

Dale Elder, Interim Manager
DMAP Operations

Authorized Signature

Number: DMAP- IM-11-026

Issue Date: 03/21/11

Topic: Medical Benefits

Subject: Provider announcement: EDI Bulletin 24

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP will send the following announcement to subscribers of [EDI Communications](#), [OHP Provider Announcements](#) and [OHP Pharmacy Program Announcements](#). It provides reminders and updates for electronic data interchange (EDI) trading partners and submitters.

If you have any questions about this information, contact:

Contact(s):	Joni Killgore, EDI Outreach Coordinator
Phone:	503-945-9485
E-mail:	joni.killgore@state.or.us



March 2011

Electronic remittance advice (835) recipients – Help reduce state printing and postage expenses

As part of continued cost savings measures, DMAP prefers to inactivate the paper remittance advice (RA) when a provider is also receiving the 835 (electronic remittance advice, or ERA) transaction.

If you are a non-pharmacy provider who receives the 835 transaction through a clearinghouse:

- Please check with them to make sure the 835 is returned to you in a format that you can read.
- If you can read it and no longer need the paper RA, e-mail DHS.EDISupport@state.or.us with the request to stop sending it. Include your Oregon Medicaid Provider ID in the request.

835 error for pharmacy claims

The 835 transaction is not returning reject reason codes for pharmacy claims. DMAP is working with our vendor, Hewlett-Packard to resolve this situation.

NCPDP D.0 implementation update

NCPDP D.0 is in its final stages of development. Point of Sale (POS) test preparations will begin soon.

- Fee-for-service pharmacies will receive information in future communications from DMAP.
- Managed care plans will receive information through future Encounter Data Workgroup meetings or by contacting their Encounter Data Liaison.

271 transaction updates

- The 271 response had not been sending Primary Care Manager (PCM) enrollment values. This issue has been resolved.
- DMAP has produced a new 271 EB Values document that now lists the EB01 through EB04 values you can expect to see for all types of client enrollment circumstances, including when a client is enrolled with a PCM.

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The 271 EB Values document is on the EDI Web site at www.oregon.gov/DHS/edi/resources.shtml#guides.

Keep your trading partner and submitter information current!

If you have changes to your trading partner or submitter information, you need to inform DHS within 10 days of the change.

- If you change to a different submitter, submit a new [Application for Authorization](#) (Exhibit A) and [EDI Registration Form](#) (Exhibit B) with the new submitter information and signatures authorizing the change.
- If you need to change contact information or add/remove authorized transactions for your current submitter, submit the [EDI Registration Change Form](#) (Exhibit C).
- If you need to bill using a new Oregon Medicaid provider number, submit the complete [EDI Registration Packet](#) (the Trading Partner Agreement with Exhibits A and B).

For more about EDI registration and links to the forms, go to the EDI Registration and Testing page at www.oregon.gov/DHS/edi/reg_testing.shtml.

Need help?

If you need a fast response, such as when you need a password reset, e-mail us at DHS.EDISupport@state.or.us. We respond to e-mails daily and return phone calls by the next business day.

- If you need technical assistance, contact EDI Support Services at 888-690-9888 or e-mail dhs.edisupport@state.or.us.
- If you have questions about specific claims, contact Provider Services at 800-336-6016 or e-mail dmap.providerservices@state.or.us.

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