

Donald Ross, Manager  
DMAP Policy and Planning Section

Authorized Signature

**Number:** DMAP- IM-10-115

**Issue Date:** 09/27/2010

**Topic:** Medical Benefits

**Subject:** Provider announcement: New managed care edit takes effect Monday, Oct. 3

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |   |

**Message:**

DMAP will post the following announcement on the OHP Provider Announcements page. Providers will receive a link to the announcement via eSubscribe and Provider Web Portal messages.

It tells providers that the system change described in [DMAP IM 10-106](#) will take effect Monday, Oct. 3. Outgoing paper remittance advices will also include this information.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	DMAP Provider Services		
<b>Phone:</b>	800-336-6016	<b>Fax:</b>	503-945-6873
<b>E-mail:</b>	<a href="mailto:dmap.providerservices@state.or.us">dmap.providerservices@state.or.us</a>		



# ***System update for all providers***

## **New managed care edit will take effect Monday, Oct. 3**

DMAP has confirmed that starting Monday, Oct. 3, the claims processing system will deny claims for services provided to American Indian/Alaska Native clients enrolled in a managed care plan when:

- The services billed are covered by the managed care plan, and
- Clients receive the services outside an Indian Health Service or Tribal-638 health center.

When these claims deny, providers will be instructed to bill the client's managed care plan.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our clients. We appreciate your patience as we continue to make system improvements.

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### **Questions?**

If you have any questions about this announcement, please call the Provider Services Unit at 1-800-336-6016, Monday through Friday, 7 a.m. to 4:30 p.m. and 10 a.m. to 4:30 p.m. Friday.



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