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DMAP Delivery Systems Unit

Authorized Signature

Number: DMAP-IM-13-010

Issue Date: 1/31/2013

Topic: Medical Benefits

Subject: Client letter: ODS Community Health Plan FCHP members transition into Coordinated Care Organizations (CCOs)

Applies to:

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Aging and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP will send the following letter to ODS Community Health FCHP members in Clatsop (H236), Columbia (H237), Jackson (H215), and Yamhill (H238) counties. It tells them that they will be enrolled in a CCO effective 3/1/2013.

On 2/28/2013, ODS Community Health FCHP will close in these counties, and members will be enrolled in one of the following CCOs effective 3/1/2013:

County	Available CCO(s)
Columbia County	Columbia Pacific CCO (E350)
Clatsop County	Columbia Pacific CCO (E345)
Jackson County	Jackson CareConnect (E370), AllCare Health Plan (E210), or Primary Health of Josephine (E385)
Yamhill County	Yamhill County Care Organization (E450)

If you have any questions about this information, contact:

Contact(s):	Lisa A. Mallett, Prepaid Health Plan Coordinator, DMAP		
Phone:	503-945-6348	Fax:	503-947-5221
E-mail:	lisa.a.mallett@state.or.us		



<<Date>>

<<Client name>>

Case number: <<Case#>>

<<Address>>

<<City>>, <<State>> <<ZIP>>

<<PlanName>>

members will have a different plan on March 1, 2013.

I am writing to let you know that <<PlanName>> members will soon have a new type of health plan for physical and mental health services. Local health providers in your community are forming this new organization, known as a coordinated care organization (CCO).

Your Oregon Health Plan benefits will stay the same.

The new plan brings together all kinds of care under one group. Your new health plan name will be <<CCO>>.

When is this happening

March 1, 2013

Your Oregon Health Plan benefits will not change

You will have the same health benefits you have today.

Why this change is happening

Most OHP members are moving into CCOs. CCOs are set up so that anyone who provides your care — doctors, counselors, nurses — will be better able to focus on prevention and improving care.

What you should do

You do not have to do anything. You will automatically be enrolled in the new plan. More information will be sent to you soon.

To learn more about the new health plans, visit www.oregon.gov/OHA/healthplan

PlanChg.NewCCO (01/13)

Will I be able to keep my provider?

Most providers will be part of your new organization. It is likely the provider you have today can be your provider under the new plan. But some providers might not be covered under the new plan. You may want to talk with your doctor or other provider to find out which CCO he or she works with.

ID card

You can still use your current Oregon Health ID (*also known as DHS Medical Care ID*).

Medicare members

Your Medicare benefits and coverage will not change.

American Indians and Alaska Natives

If you are an American Indian or an Alaska Native you are not required to move into the new CCO. You can ask to change your enrollment at any time by calling 1-855-226-6170.

Questions?

If you have any questions before you receive your new plan enrollment letter, please call us. We can help.

Call the help line for questions about this letter: **1-855-226-6170**.

Call your worker if you need this letter in another language or format, such as large print, Braille, audio recordings, Web-based communications, other electronic formats and more.

For TTY service, dial 711.

If you have any questions at all, please call us. We want to make sure that you have the information you need.



Judy Mohr Peterson
Oregon Medicaid Director