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Community Services/Healthy Kids

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Section Manager

Number: DMAP IM 14-028

Issue Date: 7/22/2014

Authorized Signature

Topic: Medical Benefits

Subject: Client announcement: DMAP will cover only a “select” list of multivitamin products for OHP clients, effective August 1, 2014

Applies to:

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Aging and People with Disabilities |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

Around July 21, 2014, the Division of Medical Assistance Programs (DMAP) will send the attached announcement to approximately 410 clients who were recently covered for a multivitamin that we will no longer cover effective August 1, 2014. This information is posted on the webpage www.oregon.gov/OHA/healthplan/pages/transmittals.aspx; and providers will be notified via Provider Matters.

Beginning Aug. 1, DMAP will cover only multivitamin products that are included on a “select” list. See the list in the [Oregon Medicaid PA Criteria](#) (pg. 114).

The following are details resulting from this policy change:

1. Clients who have received coverage for a product that is **not** on the select list will no longer receive coverage for that product. These clients can either pay for their product or seek OHP coverage for a product on the select list by contacting their doctor:
 - a. For clients to be covered for listed multivitamin products, their doctor must obtain prior authorization.
 - b. DMAP will only approve prior authorization for clients with documented nutritional deficiency or a diagnosis associated with nutritional deficiency. See the [Oregon Medicaid PA Criteria](#) (beginning on pg. 114), for the new PA criteria for multivitamins.
2. The clients who have recently received coverage for a product that **is** on the select list will be able to continue getting coverage for the same product until August 1, 2015

without having to adhere to 1 above.

3. This policy change **will not** impact OHP coverage for prenatal or pediatric multivitamins.
4. This policy change **will** impact clients with Medicare Part D who have gotten multivitamin coverage through OHP. Basic Medicare Part D plans do not cover multivitamin products.

If you have any questions about this information, contact:

Contact(s):	Deborah Weston, Policy Analyst, DMAP Policy and Program		
Phone:	503-945-5796	Fax:	503-947-1119
E-mail:	deborah.g.weston@state.or.us		

July 22, 2014

Client ID:

**Important change in coverage for multivitamins
on August 1, 2014**

Dear Oregon Health Plan (OHP) client,

We are writing to let you know that beginning August 1 we will only cover a select list of multivitamins for OHP clients.

What this means for you

Our records show that we recently covered a multivitamin product for you that is not on the list. We can no longer cover this product after Aug. 1.

If you wish to continue using a multivitamin product not listed, you will need to purchase the product at your own expense.

You may still be able to get multivitamin coverage

If you wish to seek future coverage for multivitamin products, you will need to contact your doctor to discuss switching to a product on the DMAP select list. Your doctor must show in your medical records that you have a nutritional

deficiency or a diagnosis related to nutritional deficiency before they are able to obtain the required prior authorization for coverage.

Note: This change does not impact OHP coverage for prenatal or pediatric multivitamins.

Need more information?

- If you need this letter in another language or format, such as large print, Braille, audio recording, Web-based communications, and other electronic formats. Call OHP Customer Service at **1-800-699-9075** (available from 7 a.m. to 6 p.m., Monday through Friday).
- Medicare recipients who receive benefits from Area Agency on Aging or Aging and People with Disabilities: Call your local office.
- Foster parents: Call your local Child Welfare Office.
- For TTY service, dial 711.
- For questions about benefits, call Client Services at **1-800-273-0557**, available Monday through Friday, 8:00 a.m. - 5:00 p.m.
- For questions about eligibility, contact the OHP Customer Service at **1-800-699-9075** (available from 7 a.m. to 6 p.m., Monday through Friday).

If you have any questions at all, please call us. We want to make sure that you have the information you need.