



Division of Medical Assistance Programs

**Information Memorandum
Transmittal**

Dale Elder, Manager
DMAP Operations Section

Number: DMAPÁMÁFFËH€

Authorized Signature

Issue Date: 12/27/2011

Topic: Medical Benefits

Subject: **Announcement:** Provider announcement: Web Portal unavailable for four hours between Dec. 31 and Jan. 1

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

The Provider Web Portal will be unavailable from 10:00 p.m. December 31, until 2:00 a.m. January 1, 2012. During this time, we will be performing required system updates.

The attached provider announcement will be posted to the Provider Announcements page at <https://apps.state.or.us/cf1/OHP/index.cfm?fuseaction=controller.provider&s=1>. E-mail notification will be sent to subscriber of this page.

If you have any questions about this information, contact:

Providers contact:

Contact(s):	Provider Services		
Phone:	1-800-336-6016	Fax:	503-945-6873
E-mail:	dmap.providerservices@state.or.us		

Provider Web Portal users

Web Portal unavailable for four hours between Dec. 31 and Jan. 1

The Provider Web Portal will be unavailable from 10:00 p.m. December 31, until 2:00 a.m. January 1, 2012. We will be performing required system updates during this time. We apologize for this inconvenience and appreciate your patience.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our clients.

Questions?

If you have any questions about this announcement, contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:30 p.m. and Friday 10 a.m. to 4:30 p.m. (closed 11:25 a.m. to 12:30 p.m. daily).

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Help us improve future announcements:

Go to our [provider announcement feedback page](#) and answer six short questions about this letter.

