



Division of Medical Assistance Programs

Information Memorandum Transmittal

Donald Ross, Manager
DMAP Policy and Planning Section

Number: DMAP-IM-11-048

Authorized Signature

Issue Date: 06/13/2011

Topic: Medical Benefits

Subject: Pharmacy announcement: System mass adjustment planned for certain inhalers

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP will post the following letter to the [OHP Provider Announcement](#) page and distribute to the OHP Provider Announcement and Pharmacy Program Announcement eSubscribe lists.

If you have any questions about this information, contact:

Contact(s):	DMAP Pharmacy Program
E-mail:	dmap.rxquestions@state.or.us

Pharmacy providers

System mass adjustments planned for overpayments

The weekend of June 25, the Division of Medical Assistance Programs (DMAP) plans to reprocess all pharmacy claims from January 1, 2011, to April 20, 2011, where DMAP paid for the certain types of inhalers (see box at right).

Once DMAP reprocesses these claims, your electronic or paper remittance advice (RA) will list the amounts deducted from your weekly remittance as a result of this activity.

Why is this happening?

From January 1, 2011, to April 20, 2011, DMAP's payment system listed incorrect pricing for these products.

DMAP is now reprocessing these claims to reflect the amounts DMAP should have paid on the original claims.

What you should do?

No action is needed on your part.

The June 25 adjustment will reverse and rebill the affected claims. DMAP will deduct overpayments from payments that process that weekend of June 25.

Thank you for your support

Thank you for your continued support of the Oregon Health Plan and the services you provide to our clients. We regret any inconvenience this may cause, and appreciate your patience as we continue to make system improvements.

Questions?

If you have any questions about this announcement, please call the Provider Services Unit at 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:30 p.m. and Fridays 10 a.m. to 4:30 p.m.

DMAP will reprocess claims for the following products:

- Ventolin HFA
- ProAir HFA
- Proventil HFA

What you will see on your paper RA

The "Drug Claim Adjustments" section of your RA will list the reprocessed claims by National Drug Code (NDC) and list the amount you owe.

DMAP will collect the amount owed from the payments that process the weekend of June 25.

- When this happens, your paper RA will list Explanation of Benefit (EOB) message 8167 - DHS initiated adjustment due to processing error.
- The Financial Transactions page of future paper RAs will track any remaining balance.

