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 DMAP Quality Improvement & Medical Section

**Authorized Signature**

**Number:** DMAP- IM-10-123

**Issue Date:** 10/07/2010

**Topic:** Medical Benefits

**Subject:** Skilled nursing facility update: Coordination of care for OHP clients enrolled with Kaiser-Permanente PCO

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |   |

**Message:**

DMAP will post the following announcement on the [OHP Provider Announcements](#) page. Providers will receive a link to the announcement via eSubscribe and Provider Web Portal messages.

The letter tells skilled nursing facilities how to bill for post-hospital extended care and long-term care for clients enrolled in Kaiser-Permanente PCO.

*For questions about Kaiser-Permanente contracted services:*

<b>Contact(s):</b>	Marilyn Wade, DMAP Prepaid Health Plan Coordinator		
<b>Phone:</b>	503-947-2328	<b>Fax:</b>	503-947-5221
<b>E-mail:</b>	<a href="mailto:marilyn.g.wade@state.or.us">marilyn.g.wade@state.or.us</a>		

*For questions about SPD care coordination:*

<b>Contact(s):</b>	Becky Callicrate, SPD Complex Medical Add-On Program Coordinator		
<b>Phone:</b>	503-945-5714	<b>Fax:</b>	503-947-5046
<b>E-mail:</b>	<a href="mailto:becky.callicrate@state.or.us">becky.callicrate@state.or.us</a>		



# Skilled nursing facilities update

## Coordination of care for OHP clients enrolled with Kaiser-Permanente PCO

Effective July 1, 2010, DMAP removed Post-Hospital Extended Care (PHEC) Coordination from Kaiser-Permanente's list of contracted services to their OHP members. PHEC is a 20-day benefit for Medicaid-only plan members who meet Medicare criteria for post-hospital skilled nursing facility placement.

This change means that Kaiser-Permanente does not cover the PHEC benefit for OHP members; however, Kaiser-Permanente does cover all PHEC services not included in the bundled rate for nursing facilities.

This letter explains how to coordinate prior authorization (PA) and payment for PHEC and Long-Term Care (LTC) services to OHP clients enrolled with Kaiser-Permanente.

### PA and payment coordination for PHEC stays

For PHEC stays, coordinate PA and payment as listed below. Service priority level is not an eligibility factor for PHEC stays.

Medicaid-Only Clients (Benefit Plan Code BMH)			
PHEC Stays		PHEC Non-Bundled Services	
PA Contact	Payment	PA Contact	Payment
Contact your local SPD/AAA Office's Transition/Diversion Coordinator.	Bill DMAP.	Contact Kaiser Continuing Care Services (503-499-5438).	Bill Kaiser.

Medicare-Medicaid Clients (Benefit Plan Codes BMM, BMD)			
PHEC Stays		PHEC Non-Bundled Services	
PA Contact	Payment	PA Contact	Payment
Contact Kaiser Continuing Care Services (503-499-5438).	Bill Medicare for days 1-20 and days 21-100.	Contact Kaiser Continuing Care Services (503-499-5438).	Bill Kaiser for charges/deductibles not covered by Medicare.

### PA and payment coordination for LTC stays

For LTC stays for Medicare-Medicaid clients, coordinate PA and payment as listed below. The client must meet all the requirements of Oregon Administrative Rule 411-015-0100, including meeting a service priority level that the department currently serves.

Medicare-Medicaid Clients (Benefit Plan Codes BMM, BMD)			
LTC Stays		LTC Non-Bundled Services	
PA Contact	Payment	PA Contact	Payment
Contact your local SPD/AAA Office's Transition/Diversion Coordinator.	Bill DMAP.	Contact Kaiser Continuing Care Services (503-499-5438).	Bill Kaiser.

## Questions?

- **If you have questions about billing DMAP:** Contact DMAP Provider Services at 1-800-336-6016 or e-mail [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us). They are available Monday through Thursday, 8:30 a.m. to 4:30 p.m. and 10 a.m. to 4:30 p.m. Friday.
- **If you have questions about Kaiser-Permanente authorization and billing:** Contact Kaiser-Permanente Continuing Care Services at 503-499-5438 (Portland).
- **If you have questions about SPD authorization:** Contact your local SPD/AAA Office. A list of local offices by county is at [www.oregon.gov/DHS/spwpd/offices.shtml](http://www.oregon.gov/DHS/spwpd/offices.shtml).
- **If you have questions about SPD policy:** Contact Becky Callicrate, SPD Complex Medical Add-On Program Coordinator at 503-945-5714 (Salem) or e-mail [becky.callicrate@state.or.us](mailto:becky.callicrate@state.or.us).

