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Authorized Signature

Topic: Medical Benefits

Subject: Oregon Health Plan (OHP) Standard Awareness Campaign

Applies to:

- | | |
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| <input type="checkbox"/> All DHS Employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): <u>DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists</u> |

Message:

The department is implementing the following actions to raise awareness and encourage people to put their names on the OHP Standard Reservation List. We have provided an FAQ in this transmittal to help you answer questions you may receive about the reservation list or process.

Awareness activities

1. A press release has been issued explaining the purpose of the list.
2. Information packets are being distributed to over 2,500 community partners throughout the state. The packets contain:
 - Two posters in English and Spanish for display in their office;
 - A set of 50 information brochures printed in English and Spanish;
 - A packet of 25 English and Spanish Reservation List Request forms;
 - Suggested text for a message community partners can record on their phone systems;
 - A list of FAQs and their answers;
 - An article to place in newsletters; and,
 - A request form for ordering more materials.

Next drawing

The next drawing will be held February 1, 2010. Applications for this drawing will be mailed in March.

Reminder about how to be added to the reservation list

Individuals can add their name to the reservation list in any of the following ways:

- **Electronically** by using the link at www.oregon.gov/DHS/open.
- **By mailing** form OHP 3203 to: OHP Branch, PO Box 14520, Salem, OR 97309-5044.
- **By faxing** the OHP 3203 to 503-373-7866 or 503-378-4139.
- **In person** by dropping the OHP 3203 off at any DHS field office (call 800-699-9075 for locations).
- **By phone** call 800-699-9075 or TTY 711, Mon. through Fri. 7 a.m. to 6 p.m. The call will take up to 10 minutes.

OHP Standard Web site

The OHP Standard Web site includes:

- Information about OHP Standard.
- Instructions for requesting a reservation, including the online (available now) and paper versions (attached) of the Reservation List request form.
- Copies of all of the OHP Standard Reservation List informational materials.
- A frequently asked questions (FAQ) section.

The Web site address is www.oregon.gov/DHS/open, e-subscribe now to receive updates.

Important Reminder

OHP Standard is currently closed to new enrollment. Healthy Kids, OHP Plus and other benefit packages have different eligibility requirements.

People interested in applying for Healthy Kids or OHP can:

- Request an application by phone 800-359-9517;
- Pick up an application at a local DHS branch office (for locations, go to www.oregon.gov/DHS/localoffices/index.shtml); or
- Complete the online application at <https://apps.state.or.us/mbs>.

Healthy Kids Information

People who are interested in learning more about Healthy Kids can go to www.oregonhealthykids.gov or call 877-314-5678.

If you have any questions about this information, contact:

Contact(s):	DMAP Client and Provider Education (CAPE) Unit
E-mail:	reservation.list.questions@state.or.us

Frequently asked questions about the OHP Standard reservation list



Q. What is OHP Standard?

A. The Oregon Health Plan (OHP) Standard program provides free or low-cost health coverage to uninsured Oregon residents who:

- Are ages 19 through 64;
- Are not pregnant;
- Have limited income, and;
- Do not have Medicare.



The OHP Standard program is paid for by a hospital tax and matching federal dollars.

Q. What is the OHP Standard reservation list?

A. People interested in applying for OHP Standard benefits must first place their names on the reservation list. At regular intervals, DHS will randomly draw names from the list and mail OHP Standard applications to those people whose names are drawn.

Q. Why is a reservation list necessary?

A. Unfortunately, there is not enough funding to cover all the people who need health care coverage and meet the qualifications for OHP Standard. Therefore, the department uses this list to give everyone who wants to enroll in OHP Standard an equal opportunity to get on the reservation list and have their name randomly drawn from the list to receive an OHP application.

Q. How will I know if DHS has received my request to be on the OHP Standard reservation list?

A. DHS will mail you a letter with a reservation number. Remember, this only means that you are on the list, it does not guarantee you will receive an OHP Standard application. Also remember, your reservation number does not identify your place on the list. Names will be drawn from the reservation list at random.

Q. How often will names be drawn and applications mailed out?

A. DHS will randomly draw names and mail applications, on a regular basis, until OHP Standard projected capacity is reached.

Q. What if I send in an OHP application without being on the OHP Standard reservation list?

A. Staff will process your application for eligibility for other programs, but not for OHP Standard.

Q. What about people who signed up for the previous (2008) reservation list?

A. The department sent a letter to those people who were on the original reservation list and haven't had their names drawn. The letter instructed them to respond if they wanted to be on the updated reservation list.

Q. What about people who don't qualify for OHP Standard, like pregnant women and people younger than age 19?

A. Pregnant women and other adults may be eligible for the comprehensive OHP Plus benefit package. The OHP Plus benefit package is open for new enrollment. People can apply for it at any time.

Children may qualify today for the Oregon Healthy Kids plan with no waiting.

To see if you or anyone in your household is eligible for another program, or the Healthy Kids plan, you must complete an OHP application.

Q. What if I don't know if I qualify for DHS medical assistance?

A. You can fill out the OHP application at any time. You can put your name on the reservation list and still fill out the OHP application. DHS will process the application and let you know if you qualify for any DHS medical assistance programs. To apply:

- Request an application by phone at 1-800-359-9517 or 711 (TTY);
- Pick up an application at a local DHS branch office - for locations, call 1-800-699-9075 or 711 (TTY); or
- Complete the online application at <https://apps.state.or.us/mbs>

