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DMAP Policy and Planning Section

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Authorized Signature

Issue Date: 7/26/2012

Topic: Medical Benefits

Subject: Provider announcement: ICD-10 awareness – Updated 8/16/12 to include announcement correction

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP posted the following [OHP Provider Announcement](#) and distributed via eSubscribe . It provides suggestions to help providers get ready for ICD-10 compliance.

This correction clarifies that there is a proposed rule to postpone the Oct. 1, 2013, compliance date to 2014 and that we will let providers know if the compliance date changes.

Staff interested in learning more about DMAP’s ICD-10 project can visit the ICD-10 [intranet](#) and [internet](#) pages.

If you get provider questions about ICD-10 implementation, please make sure to direct providers to the Centers of Medicare and Medicaid Services [ICD-10 Provider Resources page](#).

If you have any questions about this information, contact:

Contact(s):	Nancy Rickenbach, ICD-10 Project Manager		
Phone:	503-945-6702	Fax:	
E-mail:	nancy.i.rickenbach@state.or.us		

OHP plans and providers

Correction to information about ICD-10 compliance

As you know, the official ICD-10 compliance date is Oct. 1, 2013. There is a [proposed rule](#) that would delay this date to Oct. 1, 2014. Once CMS confirms the official ICD-10 compliance date, we will let you know. Regardless of the implementation date, you will want to work with your vendors sooner rather than later.

Tips for successful implementation

- **Ask your software vendors to establish a comprehensive approach** to ICD-10 implementation that will deliver compatible products well ahead of the transition timelines.
- **Get commitments from your vendors as early as possible** for delivery of their ICD-10 products.
- Since testing with trading partners is the only way to know if your ICD-10 implementation is successful, **schedule in enough time to correct and re-test before the compliance date.**
- **Let your vendors know your specific business needs** and your implementation schedule; do not wait for them to come to you with their plans.

DMAP is also taking the sooner than later approach as much as possible. You can learn more about our approach to the ICD-10 transition on our [ICD-10 implementation page](#).

5010 compliance is required for successful ICD-10 implementation

To prepare for ICD-10 testing, make sure you or your authorized submitter has successfully passed 5010 testing with DMAP.

Questions?

If you have any questions about this announcement, contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:00 p.m. and Friday 10 a.m. to 4:00 p.m. (phone lines closed 11:30 a.m. to 12:30 p.m. daily).

Questions to ask your vendors

- Are you moving to ICD-10?
- What are your plans for implementation?
- What system upgrades or replacements are needed?
- What hardware is needed, or is the current hardware sufficient?
- What costs are involved?
- Are upgrades covered by existing contracts?
- When will upgrades or new systems be available for testing and implementation?
- What customer support and training will you provide?
- Will your products and services work with both ICD-9 and ICD-10, so that we can work with claims provided both before and after the transition deadline?

Help us improve future announcements:

[Click here](#) to answer six survey questions about this provider announcement.

