

Jon Pelkey, Manager
 DMAP Quality Improvement & Medical Section

Number: DMAP- IM-10-067
Issue Date: 06/01/2010

Authorized Signature

Topic: Medical Benefits

Subject: Managed Care Clinic Change – Bridge City moves from FamilyCare to CareOregon

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

Bridge City Medical Clinic is terminating their contract with FamilyCare and contracting with CareOregon. On June 1, 2010, approximately 1,200 FamilyCare members will lose their Bridge City providers. Clients wanting to remain with Bridge City, for continuity of care concerns, may request to change their medical plan to CareOregon.

If you get requests from clients wishing to remain with their Bridge City health care provider, have them contact the DMAP Client Services Unit directly at 1-800-273-0557; or you can e-mail Kristine Kersine (Client Enrollment manager) at kristine.kersine@state.or.us

Reminder: This is the same process that is being used if families contact you about wanting to change from their medical plan, CareOregon to FamilyCare to stay with their child’s doctor due to the change of a group of pediatric clinics that are stopping their contract with CareOregon and going to FamilyCare.

If you have any questions about this information, contact:

Contact(s):	Tom van der Veen, DMAP Delivery Systems Manager		
Phone:	503-945-6349	Fax:	503-947-5221
E-mail:	tom.vanderveen@state.or.us		