

Jean Phillips, Deputy Administrator, DMAP

Authorized Signature

Number: DMAP-IM-09-144

Issue Date: 11/25/2009

Topic: Medical Benefits

Subject: Provider announcement of benefit reductions effective January 1, 2010

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

During the week of November 23, 2009, the Division of Medical Assistance Programs (DMAP) will post a provider announcement of benefit reductions that were mandated by 2009 legislative action.

On January 1, 2010, dental and visual services will be reduced in the OHP Plus and OHP with Limited Drug benefit packages. These reductions are only for clients age 21 and over and non-pregnant clients. See provider announcement attached.

DMAP posted proposed rule revisions about the benefit reductions at:

<http://www.dhs.state.or.us/policy/healthplan/rules/notices.html>

If you have any questions about this information, contact:

Contact(s):	DMAP Provider Services		
Phone:	800-336-6016	Fax:	503-945-6873
E-mail:	dmap.providerservices@state.or.us		

Reduction in OHP benefits

OHP Plus and OHP with Limited Drug

Beginning January 1, 2010, the Division of Medical Assistance Programs (DMAP) will reduce dental and visual services for some clients as a result of legislative action.

Only clients in the OHP Plus (BMH) and OHP with Limited Drug (BMM and BMD) benefit plans are affected. These reductions do not affect clients who are younger than age 21 or clients who are pregnant.

Visual services no longer covered:

Beginning Jan. 1, DMAP will not cover the following services when prescribed for acuity only:

- Glasses
- Contact lenses
- Fitting fees for glasses/contacts
- Eye examinations for the purpose of prescribing glasses/contacts

Note: DMAP will cover orders for eyewear submitted no later than December 31, 2009. We directed clients to call providers if they have an outstanding order and need to ensure that the order was submitted in time (see attached client notice).

DMAP will continue to pay for:

- Emergency eye exams and treatment;
- Non-emergent visual services to treat:
 - Aphakia
 - Pseudoaphakia
 - Congenital aphakia
 - Keratoconus
 - Cataracts and congenital cataracts

Dental services no longer covered:

- Alveoplasty
- Apexification/recalcification procedures
- Crowns
- Office visit for observation
- Replacement of full dentures
- Root canals on molars
- Some gum surgery
- Some types of dentures and partials

DMAP will provide limited coverage for dentures:

- Adjustments and repairs of dentures
 - Complete dentures (only covered if final extractions occurred within 3 months prior to making dentures)
 - Denture relines
 - Interim partial dentures
 - Replacement of partial resin dentures
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Identifying clients younger than 21 and clients who are pregnant

The client's date of birth is listed on the Provider Web Portal and Automated Voice Response (AVR); however, these systems do not identify client pregnancies at this time.

DMAP will provide instructions for access to delivery dates for pregnant women as soon as a system workaround is in place.

Client notification

DMAP has mailed a client notice of these benefit reductions to all OHP households. A copy of their notice is attached..

Related administrative rules currently being revised:

For details, please see proposed rules 410-120-1210, 410-120-1860, 410-123-1260, 410-140-0050, 410-140-0140 and 410-140-0160 posted on the OHP Web site at www.dhs.state.or.us/policy/healthplan/rules/notices.html.

Questions?

- For policy and billing questions, contact DMAP Provider Services Unit at 1-800-336-6016 or e-mail dmap.providerservices@state.or.us.
- For help with electronic data interchange, contact EDI Support Services at 1-888-690-9888 or e-mail dhs.edisupport@state.or.us.



Notice of Reduction in Benefits

Visual and dental benefits

These reductions affect only clients on the OHP Plus and OHP with Limited Drug benefit packages who are 21 years or older and are not pregnant. Check the “Benefit Package” field on page 2 of your DHS Coverage Letter to find out which members of your household have OHP Plus or OHP with Limited Drug coverage.

On January 1, 2010, the Division of Medical Assistance Programs (DMAP) will reduce some visual and dental services from the OHP Plus and OHP with Limited Drug benefit packages. This will not affect clients who are pregnant or younger than 21 years of age.

Visual services no longer covered:

- Glasses;
- Contact lenses;
- Fittings for glasses or contacts; and
- Eye exams for prescribing glasses or contacts.

DMAP will pay for eyewear for orders submitted by **December 31, 2009**. Check with your provider to see if your order is placed in time.

DMAP will continue to pay for:

- Emergency eye exams and treatment;
- Non-emergency visual services to treat:
 - ✓ Aphakia;
 - ✓ Pseudoaphakia;
 - ✓ Congenital aphakia;
 - ✓ Keratoconus; and
 - ✓ Lack of natural eye lense(s) following cataract surgery.

Dental services no longer covered:

- Crowns;
- Office visits for observation;
- Replacement of full dentures;
- Root canals on molars and some other tooth root procedures;
- Some gum or oral surgery; and
- Some types of dentures and partials.

DMAP will provide limited coverage for dentures:

- Adjustments and repairs of dentures;
- Complete dentures (only covered when dentures are made within three months of final upper or lower teeth extractions - check with your provider about coverage);
- Relines (resurfacing of the tissue side of a denture);
- Temporary partial dentures; and
- Replacement of partial resin dentures.

Your visual or dental provider will know what services DMAP pays for.

No changes for certain clients

OHP Plus and OHP with Limited Drug clients who are younger than 21 or clients who are pregnant are not affected by the changes described in this notice.

To receive full dental and vision coverage, call your worker:

- ✓ If you become pregnant, *or*
- ✓ If you are currently pregnant but haven't notified your worker yet.

Other benefit packages, such as OHP Standard, will not change.

Questions?

 **Contact OHP Client Services** at 1-800-273-0557 or TTY 711 if you have questions about this notice.

 **Contact your worker** if you need this notice in another language or format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.

Hearings are limited

You have a right to request a hearing, however, if you request a hearing due to these benefit reductions, the hearing will be limited or denied.

To request a hearing for some other reason related to your Medicaid benefits, fill out an Administrative Hearing Request form (DHS 443). You can get one from any DHS or AAA office or by calling your worker.

If you ask for a hearing, you may have another person speak on your behalf or have an attorney represent you.

The state cannot pay the costs for an attorney or witnesses. A Legal Aid Office or the local Bar Association may be able to help you.

The following administrative rules relate to this notice: 410-120-1210, 410-120-1860, 410-123-1260, 410-140-0050, 410-140-0140, 410-140-0160



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