconnected	201	37	18%
No answer	106	27	25%
Wrong number	98	23	23%
Message box full	19	4	21%
Hang up	10	1	10%
Other	37	7	19%
Total	**1,557**	**439**	**28%**

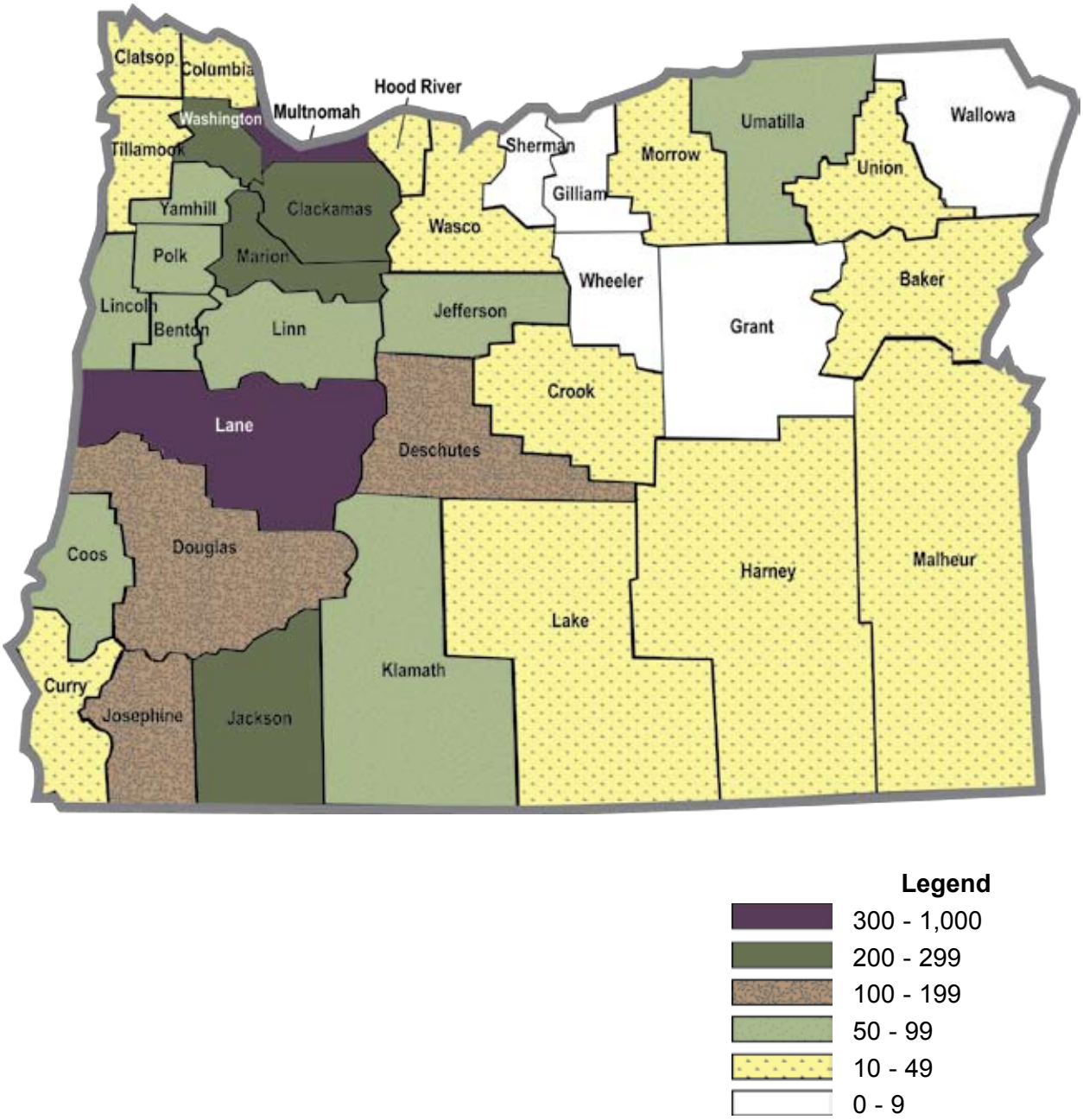
Source: CAF 5503
08/06/08

June 2008

Three thousand individuals were randomly selected to receive applications in June. After including other family members listed on the reservation list, this number comes to 3,564.

The following map shows the counties in which each of the 3,564 people live.

Monthly selections – June 2008
By county



Source: Reservation List - DMAP REaD
08/20/08

June selections – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total	Gender Female	Male
Baker	6	6	3	0	**15**	10	5
Benton	6	14	9	3	**32**	19	13
Clackamas	45	88	61	4	**198**	100	98
Clatsop	18	26	14	0	**58**	29	29
Columbia	10	15	8	0	**33**	20	13
Coos	26	32	18	2	**78**	31	47
Crook	4	11	14	0	**29**	19	10
Curry	6	10	10	1	**27**	14	13
Deschutes	22	69	39	1	**131**	68	63
Douglas	49	59	36	4	**148**	74	74
Gilliam	0	0	0	0	**0**	0	0
Grant	0	4	4	0	**8**	5	3
Harney	0	5	1	0	**6**	3	3
Hood river	5	8	2	0	**15**	12	3
Jackson	37	85	57	5	**184**	104	80
Jefferson	25	31	9	1	**66**	34	32
Josephine	27	35	47	1	**110**	57	53
Klamath	11	39	19	1	**70**	36	34
Lake	0	2	3	0	**5**	2	3
Lane	114	158	106	12	**390**	204	186
Lincoln	12	15	25	1	**53**	31	22
Linn	32	74	32	3	**141**	69	72
Malheur	6	6	5	0	**17**	12	5
Marion	74	124	78	7	**283**	152	131
Morrow	4	4	3	0	**11**	5	6
Multnomah	198	440	231	18	**887**	458	429
Polk	14	24	11	3	**52**	22	30
Sherman	0	3	0	0	**3**	1	2
Tillamook	4	6	7	0	**17**	11	6
Umatilla	18	37	28	0	**83**	46	37
Union	6	16	2	1	**25**	14	11
Wallowa	3	2	2	0	**7**	4	3
Wasco	7	7	8	0	**22**	12	10
Washington	86	126	56	6	**274**	158	116
Wheeler	0	3	2	0	**5**	3	2
Yamhill	18	36	23	0	**77**	42	35
Unknown	1	3	0	0	**4**	3	1
Total	**894**	**1,623**	**973**	**74**	**3,564**	**1,884**	**1,680**

Source: Reservation List DB – DMAP REaD section
08/20/08

Submitted applications returned to DHS

The department mailed the applications on June 6, and applicants had a deadline of July 24 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – June 2008

Applicant status

Approved (for any/all programs)	792
Denied	625
Pending	518
Total	**1,935**
Received but not yet processed	147

Source: CAF 5503
08/18/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	627	35	33	22	0	75	792
Denied	439	34	25	14	3	110	625
Pending	400	10	17	21	4	66	518
Total	**1,466**	**79**	**75**	**57**	**7**	**251**	**1,935**

** Native American or Alaska Native*
*** Native Hawaiian or Pacific Islander*

Source: CAF 5503
08/18/08

Status of applicants by gender and age

Status	Male	Female	19-29	30-49	50-64	65+
Approved	390	402	168	389	229	6
Denied	251	374	128	291	188	18
Pending	241	277	143	254	120	1
Total	**882**	**1,053**	**439**	**934**	**537**	**25**

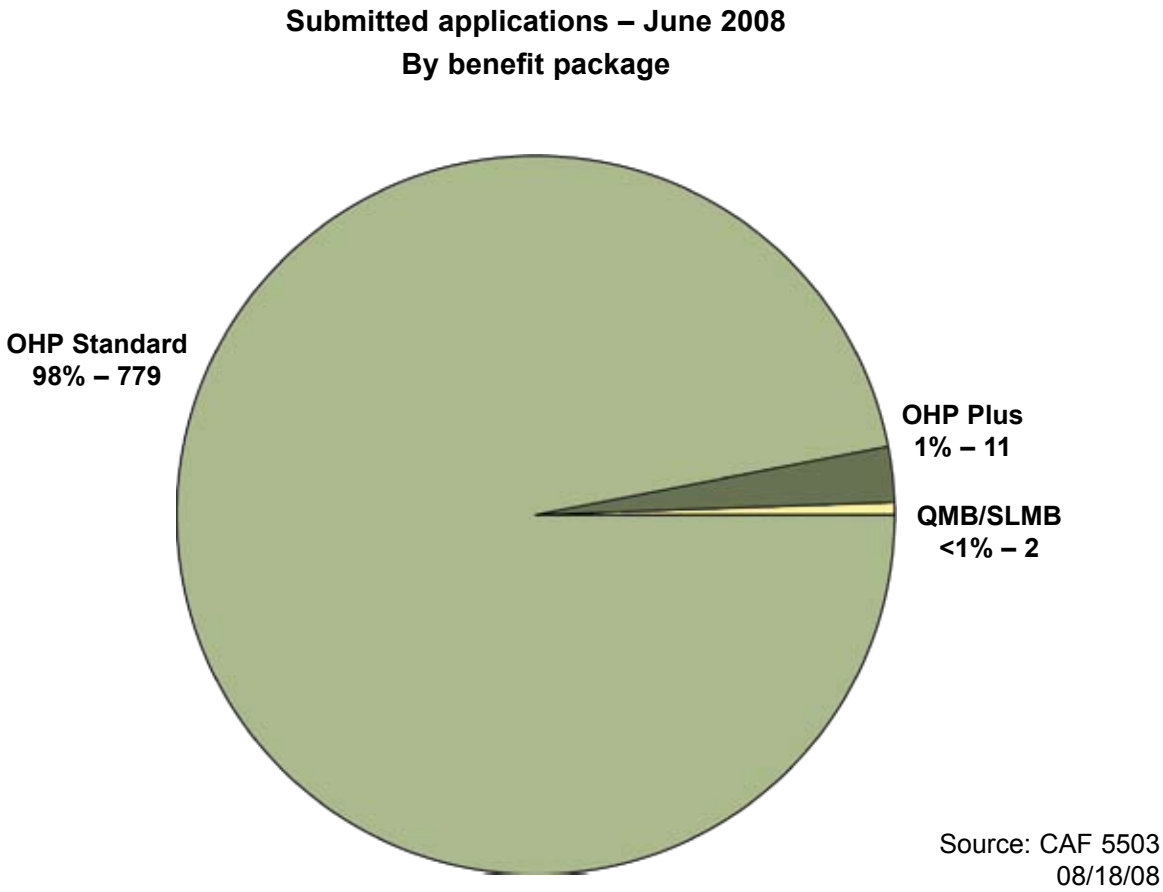
Source: CAF 5503
08/18/08

Applicants by language

English	1,885
Spanish	146
Russian	21
Vietnamese	15
Other	15
Total	***2,082**

* Includes "not yet processed" applications
Source: CAF 5503
08/18/08

The following chart shows in which benefit package each of the 792 approved applicants were enrolled.



Benefit package names and descriptions

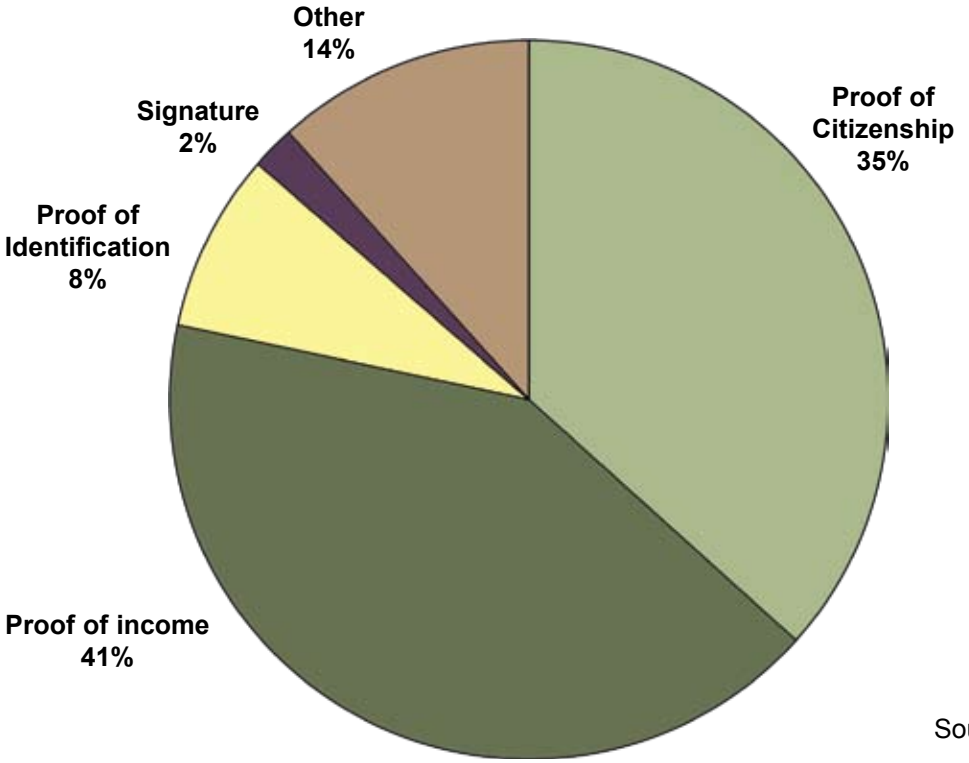
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

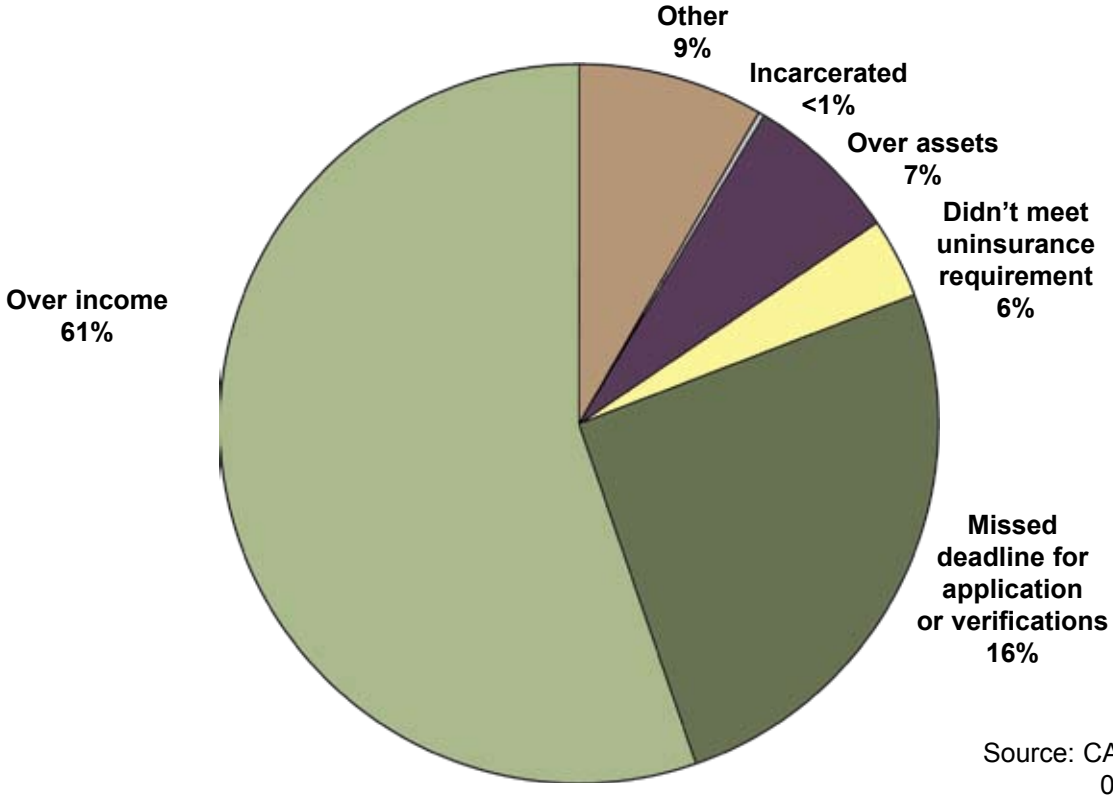
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – June 2008
Reasons for pending



Source: CAF 5503
08/18/08

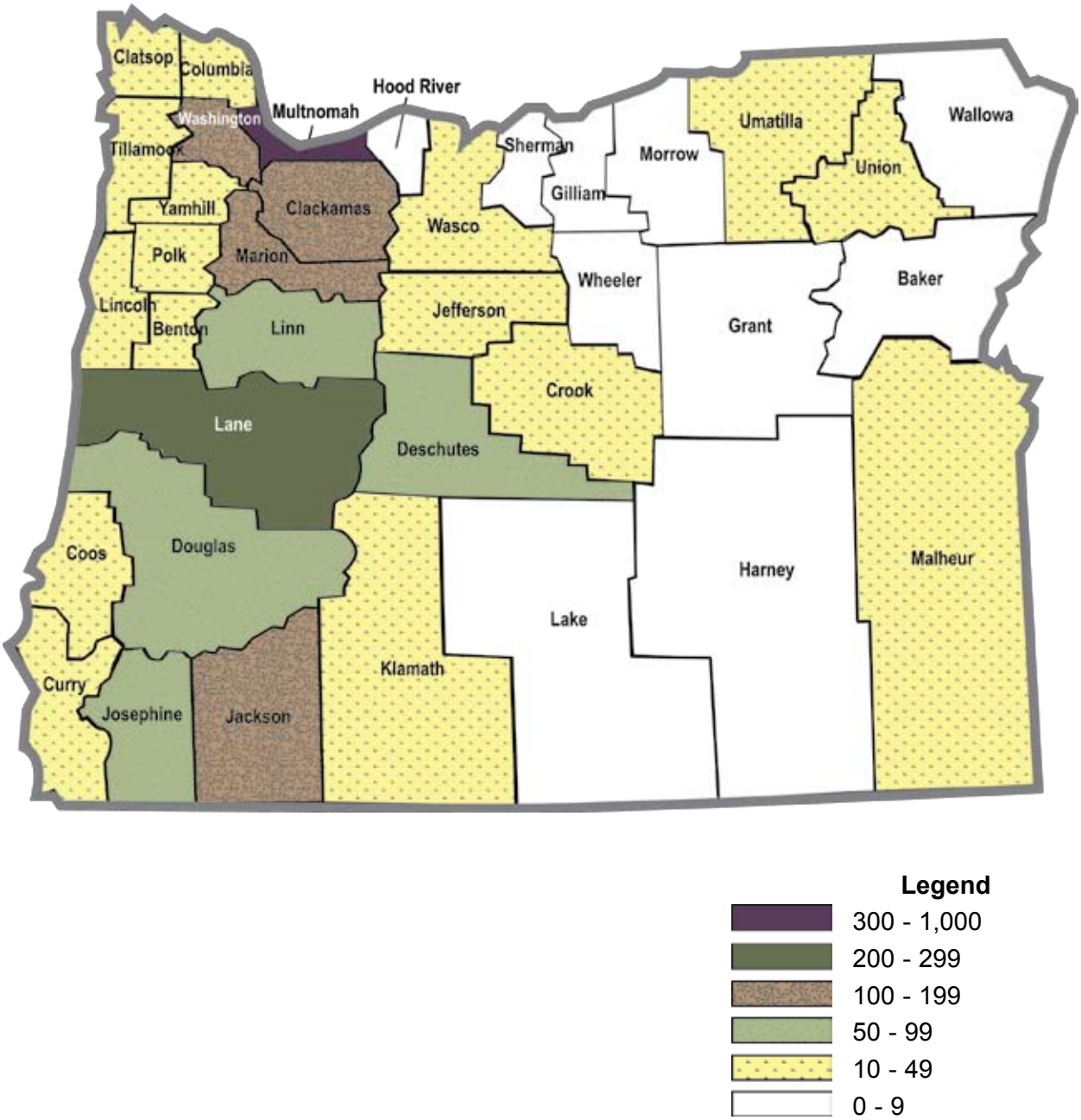
Submitted applications – June 2008
Reasons for denial



Source: CAF 5503
08/18/08

Submitted applications by county

Submitted applications – June 2008
By county



Source: CAF 5503
08/18/08

Monthly selections
June 2008

Submitted applications – June 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	3	1	0	4
Benton	7	7	7	21
Clackamas	42	46	35	123
Clatsop	8	6	6	20
Columbia	10	4	2	16
Coos	23	11	4	38
Crook	7	5	7	19
Curry	8	2	3	13
Deschutes	29	23	22	74
Douglas	25	28	24	77
Gilliam	0	0	0	0
Grant	3	2	1	6
Harney	2	1	0	3
Hood River	1	5	0	6
Jackson	36	29	35	100
Jefferson	12	7	8	27
Josephine	34	22	11	67
Klamath	16	15	17	48
Lake	2	0	1	3
Lane	88	51	70	209
Lincoln	13	9	8	30
Linn	26	22	34	82
Malheur	5	3	3	11
Marion	73	52	32	157
Morrow	2	1	1	4
Multnomah	207	151	105	463
Polk	12	14	12	38
Sherman	0	0	0	0
Tillamook	3	3	2	8
Umatilla	11	21	8	40
Union	6	2	9	17
Wallowa	1	2	0	3
Wasco	8	4	1	13
Washington	53	57	41	151
Wheeler	1	1	0	2
Yamhill	15	18	9	42
Total	**792**	**625**	**518**	**1,935**

Source: CAF 5503
08/18/08

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – June 2008
Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	138	3	2%
Has application and plans to submit	315	141	45%
Taking application to branch for help	7	4	57%
Needs application (Referred caller to local branch or application center)	51	8	16%
Transferred call to phone bank with specific questions	0	0	0%
Total	**511**	**156**	**31%**

Phone call was answered – person will not apply			
Incarcerated	1	0	0%
Moved out of state	6	0	0%
Requested to be taken off the list	1	0	0%
Deceased	2	0	0%
Already has insurance	62	0	0%
Not planning to submit application	30	0	0%
Other	3	2	67%
Total	**105**	**2**	**2%**

Phone call was not answered			
Left message	972	208	21%
No number	236	35	15%
Phone disconnected	204	31	15%
No answer	162	30	19%
Wrong number	91	13	14%
Message box full	11	3	27%
Hang up	13	3	23%
Other	67	13	19%
Total	**1,756**	**336**	**19%**

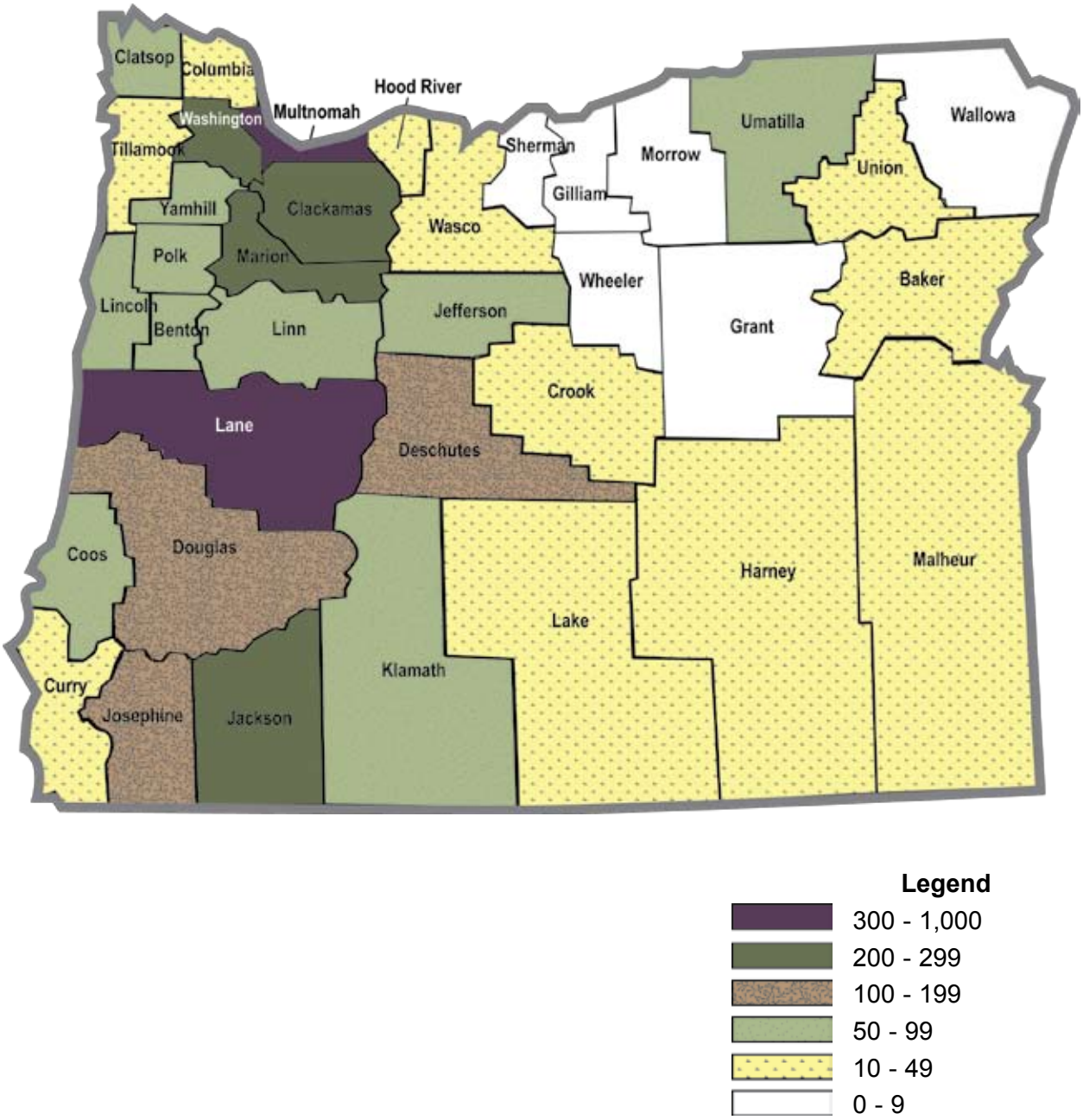
Source: CAF 5503
07/31/08

July 2008

Three thousand individuals were randomly selected to receive applications in July. After including other family members listed on the reservation list, this number comes to 3,561.

The following map shows the counties in which each of the 3,561 people live.

Monthly selections – July 2008
By county



Source: Reservation List - DMAP REaD
08/20/08

July selections – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total	Gender Female	Male
Baker	2	8	5	0	**15**	9	6
Benton	27	23	12	2	**64**	32	32
Clackamas	68	124	38	3	**233**	118	115
Clatsop	11	22	15	2	**50**	28	22
Columbia	10	30	4	0	**44**	24	20
Coos	15	28	32	1	**76**	41	35
Crook	7	23	9	2	**41**	22	19
Curry	5	13	6	0	**24**	14	10
Deschutes	33	43	31	0	**107**	60	47
Douglas	43	71	48	4	**166**	92	74
Gilliam	0	4	2	0	**6**	3	3
Grant	2	3	1	0	**6**	3	3
Harney	6	8	8	0	**22**	12	10
Hood river	3	14	7	0	**24**	14	10
Jackson	50	104	48	8	**210**	118	92
Jefferson	21	31	8	0	**60**	28	32
Josephine	32	54	31	3	**120**	64	56
Klamath	18	32	26	1	**77**	46	31
Lake	3	4	4	0	**11**	4	7
Lane	94	163	101	8	**366**	187	179
Lincoln	28	22	21	0	**71**	37	34
Linn	27	40	28	3	**98**	52	46
Malheur	4	11	6	0	**21**	10	11
Marion	78	143	66	5	**292**	155	137
Morrow	0	6	2	1	**9**	6	3
Multnomah	192	389	217	9	**807**	392	415
Polk	18	28	8	1	**55**	25	30
Sherman	0	1	0	0	**1**	0	1
Tillamook	6	9	22	3	**40**	18	22
Umatilla	13	35	11	0	**59**	39	20
Union	8	5	5	0	**18**	10	8
Wallowa	3	1	4	0	**8**	7	1
Wasco	9	12	4	0	**25**	11	14
Washington	75	114	58	8	**255**	149	106
Wheeler	0	0	1	0	**1**	0	1
Yamhill	16	32	16	2	**66**	39	27
Unknown	0	13	0	0	**13**	6	7
Total	**927**	**1,663**	**905**	**66**	**3,561**	**1,875**	**1,686**

Source: Reservation List DB – DMAP REaD section
08/20/08

Submitted applications returned to DHS

The department mailed the applications on July 7, and applicants had a deadline of Aug. 22 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – July 2008

Applicant status

Approved (for any/all programs)	459
Denied	340
Pending	346
Total	**1,145**
Received but not yet processed	584

Source: CAF 5503
08/22/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	349	24	26	13	2	45	459
Denied	254	21	8	11	2	44	340
Pending	250	17	21	11	0	47	346
Total	**853**	**62**	**55**	**35**	**4**	**136**	**1,145**

** Native American or Alaska Native*
*** Native Hawaiian or Pacific Islander*

Source: CAF 5503
08/22/08

Status of applicants by gender and age

Status	Male	Female
Approved	210	249
Denied	137	203
Pending	167	179
Total	**514**	**631**

19-29	30-49	50-64	65+
110	234	115	0
65	149	115	11
78	183	85	0
253	**566**	**315**	**11**

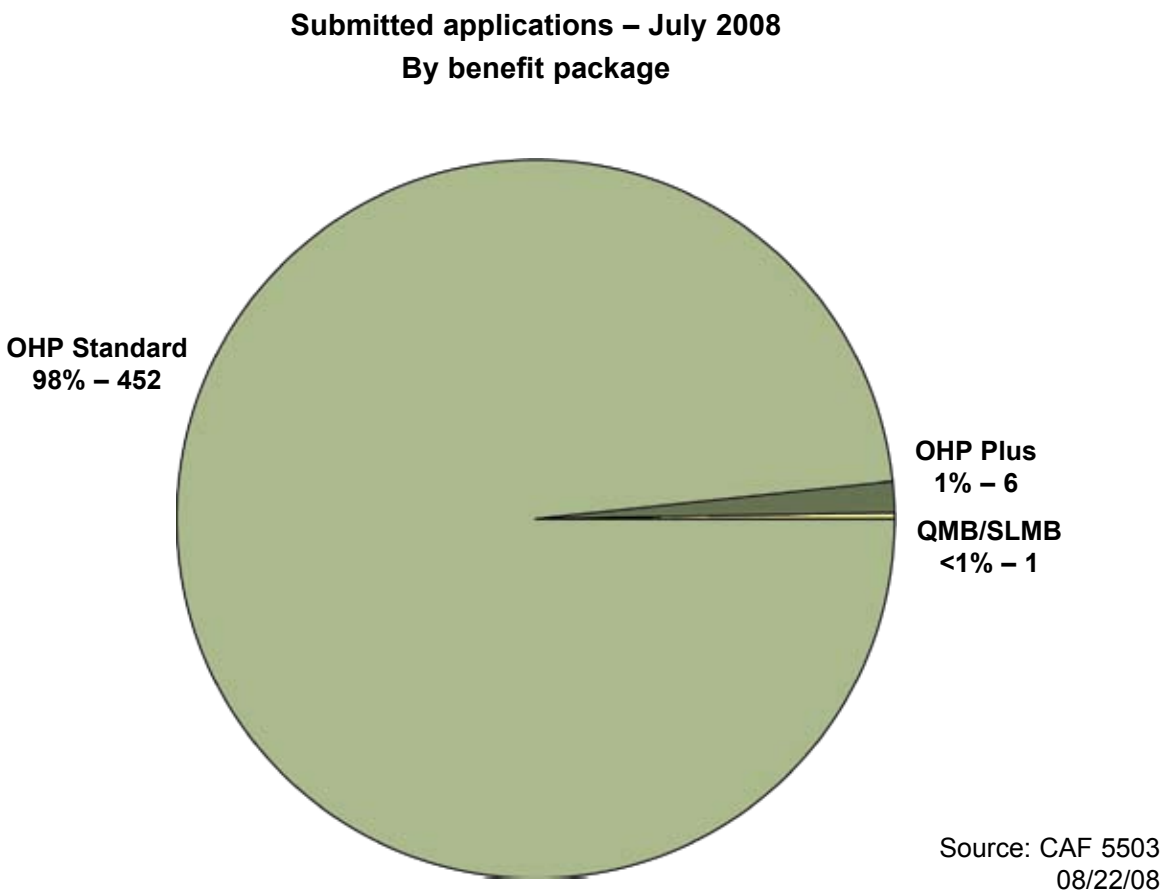
Source: CAF 5503
08/22/08

Applicants by language

English	1,549
Spanish	127
Russian	10
Vietnamese	16
Other	27
Total	***1,729**

* Includes "not yet processed" applications
Source: CAF 5503
08/22/08

The following chart shows in which benefit package each of the 459 approved applicants were enrolled.



Benefit package names and descriptions

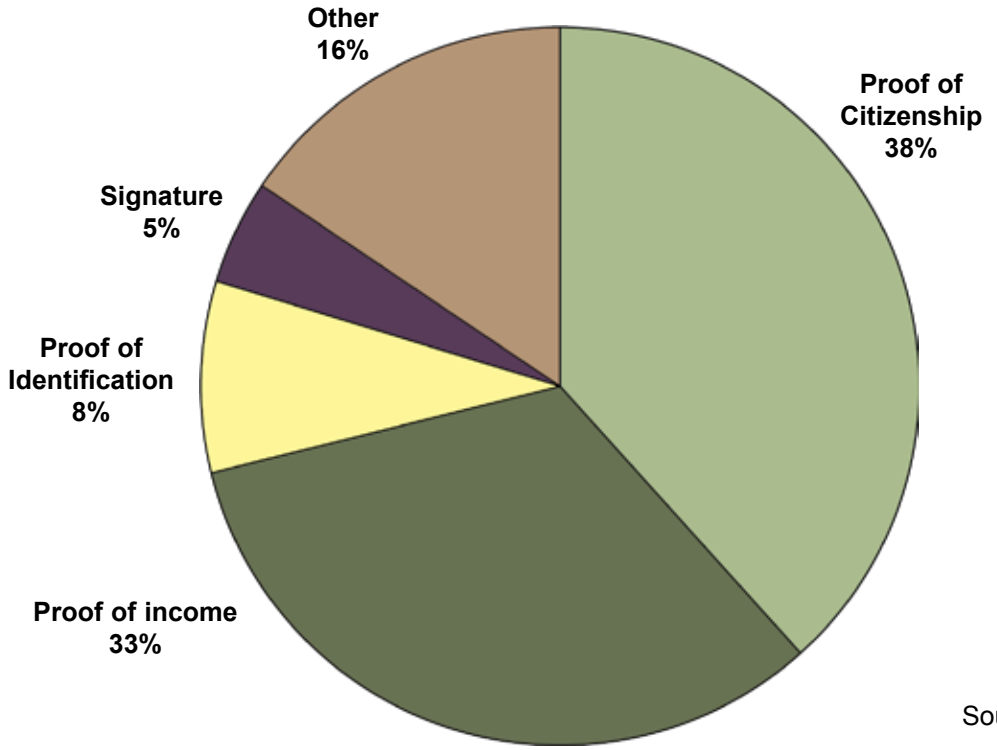
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

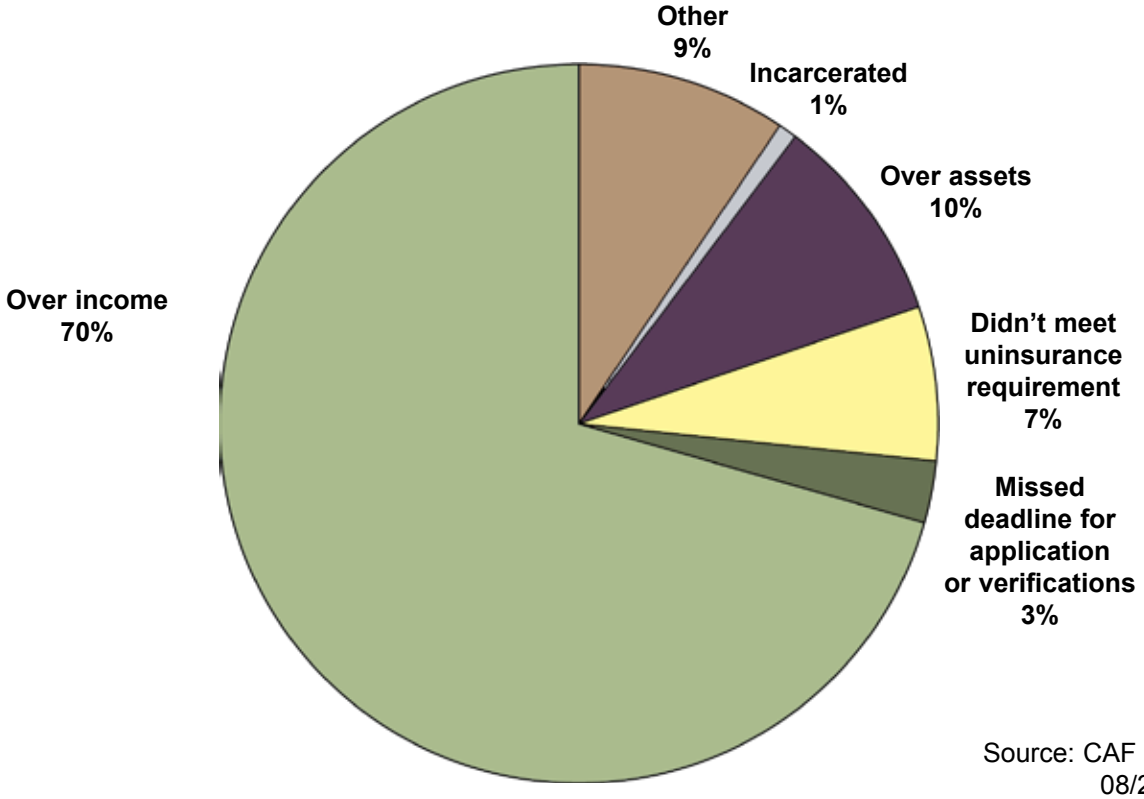
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – July 2008
Reasons for pending



Source: CAF 5503
08/22/08

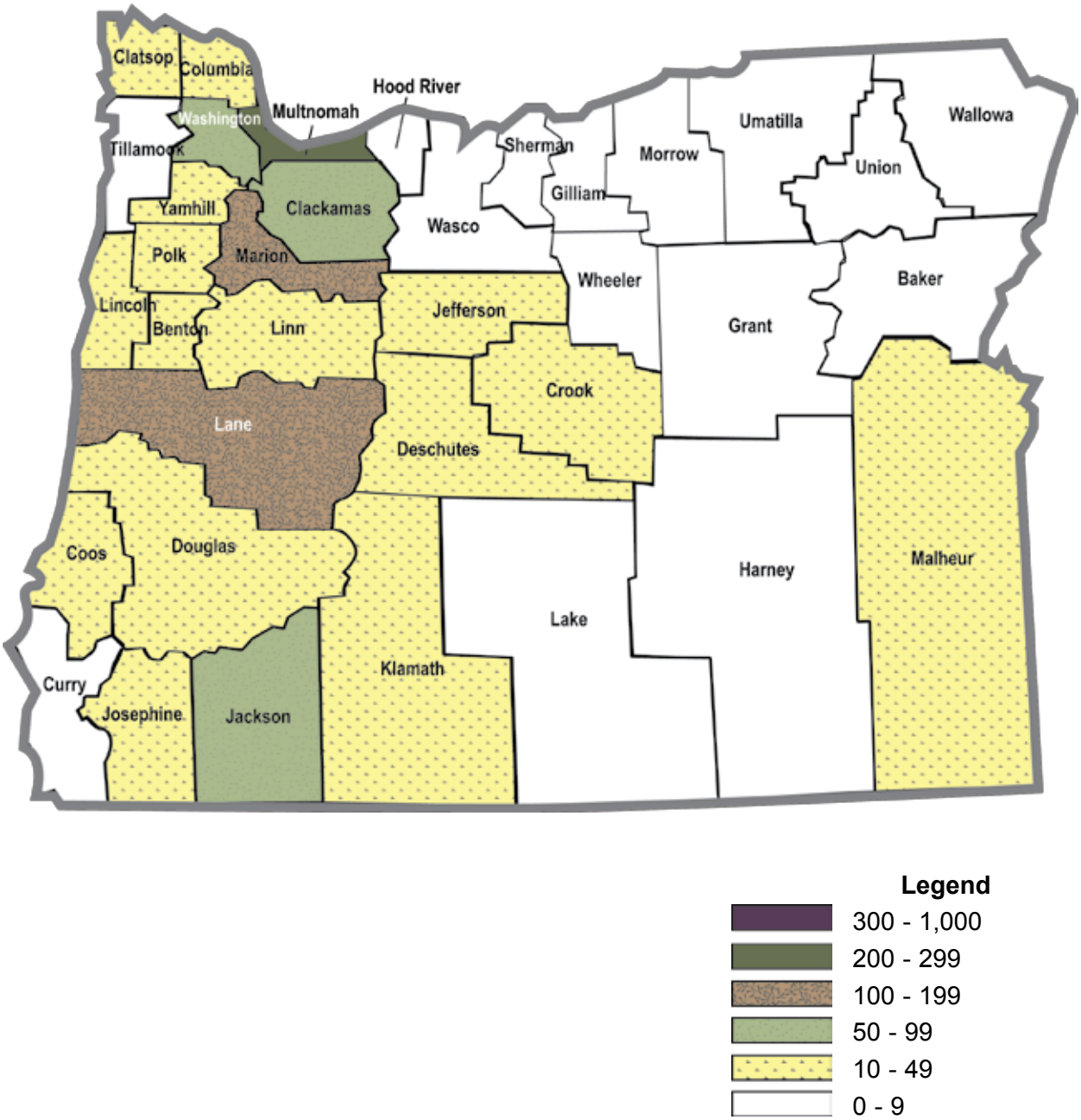
Submitted applications – July 2008
Reasons for denial



Source: CAF 5503
08/22/08

Submitted applications by county

Submitted applications – July 2008
By county



Source: CAF 5503
08/22/08

Monthly selections
July 2008

Submitted applications – July 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	2	3	0	5
Benton	9	3	13	25
Clackamas	31	23	24	78
Clatsop	5	7	2	14
Columbia	5	8	3	16
Coos	18	13	5	36
Crook	3	4	7	14
Curry	2	3	2	7
Deschutes	14	10	6	30
Douglas	18	13	18	49
Gilliam	1	2	1	4
Grant	0	0	0	0
Harney	0	3	0	3
Hood River	4	2	2	8
Jackson	33	21	23	77
Jefferson	9	1	1	11
Josephine	15	12	11	38
Klamath	4	4	10	18
Lake	3	0	0	3
Lane	40	40	33	113
Lincoln	11	9	5	25
Linn	10	13	9	32
Malheur	6	3	3	12
Marion	40	32	41	113
Morrow	2	0	0	2
Multnomah	112	58	85	255
Polk	10	5	2	17
Sherman	0	0	1	1
Tillamook	0	3	1	4
Umatilla	4	2	1	7
Union	3	4	0	7
Wallowa	0	2	0	2
Wasco	1	3	2	6
Washington	37	23	25	85
Wheeler	0	0	0	0
Yamhill	7	11	10	28
Total	**459**	**340**	**346**	**1,145**

Source: CAF 5503
08/22/08

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – July 2008
Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	*	*	*
Has application and plans to submit	*	*	*
Taking application to branch for help	*	*	*
Needs application (Referred caller to local branch or application center)	*	*	*
Transferred call to phone bank with specific questions	*	*	*
Total	*	*	*

Phone call was answered – person will not apply			
Incarcerated	*	*	*
Moved out of state	*	*	*
Requested to be taken off the list	*	*	*
Deceased	*	*	*
Already has insurance	*	*	*
Not planning to submit application	*	*	*
Other	*	*	*
Total	*	*	*

Phone call was not answered			
Left message	*	*	*
No number	*	*	*
Phone disconnected	*	*	**
No answer	*	*	*
Wrong number	*	*	*
Message box full	*	*	*
Hang up	*	*	*
Other	*	*	*
Total	*	*	*

Source: CAF 5503
08/22/08

***This data is not yet available.**

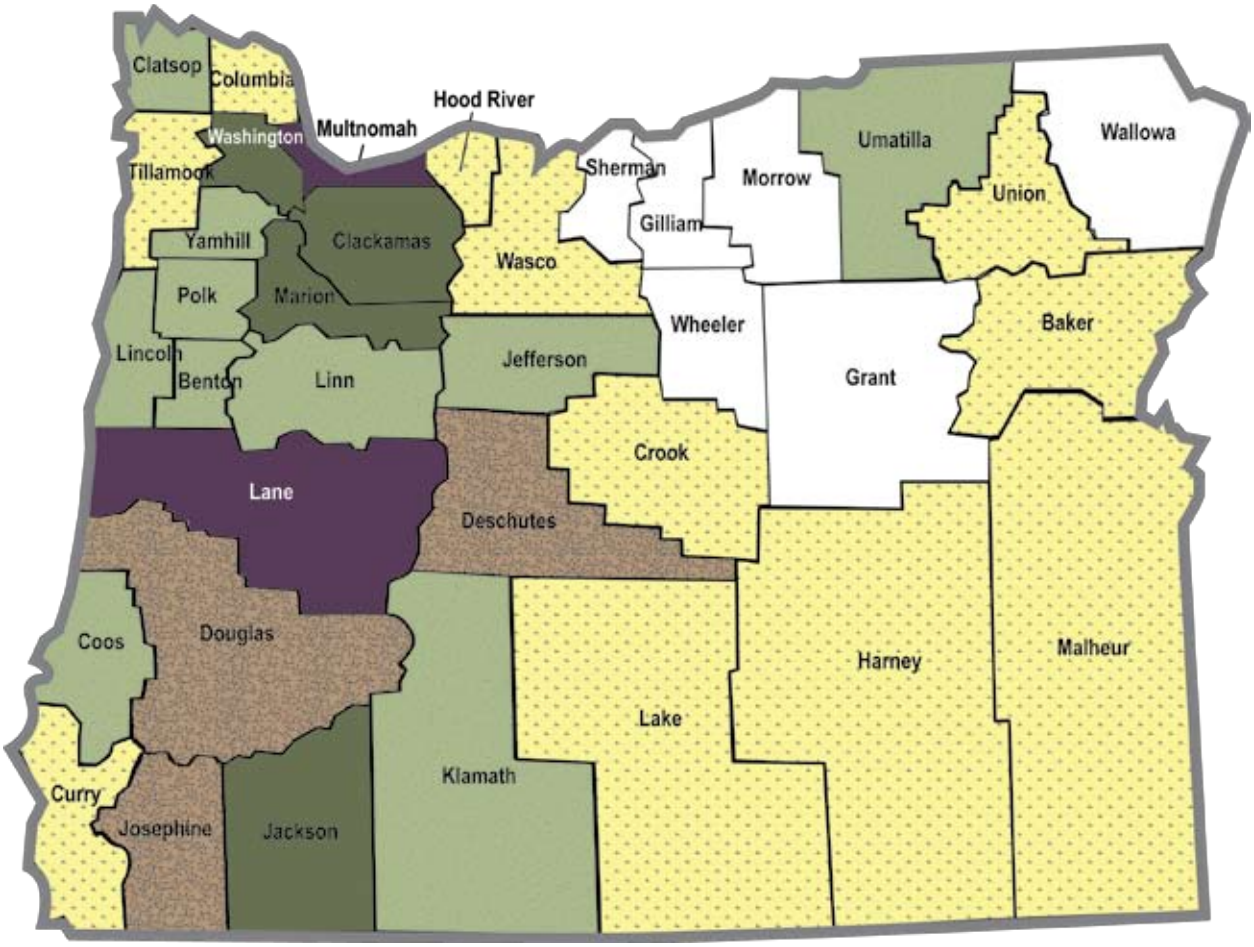
Cumulative results

March through July selections

Fifteen thousand individuals were randomly selected to receive applications between March and July. After including other family members listed on the reservation list, this number comes to 18,047.

The following map shows the counties in which each of the18,047 people live.

Monthly selections – March through July 2008
By county



Legend

- 1,500 - 5,000
- 1,000 - 1,499
- 500 -999
- 250 - 499
- 50 - 249
- 0 - 49

Source: Reservation List - DMAP REaD
08/20/08

March through July selections – county, age and gender

County	Age groups 19-29	30-49	50-64	65+	Total	Gender Female	Male
Baker	21	45	30	2	**98**	49	49
Benton	91	115	47	8	**261**	133	128
Clackamas	304	521	259	22	**1,106**	584	522
Clatsop	73	89	58	2	**222**	115	107
Columbia	39	105	49	1	**194**	116	78
Coos	105	174	131	9	**419**	212	207
Crook	24	72	39	4	**139**	77	62
Curry	21	50	43	2	**116**	58	58
Deschutes	159	293	156	7	**615**	323	292
Douglas	244	341	212	22	**819**	444	375
Gilliam	0	7	5	0	**12**	6	6
Grant	6	19	9	1	**35**	15	20
Harney	11	36	20	0	**67**	35	32
Hood river	24	69	28	1	**122**	70	52
Jackson	241	494	262	31	**1,028**	580	448
Jefferson	136	138	52	2	**328**	162	166
Josephine	145	243	198	12	**598**	315	283
Klamath	98	190	102	8	**398**	208	190
Lake	6	18	14	0	**38**	18	20
Lane	507	859	504	51	**1,921**	986	935
Lincoln	71	130	101	3	**305**	167	138
Linn	158	264	157	14	**593**	303	290
Malheur	21	60	31	4	**116**	55	61
Marion	391	651	331	22	**1,395**	744	651
Morrow	7	22	16	2	**47**	25	22
Multnomah	1,052	2,052	1,067	73	**4,244**	2,132	2,112
Polk	84	105	50	6	**245**	117	128
Sherman	1	6	1	2	**10**	5	5
Tillamook	33	39	56	5	**133**	71	62
Umatilla	74	164	79	9	**326**	189	137
Union	39	54	25	4	**122**	69	53
Wallowa	13	12	15	0	**40**	23	17
Wasco	38	48	31	3	**120**	66	54
Washington	412	646	287	39	**1,384**	779	605
Wheeler	0	6	6	0	**12**	7	5
Yamhill	92	178	85	7	**362**	187	175
Unknown	11	38	8	0	**57**	34	23
Total	**4,752**	**8,353**	**4,564**	**378**	**18,047**	**9,479**	**8,568**

Source: DMAP REaD section
08/20/08

Submitted applications returned to DHS

As of July 7, the department had mailed applications to 18,047 people. The following tables show the status and demographics of those applications.

Submitted applications – March through July

Applicant status

Approved (for any/all programs)	4,824
Denied	4,097
Pending	1,297
Total	**10,218**
Received but not yet processed	789

Source: CAF 5503
08/22/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	3,833	170	184	147	6	484	4,824
Denied	3,003	192	137	80	7	678	4,097
Pending	993	38	50	45	5	166	1,297
Total	**7,829**	**400**	**371**	**272**	**18**	**1,328**	**10,218**

** Native American or Alaska Native*
*** Native Hawaiian or Pacific Islander*

Source: CAF 5503
08/22/08

Status of applicants by gender and age

Status	Male	Female	19-29	30-49	50-64	65+
Approved	2,314	2,510	1,186	2,380	1,241	17
Denied	1,767	2,330	954	1,879	1,154	110
Pending	627	670	318	674	303	2
Total	**4,708**	**5,510**	**2,458**	**4,933**	**2,698**	**129**

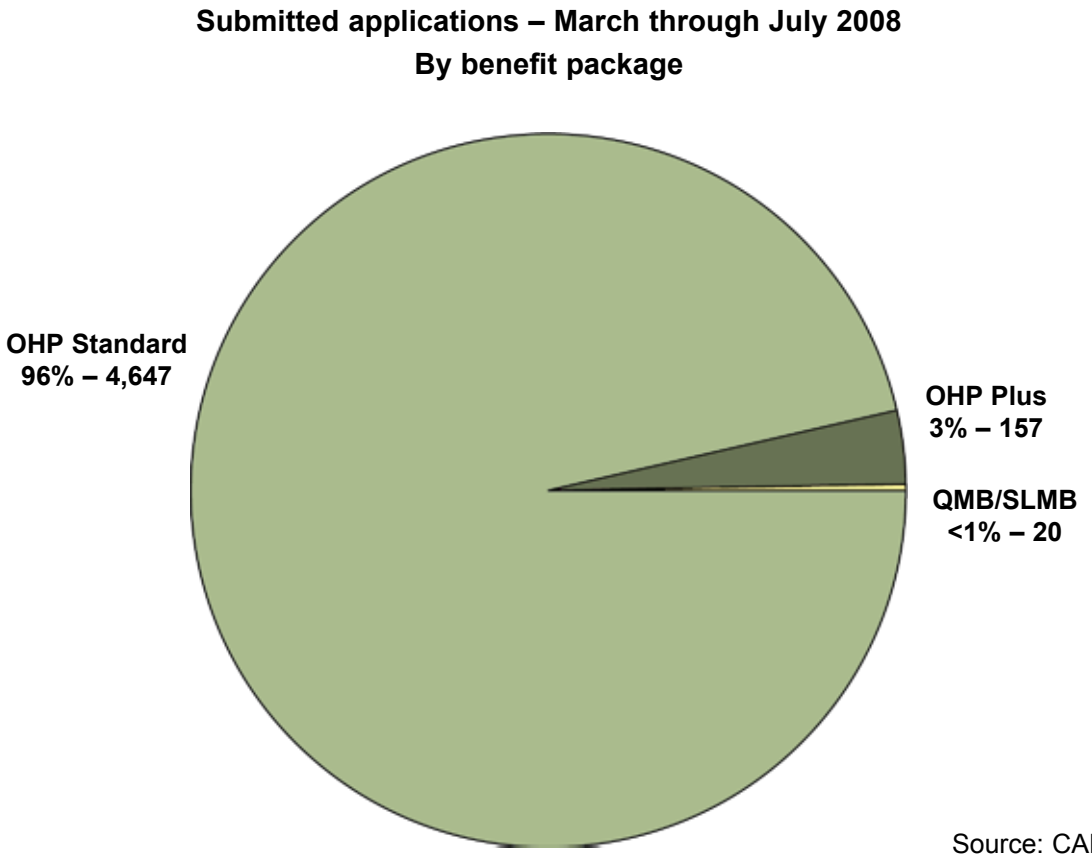
Source: CAF 5503
08/22/08

Applicants by language

English	9,898
Spanish	805
Russian	107
Vietnamese	93
Other	104
Total	***11,007**

* Includes "not yet processed" applications
Source: CAF 5503
08/22/08

The following chart shows in which benefit package each of the 4,824 approved applicants were enrolled.



Source: CAF 5503
08/22/08

Benefit package names and descriptions

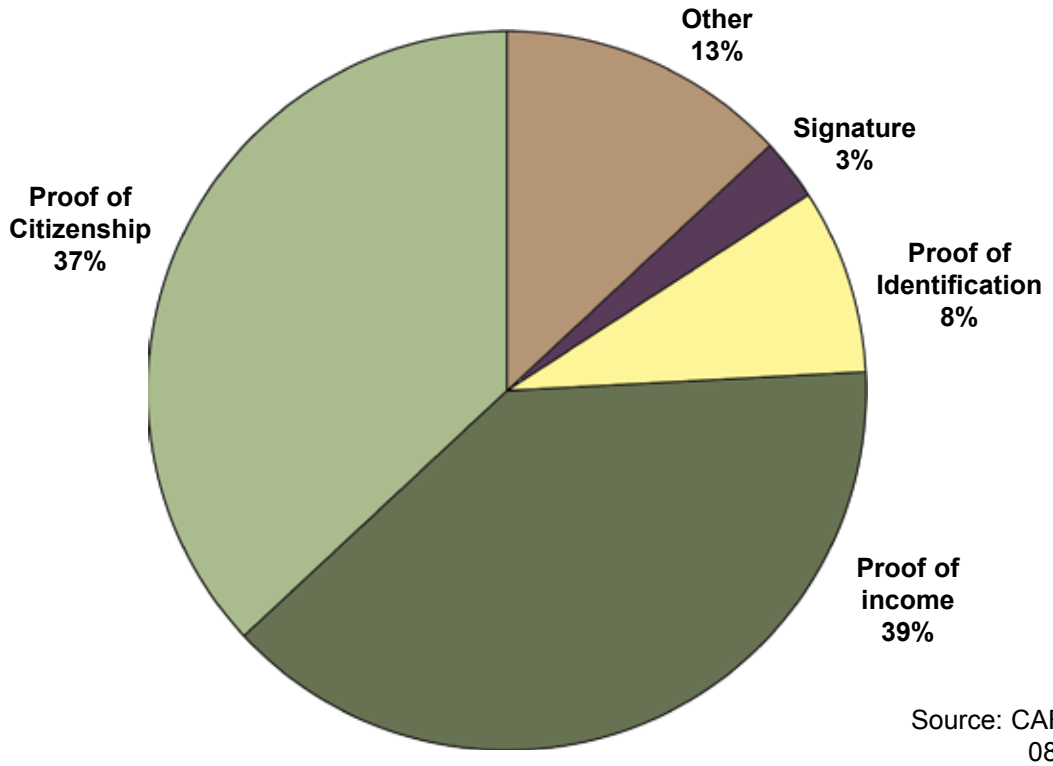
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

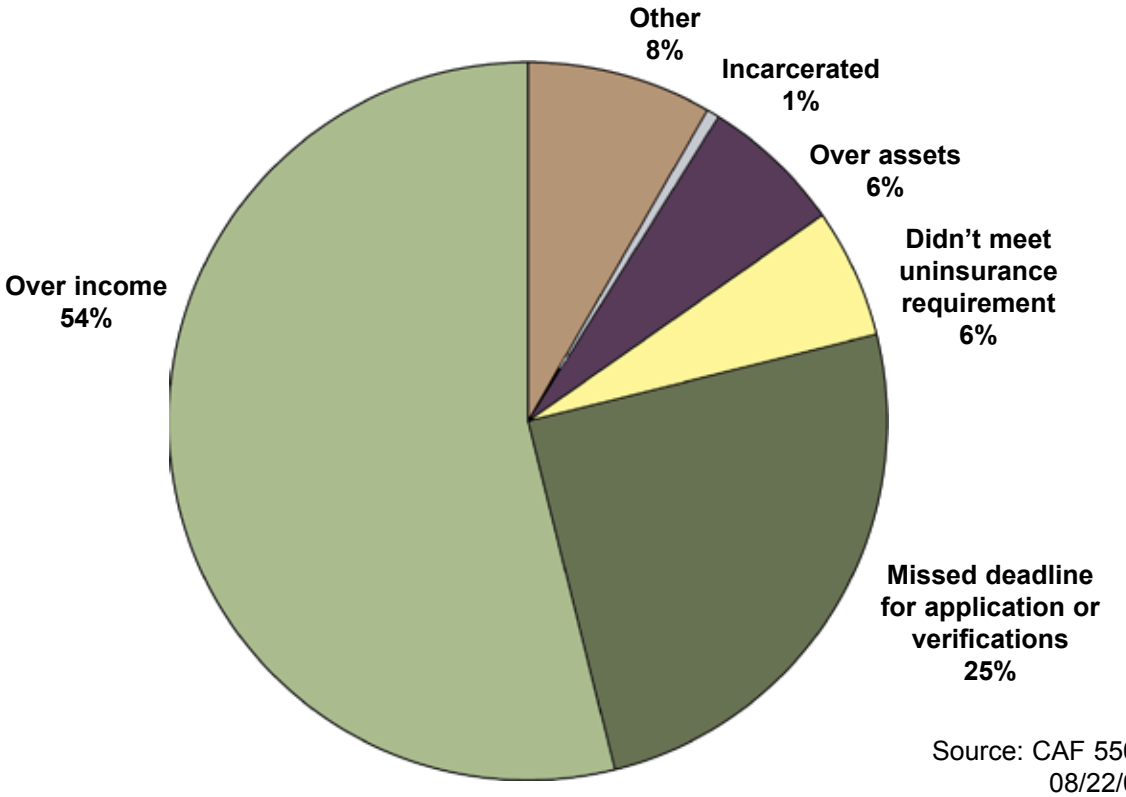
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – March through July
Reasons for pending



Source: CAF 5503
08/22/08

Submitted applications – March through July
Reasons for denial



Source: CAF 5503
08/22/08

Submitted applications – March through July
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	25	29	4	58
Benton	72	64	27	163
Clackamas	306	289	78	673
Clatsop	45	46	11	102
Columbia	68	42	14	124
Coos	139	102	20	261
Crook	36	28	16	80
Curry	45	15	10	70
Deschutes	159	152	44	355
Douglas	223	176	58	457
Gilliam	4	5	1	10
Grant	10	10	1	21
Harney	15	13	3	31
Hood River	38	38	3	79
Jackson	284	226	101	611
Jefferson	72	48	12	132
Josephine	161	149	38	348
Klamath	118	74	40	232
Lake	16	7	1	24
Lane	510	404	151	1,065
Lincoln	92	53	25	170
Linn	150	137	60	347
Malheur	31	35	10	76
Marion	388	331	104	823
Morrow	16	11	1	28
Multnomah	1,106	906	275	2,287
Polk	69	66	22	157
Sherman	1	3	1	5
Tillamook	20	30	4	54
Umatilla	76	75	13	164
Union	36	34	14	84
Wallowa	14	7	2	23
Wasco	29	32	4	65
Washington	337	358	99	794
Wheeler	6	1	0	7
Yamhill	107	101	30	238
Total	**4,824**	**4,097**	**1,297**	**10,218**

Source: CAF 5503
08/22/08

March through July applicant status

	Originally Selected	Applications Returned	Approved	Denied	Pending	Not Yet Processed
March	3,657	2,566	1,330	1,172	54	10
		70%	52%	46%	2%	<1%
April	3,646	2,394	1,223	1,072	97	2
		66%	51%	45%	4%	<1%
May	3,619	2,236	1,020	888	282	46
		62%	46%	40%	13%	2%
June	3,564	2,082	792	625	518	147
		58%	38%	30%	25%	7%
July	3,561	1,729	459	340	346	584
		49%	27%	20%	20%	34%
Total	**18,047**	**11,007**	**4,824**	**4,097**	**1,297**	**789**
		61%	**44%**	**37%**	**12%**	**7%**

Source: CAF
08/22/08