



Division of Medical Assistance Programs

Information Memorandum Transmittal

Donald Ross, Manager
DMAP Policy and Planning Section

Number: DMAP-IM-13-037

Authorized Signature

Issue Date: 05/14/2013

Topic: Medical Benefits

Subject: **Provider announcement:** Hospice providers will receive future rate change notifications electronically

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP will mail the following letter to 46 hospice providers and post it on the [OHP Provider Announcements](#) Web page. It tells them that DMAP will switch from standard mail to electronic notification (eSubscribe) for all future rate change updates. We are asking all hospice providers to register online.

All hospice rate change updates are found online at www.dhs.state.or.us/policy/healthplan/guides/hospice/main.html

If you have any questions about this information, contact:

Contact(s):	Judith Van Osdol, DMAP Policy Analyst		
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www.oregon.gov/OHA/healthplan

Date: May 14, 2013

To: OHP fee-for-service hospice providers

From: Don Ross, Manager
Medicaid Policy and Planning Section, DMAP

Subject: Switching to electronic rate change notifications – Subscribe Today!

In an effort to reduce the use of paper and cost, we will no longer send hospice rate change notifications through standard mail. Instead, we will use email notification.

You can subscribe for email notifications online at
<https://public.govdelivery.com/accounts/ORDHS/subscriber/new>.

In order to receive future rate change or other hospice program notifications, select “OHP Provider Announcements” under the “Oregon Health Plan” section.

Reminder of recent rate change

We recently sent you a notification regarding updated hospice services rates, effective May 1, 2013. These rates changes apply to hospice services provided in a nursing facility between May 1, 2013 and June 30, 2013. You can view the full rate schedule online at www.dhs.state.or.us/policy/healthplan/guides/hospice/main.html.

Thank you for your continued support of the Oregon Health Plan.

Questions?

If you have any questions, please contact us!

- **Claims and billing questions:** DMAP Provider Services at dmap.providerservices@state.or.us or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:30 p.m. and Friday 10 a.m. to 4:30 p.m. (phone lines closed 11:25 a.m. to 12:30 p.m. daily).
- **Policy questions:** Judith Van Osdol, DMAP Policy Analyst, 503-945-6743 or e-mail judith.p.vanosdol@state.or.us.

