

Donald Ross, Manager  
DMAP Policy and Planning Section

**Number:** DMAP-IM-12-126

**Authorized Signature**

**Issue Date:** 11/20/2012

**Topic:** Medical Benefits

**Subject:** **Provider announcement:** Training reminder: Hospice/nursing facility change in payment process

**Applies to:**

- |                                                        |                                                                                                                                                     |
|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors                                                                                             |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Seniors and People with Disabilities                                                                                       |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |                                                                                                                                                     |

**Message:**

----Training on November 28 and 29----

DMAP will post the following announcement on the [DMAP Provider Announcements](#) Web page. The announcement reminds affected hospice and nursing facility providers that beginning January 1, 2013, DMAP will begin paying hospice providers, instead of nursing facilities, for patients who elect hospice services. The announcement also reminds them to register for upcoming training.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Judith Van Osdol, DMAP Policy Analyst		
<b>Phone:</b>	503-945-6743	<b>Fax:</b>	503-947-1119
<b>E-mail:</b>	<a href="mailto:judith.p.vanosdol@state.or.us">judith.p.vanosdol@state.or.us</a>		

## Hospice and nursing facility providers, CCOs and MCOs Training reminder! Billing process for NF residents who elect hospice

As a reminder, beginning January 1, the Division of Medical Assistance Programs (DMAP) will begin the process of paying room and board charges to hospice providers, instead of the nursing facility, when a nursing facility resident elects hospice services.

Please remember to join us for upcoming Webinar trainings on November 28 and 29 to prepare for working together in this new process.

### Be sure to register for both days

On November 28, two Webinar trainings will be available, one for hospice providers and one for nursing facility providers.

On November 29, one Webinar training will be available for both hospice and nursing facility providers.

CCOs and MCOs are encouraged to join any of these Webinars. DMAP will have subject matter experts available to answer your questions.

### Questions?

**If you have questions about this announcement**, contact the Provider Services Unit at [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us) or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:00 p.m. and Friday 10 a.m. to 4:00 p.m. (telephone lines closed 11:30 a.m. to 12:30 p.m. daily).

### Webinar training opportunities

#### New DMAP Billing Process for Nursing Facility Residents electing Hospice Services

Providers will learn how to:

- Report resident status changes to Aging and People Disabilities (APD),
- Bill DMAP for nursing facility (NF) room and board charges,
- Verify nursing facility room and board payments as reported on the paper remittance advice, and
- Resolve nursing facility payment issues.

**All times below are also available to CCOs and MCOs:**

- Hospice providers - **Nov. 28, 9-11:00 a.m.**  
Register at [www2.gotomeeting.com/register/823607626](http://www2.gotomeeting.com/register/823607626)
- Nursing facility providers - **Nov. 28, 2:30-4:30 p.m.**  
Register at [www2.gotomeeting.com/register/227711458](http://www2.gotomeeting.com/register/227711458)
- Combined hospice & NF - **Nov. 29, 9-11:00 a.m.**  
Register at [www2.gotomeeting.com/register/911346930](http://www2.gotomeeting.com/register/911346930)

### Help us improve future announcements:

[Click here](#) to answer six survey questions about this provider announcement.

