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**Authorized Signature**

**Number:** DMAP-IM-10-031

**Issue Date:** 03/12/2010

**Topic:** Medical Benefits

**Subject:** Provider announcement - Survey for hospitals, physician practices and ambulatory surgical centers

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

**Message:**

DMAP is posting the following announcement on the OHP Provider Announcements page and notifying subscribers to OHP Provider Announcements, Hospital provider guidelines, Medical-Surgical provider guidelines, and OHP Stakeholders eSubscribe lists.

The announcement invites hospitals, physician practices and ambulatory clinics to participate in an Office of Oregon Health Policy and Research (OHPR) survey to identify barriers to efficient claim processing and gather recommendations for resolving those barriers. The deadline for this survey is March 19.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Lynn-Marie Crider, OHPR Policy Analyst		
<b>Phone:</b>	503-373-2176	<b>Fax:</b>	503-378-5511
<b>E-mail:</b>	lynn-marie.crider@state.or.us		



# **Hospitals, ASCs and physician practices**

## **Help inform Oregon's efforts to reform health care**

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The Office for Oregon Health Policy and Research (OHPR) is soliciting input from hospital, ambulatory surgical center (ASC) and physician practice staff concerning insurance transactions.

Your input will give the Oregon Health Authority (OHA) and the OHA's Ad Hoc Administrative Simplification Work Group information about the barriers to more efficient claims processing and your opinion on how best to eliminate those barriers.

This information will help OHA make well-informed recommendations to the state's insurance regulator on how to simplify provider transactions with health plans and, ultimately, to reduce provider and health plan administrative costs.

### **How to participate in the survey**

Have one person knowledgeable about your facility's insurance transactions complete the survey by clicking on one of the survey links below and following the directions.

- Physician practices, including ASCs and hospital-owned ambulatory facilities:  
[https://www.surveymonkey.com/s/AdminSimplSurvey\\_Clinics](https://www.surveymonkey.com/s/AdminSimplSurvey_Clinics)
- Hospitals - Inpatient and outpatient programs:  
[https://www.surveymonkey.com/s/AdminSimplSurvey\\_Hospitals](https://www.surveymonkey.com/s/AdminSimplSurvey_Hospitals)

### **Only complete the survey once for your facility**

You may receive multiple requests to complete the survey because OHA is working with organizations including DMAP, the Oregon Medical Association, the Oregon Association of Hospitals and Health Systems, the Medical Group Management Association and others to ensure that everyone has an opportunity for input.

If you have already completed the survey, thank you! Please disregard duplicate requests you may receive.

### **Complete the survey by Friday, March 19**

Ideally, you should complete the survey no later than March 12, but your response will count if OHPR receives it by March 19. OHPR will analyze the responses and share them with the Ad Hoc Administrative Simplification Work Group. OHA will also post a survey report on their Web site at [www.oregon.gov/OHA](http://www.oregon.gov/OHA).

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### **Questions?**

If you have questions about the survey, contact Lynn-Marie Crider, OHPR Policy Analyst, at 503-373-2176 or e-mail [lynn-marie.crider@state.or.us](mailto:lynn-marie.crider@state.or.us).



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