

Alice LaBansky, Manager
DMAP Operations

Authorized Signature

Number: DMAP-IM-08-183

Issue Date: 11/28/2008

Topic: Medical Benefits

Subject: Provider announcement: Workaround for Medicare-Medicaid crossover claims from GHI

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will send the following postcard to all provider types who bill Medicare. It tells them that DHS cannot process Medicare-Medicaid crossover claims through GHI and what to do until DHS is able to process claims through GHI again.

If you have any questions about this information, contact:

Contact(s):	DMAP Provider Services		
Phone:	800-336-6016	Fax:	503-945-6873
E-mail:	dmap.providerservices@state.or.us		

Important billing information regarding Medicare crossover claims

DHS is currently resolving issues with processing Medicare-Medicaid crossover claims through GHI, the federal contractor for crossover claims submissions. Until these issues are resolved, you will need to bill Oregon Medicaid for Part A and B crossover claims as follows:

- Bill the claim to Medicare first; wait for the Medicare EOB.
- Then bill the claim to DHS on paper (CMS-1500 or UB-04) or electronic (837P or 837I) format, showing the Medicare payment on the claim.

Current electronic data interchange (EDI) claims submitters may need to add the Coordination of Benefit information to their 837 transactions and retest for proper claims processing.

Once these crossover issues are resolved, DMAP will let you know.

- **Paper billing questions?** contact DMAP Provider Services at 800-336-6016 or dmap.providerservices@state.or.us.
- **EDI billing questions?** contact EDI Support Services at 888-690-9888 or dhs.edisupport@state.or.us.

