



Division of Medical Assistance Programs

Information Memorandum Transmittal

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DMAP Operations Section

Number: DMAP-IM-11-083

Authorized Signature

Issue Date: 08/17/2011

Topic: Medical Benefits

Subject: Announcement: HIPAA 5010 and NCPDP D.0 awareness

Applies to:

- All DHS employees
Area Agencies on Aging
Children, Adults and Families
County DD Program Managers
County Mental Health Directors
Seniors and People with Disabilities
Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP will post the following letter to the OHP Provider Announcements and MCO Announcements pages and distribute to the eSubscribe lists for OHP Provider Announcements, Pharmacy Program Announcements, MCO Announcements, EDI Updates, and DMAP provider guidelines.

- It tells providers and plans who exchange information with DMAP using electronic data interchange (EDI) that starting Jan. 1, 2012, they need to send and receive HIPAA 5010 versions of the EDI transactions they use today.
It also tells pharmacy providers to make sure their point of sale system is updated to accept and send NCPDP D.0 transactions, which are also required Jan. 1.
These reminders do not affect providers who use only the Provider Web Portal.

For more information about HIPAA 5010, go to the 5010 Web page at www.oregon.gov/OHA/edi/5010.shtml.

If you receive questions about this letter, please forward to the following contacts.

For HIPAA 5010 and batch NCPDP D.0 compliance questions, contact:

Table with contact information for HIPAA 5010 and batch NCPDP D.0 compliance questions, including EDI Support Services, email (dhs.edisupport@state.or.us), and phone (888-690-9888).

For Point of Sale NCPDP D.0 compliance questions, contact:

Table with contact information for Point of Sale NCPDP D.0 compliance questions, including DMAP Pharmacy Program, email (dmap.rxquestions@state.or.us).

# OHP providers and plans

## Get ready for electronic data interchange and pharmacy point of sale changes

Beginning January 1, 2012, the Division of Medical Assistance Programs (DMAP) will switch to HIPAA 5010 and NCPDP D.0 electronic data interchange (EDI) formats. HIPAA 4010 or NCPDP 5.1 transactions will no longer be accepted. Please note that this information does **not** affect providers who use only the Provider Web Portal at <https://www.or-medicaid.gov>.

### All payers, providers and plans must comply with HIPAA 5010 by Jan. 1, 2012

All health care payers, including Medicaid, Medicare, and private health insurance carriers are moving to HIPAA 5010 transactions.

If you use something other than the phone, paper or Provider Web Portal to exchange information with DMAP, you are using EDI transactions.

All providers and plans who exchange information using EDI will need to send and accept EDI transactions in the new HIPAA 5010 formats starting Jan. 1, 2012.

### How you can prepare for HIPAA 5010

■ **Update your transactions and/or software:** Use the new Oregon MMIS Technical Specifications at [www.oregon.gov/OHA/edi/5010.shtml](http://www.oregon.gov/OHA/edi/5010.shtml).

If you use a clearinghouse, such as Availty, Emdeon, or WebMD, check with them to see if you need to make any software changes.

Plans should check with their Pharmacy Benefit Manager to make sure they can send NCPDP transactions in the 5010 format.

■ **Complete third-party and business-to-business testing:** DMAP and your clearinghouse can help. Testing should be complete by Dec. 30, 2011.

Make sure DMAP can accept the 5010 versions of your inbound transactions (*e.g.*, claims, eligibility inquiries) and that your system can accept DMAP's outbound transactions (*e.g.*, electronic remittance advice, eligibility response).

### Do you need to prepare for HIPAA 5010?

Find out by taking this quick quiz.

#### 1. How do you check OHP client eligibility and claim status?

- Provider Web Portal
- Automated Voice Response
- Call DMAP
- Something else

#### 2. How do you submit claims to DMAP?

- Provider Web Portal
- Paper claim (*e.g.*, UB-04 or CMS-1500)
- Pharmacy point of sale
- Something else

#### 3. How do you prefer to review payment (remittance) information from DMAP?

- Provider Web Portal
- Automated Voice Response
- Paper remittance advice
- Something else

**If you answered any of these questions with "Something else," HIPAA 5010 affects you.** Learn more at [www.oregon.gov/OHA/edi/5010.shtml](http://www.oregon.gov/OHA/edi/5010.shtml).



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## EDI mailbox conversion

DMAP is currently reviewing all mailboxes on the Oregon MMIS EDI server. If you have not accessed your mailbox this year, your mailbox will **not** convert to the 5010 mailbox format.

## Pharmacies must use the NCPDP D.0 point of sale format starting Jan. 1

The NCPDP D.0 version of the Oregon Medicaid Pharmacy Payer Sheet is available now on the DMAP Pharmaceutical Services billing information page at [www.dhs.state.or.us/policy/healthplan/guides/pharmacy/billing.html](http://www.dhs.state.or.us/policy/healthplan/guides/pharmacy/billing.html) (click on “Point of sale”).

- If you haven’t already, contact your Value-Added Network and software vendor to confirm your software supports the data elements in the D.0 version of the Oregon Medicaid Payer Sheet.
- Both the current and D.0 versions of the payer sheet now include DUR override information.

## 5010 and NCPDP D.0 changes will not affect Provider Web Portal availability

Providers who only use the Provider Web Portal at <https://www.or-medicaid.gov> do **not** need to take any action. DMAP has only minor Web portal changes planned for the switch to 5010 and NCPDP D.0 at this time.

## Questions?

**If you have any questions about this announcement**, contact the Provider Services Unit at [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us) or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:30 p.m. and Friday 10 a.m. to 4:30 p.m. (phone lines closed 11:25 a.m. to 12:30 p.m. daily).

