

Division of Medical Assistance Programs

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 Research, Education and Development Section

Number: DMAP-IM-10-029
Issue Date: 03/04/2010

Authorized Signature

Topic: Medical Benefits

Subject: Weekly Provider Web Portal Training via Webinar

Applies to:

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will post the following invitation to Provider Web Portal training on the Provider Announcements page of the Oregon Health Plan Website. The division will also include a message directing providers to this announcement with the paper remittance advices.

Provider Training has scheduled weekly Webinar training sessions for the next three months. Through the Webinar interface, providers participate in training via the internet, and a live trainer walks them through the basics of the Provider Web Portal. Attendees will learn how to set up and maintain an account, verify client eligibility and benefit packages, claims functionality and more. These free trainings are open to all providers who serve Oregon Health Plan clients.

Please encourage any providers who may benefit from this training to register for a Webinar. Refer any questions to Provider Training at the number or e-mail below.

If you have any questions about this information, contact:

Contact(s):	Provider Training
Phone:	503-945-6549
E-mail:	provider-trng.dmap@state.or.us

Provider Web Portal Training

Save time and get paid faster

The Provider Web Portal — Quick and simple

Put down your paper claims and get off the phone. There's an easier way. The Provider Web Portal gives you real-time eligibility and claims information at your fingertips. Using the Portal, you can:

- Verify client eligibility, benefit plans and managed care enrollment
- Submit and adjust claims
- Request prior authorizations
- Look up covered services and diagnoses



Webinar training sessions

Attend this free, interactive training and learn how the Provider Web Portal can make your life easier. Webinar allows you to learn from the comfort of your own desk via the Internet. A live trainer will walk you through Provider Web Portal basics and answer your questions.

Register today

Click on a date below to register:

[Wednesday, March 10, 9 a.m. - 12 p.m.](#)

[Tuesday, March 23, 1 p.m. - 4 p.m.](#)

[Tuesday, March 30, 9 a.m. - 12 p.m.](#)

[Tuesday, April 6, 9 a.m. - 12 p.m.](#)

[Thursday, April 15, 1 p.m. - 4 p.m.](#)

[Tuesday, April 20, 1 p.m. - 4 p.m.](#)

[Thursday, April 29, 9 a.m. - 12 p.m.](#)

[Tuesday, May 4, 1 p.m. - 4 p.m.](#)

[Thursday, May 13, 1 p.m. - 4 p.m.](#)

[Tuesday, May 18, 9 a.m. - 12 p.m.](#)

[Thursday, May 27, 9 a.m. - 12 p.m.](#)

Once registered, you will receive an e-mail confirming your registration with information you need to join the Webinar.

System requirements

■ PC-based attendees

Required: Windows® 2000, XP Home, XP Pro, 2003 Server, Vista

■ Macintosh®-based attendees

Required: Mac OS® X 10.4 (Tiger®) or newer

For questions about training, call Provider Training at 503-945-6549 or e-mail provider-trng.dmap@state.or.us.

