

Sandy Wood, Section Manager
DMAP Research, Education and Development

Number: DMAP IM 12-033

Authorized Signature

Issue Date: 4/16/2012

Topic: Medical Benefits

Subject: **Provider Announcement:** Free provider training opportunities

Applies to:

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP posts the attached announcement to the provider announcements Web page on a quarterly basis and sends a reminder to all providers. We also send to all providers as a remittance advice insert explaining the free training opportunities available:

- Webinar: Live training at your own desk, guided by the DMAP trainer;
- Classroom: One-day, hands-on with the DMAP trainer;
- Self-paced: Handbooks and Web portal guides.

There were no substantive changes or new training opportunities added to this announcement.

For DMAP training questions, contact:

Contact(s):	Jennifer Smith, DMAP Provider Trainer
Phone:	503-945-5754
E-mail:	jennifer.smith@state.or.us

Free Provider Training

Thank you for providing services to Oregon Health Plan (OHP) clients. We want you to be successful and encourage you to take advantage of free training opportunities and resources.

Webinar Training

Attend live training from the comfort and convenience of your own desk. Our trainer, Jennifer Smith, will guide you through free, interactive sessions. Trainings classes:

Oregon Health Plan (OHP) Basics

Learn the basics about OHP, including:

- Billing options
- Prioritized List-- what it is, how to use it
- Eligibility verification
- OHP on the Web
- Provider resources

Provider Web Portal*

The Web portal allows you access to real-time information, 24/7.

Web portal training classes include:

- Eligibility
- Prioritized List
- Prior Authorization
- Claims:
 - ✓ Dental
 - ✓ Institutional
 - ✓ Professional
 - ✓ Pharmacy
 - ✓ Secondary and crossover

**Also offered in full-day classroom setting*

Meet the trainer!



Jennifer Smith, DMAP Provider Trainer

Check out our Web site!

www.oregon.gov/OHA/healthplan/tools_prov/training.shtml

On our web site you will find:

- Provider Web Portal guides
- Class schedules -- check often -- new training is offered frequently
- Online registration

Contact us

- provider-trng.dmap@state.or.us
- 503-945-6549

Stay updated! eSubscribe to receive important information via email: provider announcements, policy changes and critical updates.



Go to www.oregon.gov/OHA/healthplan/notices_providers/main.shtml; click the green eSubscribe envelope to get started.

