

Donald Ross, Manager
DMAP Policy and Planning Section

Number: DMAP-IM-12-080

Authorized Signature

Issue Date: 08/22/2012

Topic: Medical Benefits

Subject: Pharmacy announcements: Recovery of generic olanzapine overpayments postponed

Applies to:

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP sent the following letter to 33 pharmacies. It lets them know that the [payment recovery scheduled for Aug. 24](#) will be postponed.

The 112 pharmacies who were scheduled for a full payment recovery on Aug. 24 did not receive a letter about the recovery. Once DMAP determines new recovery dates, they will receive a new letter.

If you have any questions about this information, contact:

Contact(s):	DMAP Pharmacy Program
E-mail:	dmap.rxquestions@state.or.us



Date: August 22, 2012

To: Pharmacy providers

From: DMAP Pharmacy Program

Subject: Payment recovery delayed for generic olanzapine overpayments

We recently let you know that the Division of Medical Assistance Programs (DMAP) planned to recover overpayments made from **Nov. 9, 2011**, through **May 15, 2012**, for generic olanzapine prescriptions in 25 percent increments on August 24, September 21, October 26 and November 23.

Recovery will not occur on August 24

Based on feedback we have received about this plan, we will not begin these recoveries on Aug. 24. When we have established new dates for these recoveries, we will let you know.

Thank you for your support

We apologize for any confusion or inconvenience this may cause. Thank you for your continued support of the Oregon Health Plan and the services you provide to Oregon's most vulnerable people.

Questions?

- **About this announcement:** Please contact Rich Holsapple of the Oregon Pharmacy Call Center at 503-383-3389.
- **About provider recovery of overpayments or appeals:** Please see Oregon Administrative Rules 410-120-1397(7), 410-120-1560 and 410-120-1580 in DMAP's General Rules, found at www.dhs.state.or.us/policy/healthplan/guides/genrules/main.html.

Help us improve future announcements:

Answer six survey questions about this provider announcement at <https://survey.emp.state.or.us/cgi-bin/qwebcorporate.dll?idx=J2ESKJ>.