

Donald Ross, Manager  
DMAP Medicaid Policy and Planning Section

**Number:** DMAP-IM-13-076

**Authorized Signature**

**Issue Date:** 10/14/2013

**Topic:** Medical Benefits

**Subject:** Non-emergent medical transportation FAQ updates

**Applies to:**

- |   |   |
|---|---|
| <input type="checkbox"/> All DHS employees                        | <input type="checkbox"/> County Mental Health Directors   |
| <input checked="" type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Aging and People with Disabilities   |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers               |   |

**Message:**

DMAP updated the non-emergent medical transportation (NEMT) frequently asked questions (FAQ), now posted at [www.oregon.gov/oha/healthplan/pages/nemt.aspx](http://www.oregon.gov/oha/healthplan/pages/nemt.aspx).

The FAQ now reflects [recent changes](#) in the NEMT program concerning the transfer of responsibility for non-emergent medical transportation and non-emergent ambulance authorizations from branch offices to brokerages.

Please refer to this FAQ first when questions arise.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Sarah Wetherson, DMAP Policy Analyst		
<b>Phone:</b>	503-945-5965	<b>Fax:</b>	503-947-1119
<b>E-mail:</b>	<a href="mailto:sarah.e.wetherson@state.or.us">sarah.e.wetherson@state.or.us</a>		