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 DMAP Policy and Planning Section

Authorized Signature

Number: DMAP- IM-11-018

Issue Date: 2/24/2011

Topic: Medical Benefits

Subject: Provider Announcement: Pharmacy TPL claims processing changes and the June 2010 NCPDP D.0 External Code List

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message: On March 1 2011 DMAP's payment system will begin using a new edit that will deny pharmacy claims where a Third Party Liability (TPL) paid \$2 or less. These claims will deny with: EOB message code 1343, "Questionable Third Party Liability;" and NCPDP reject code message 41, "Submit bill to other processor or primary payer."

If providers receive these codes they are to check for the possibility of human error and then reverse and re-bill the claim with the correct amount. If the TPL did pay \$2 or less, they are instructed to call the Oregon Pharmacy Call Center at 1-888-202-2126 for assistance.

We are using this edit to maintain program integrity and to better ensure that claims are paid appropriately.

Providers need to inform their software vendors that DMAP chose the June 2010 MCPDP D.0 External Code List and as we implement this version, we will keep them informed of payor sheet and reject code changes.

If you have any questions about this information, contact:

Contact(s):	Provider Services		
Phone:	1-800-336-6016	Fax:	503-945-6873
E-mail:	dmap.providerservices@state.or.us		



Pharmacy Announcement

Changes in claims processing

On March 1 2011, the Division of Medical Assistance Programs (DMAP) payment system will begin using a new edit. This edit will deny pharmacy claims where a Third Party Liability (TPL) paid \$2 or less.

These claims will deny with:

- EOB message code 1343, "Questionable Third Party Liability;" and
- NCPDP reject code message 41, "Submit bill to other processor or primary payer."

If you receive either of these codes, check first for the possibility of human error and then reverse and re-bill the claim with the correct amount. If the TPL did pay \$2 or less, please call the Oregon Pharmacy Call Center at 1-888-202-2126 for assistance.

DMAP is the payer of last resort, in most instances (See OAR 410-120-1280 (16)). We are using this edit to maintain program integrity and to better ensure that claims are paid appropriately.

DMAP chooses June 2010 NCPDP D.0 External Code List

Please inform your software vendors that DMAP has chosen to use the June 2010 NCPDP D.0 External Code List. For more information about NCPDP D.0 and 5010 implementation, click [here](#).

As we work toward the implementation of D.0, we will keep you informed of payor sheets and reject code changes.

Don't forget to include your NPI

A prescriber's NPI is required for all prescribers with all prescriptions, including over-the-counter (OTC) medications.

Questions?

About this announcement: Contact Provider Services at 1-800-336-6016, Monday through Thursday from 8:30 am to 4:30 pm and Friday from 10 am to 4:30 pm, or email DMAP.providerservices@state.or.us.

Technical billing and Prior Authorization questions: Contact Oregon Pharmacy Call Center at 1-888-202-2126.

Other helpful Web links

- **Administrative rules:** www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html
- **Error messages:** www.dhs.state.or.us/policy/healthplan/guides/pharmacy/rxsupp0111.pdf
- **Billing information (current payer sheet):** www.dhs.state.or.us/policy/healthplan/guides/pharmacy/billing.html

We appreciate your cooperation and thank you for the services you provide to OHP clients.



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