

Jon Pelkey, Manager
DMAP QI and Medical Section

Authorized Signature

Number: DMAP-IM-09-130

Issue Date: 10/6/2009

Topic: Medical Benefits

Subject: Managed care auto-assignment begins 10/5/09 in Clatsop, Columbia, Crook, Deschutes, Douglas, Grant, Hood River, Jackson, Jefferson, Josephine, Klamath, Lake, Lane, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco and Wheeler counties

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

On Monday, October 5, DHS turned on “even distribution” auto-assignment in Clatsop, Columbia, Crook, Deschutes, Douglas, Grant, Hood River, Jackson, Jefferson, Josephine, Klamath, Lake, Lane, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco and Wheeler counties, with an effective date of October 12.

Clients in mandatory ZIP codes in these counties, and who are not already enrolled into a managed care plan, will be enrolled. Clients who are already assigned to managed care plans in these counties should not be affected by the auto-assignment process.

This affects the following PHP region codes:

Clatsop	Columbia	Crook	Deschutes
<ul style="list-style-type: none"> ■ D217 – Advantage Dental ■ D188 – Capitol Dental ■ D156 – Willamette Dental ■ D197 – ODS Dental ■ H177 – CareOregon ■ H233 – FamilyCare ■ H236 – ODS Medical 	<ul style="list-style-type: none"> ■ D207 – Advantage Dental ■ D025 – Capitol Dental ■ D170 – Willamette Dental ■ D142 – ODS Dental ■ H171 – CareOregon ■ H237 – ODS Medical 	<ul style="list-style-type: none"> ■ D102 – Advantage Dental ■ D140 – ODS Dental ■ H208 – COIHS 	<ul style="list-style-type: none"> ■ D175 – Advantage Dental ■ D115 – Willamette Dental ■ D193 – ODS Dental ■ H209 – COIHS ■ B001 – Deschutes CDO

<p>Douglas</p> <ul style="list-style-type: none"> ■ D148 – Advantage Dental ■ D059 – Willamette Dental ■ H182 – CareOregon ■ H219 – DCIPA ■ H145 – MRIPA ■ H131 – OHMS 	<p>Grant</p> <ul style="list-style-type: none"> ■ D105 – Advantage Dental ■ H204 – COIHS 	<p>Hood River</p> <ul style="list-style-type: none"> ■ D106 – Advantage Dental ■ D014 – Capitol Dental ■ D138 – ODS Dental ■ H227 – COIHS 	<p>Jackson</p> <ul style="list-style-type: none"> ■ D147 – Advantage Dental ■ D015 – Capitol Dental ■ D063 – Willamette Dental ■ D137 – ODS Dental ■ H170 – CareOregon ■ H058 – FamilyCare ■ H220 – MRIPA ■ H215 – ODS Medical ■ H131 – OHMS
<p>Josephine</p> <ul style="list-style-type: none"> ■ D183 – Advantage Dental ■ D126 – Capitol Dental ■ D146 – Willamette Dental ■ D191 – ODS Dental ■ H184 – FamilyCare ■ H145 – MRIPA ■ H131 – OHMS 	<p>Klamath</p> <ul style="list-style-type: none"> ■ D107 – Advantage Dental ■ D017 – Capitol Dental ■ H164 – CareOregon ■ H158 – Cascade Comprehensive ■ H225 – COIHS 	<p>Lake</p> <ul style="list-style-type: none"> ■ D108 – Advantage Dental ■ H205 – COIHS 	<p>Lane</p> <ul style="list-style-type: none"> ■ D149 – Advantage Dental ■ D060 – Willamette Dental ■ D018 – Capitol Dental ■ D136 – ODS Dental ■ H180 – LIPA
<p>Morrow</p> <ul style="list-style-type: none"> ■ D212 – Advantage Dental ■ H221 – CareOregon ■ H137 – FamilyCare 	<p>Sherman</p> <ul style="list-style-type: none"> ■ D111 – Advantage Dental ■ H211 – COIHS 	<p>Umatilla</p> <ul style="list-style-type: none"> ■ D112 – Advantage Dental ■ D022 – Capitol Dental ■ H165 – CareOregon ■ H089 – FamilyCare 	<p>Union</p> <ul style="list-style-type: none"> ■ D113 – Advantage Dental ■ H217 – ODS Medical
<p>Wallowa</p> <ul style="list-style-type: none"> ■ D114 – Advantage Dental ■ D204 – ODS Dental ■ H218 – ODS Medical 	<p>Wasco</p> <ul style="list-style-type: none"> ■ D181 – Advantage Dental ■ D184 – Capitol Dental ■ D192 – ODS Dental ■ H210 – COIHS 	<p>Wheeler</p> <ul style="list-style-type: none"> ■ D179 – Advantage Dental ■ H206 - COIHS 	

These enrollments will display on October 7 in the MMIS and PHP screens. If a client has been selected for the “even distribution” auto-assignment, the assignment source will read, “Auto Assigned Even Distribution” on the MMIS Recipient Case Enrollment Panel.

Do not change enrollment for clients in these counties

Workers in these counties should not try to change enrollment of any clients in these counties until DHS has verified that the auto-assignment process worked correctly. DMAP will send another communication to division MMIS contacts when this happens.

If workers need to make enrollment changes for clients in these counties before then:

- Contact the DMAP Prepaid Health Plan Coordinator (PHPC) for the client's current plan.
- The PHPC will see whether the client is part of the "even distribution" auto-assignment and whether an enrollment change can be made.

Report auto-assignment issues to DMAP

If you find possible issues with the auto-assignment for these counties, or have questions about whether a client will be part of the "even distribution" auto-assignment effective October 12, contact the PHPC for the client's plan.

Client notification

If DHS determines that clients were correctly auto-assigned by "even distribution" in these counties, those clients will receive notification about their enrollment changes the week of October 12.

- Clients will have a minimum of 30 days to request disenrollment. If a client requests disenrollment after the 30 days, contact the PHPC for the client's plan.

If you have any questions about this information, contact:

Contact(s):	Tom van der Veen, DMAP Delivery Systems Manager		
Phone:	503-945-6349	Fax:	503-947-5221
E-mail:	tom.vanderveen@state.or.us		