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Provider Services and Operations Section

**Number:** DMAP-IM-15-003

**Authorized Signature**

**Issue Date:** 01/28/2015

**Topic:** Medical Benefits

**Subject:** HealthCare.gov, Hospital Presumptive Eligibility and immediate Oregon Health Plan (OHP) eligibility notifications

**Applies to:**

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| <input type="checkbox"/> All DHS employees                 | <input type="checkbox"/> County Mental Health Directors                        |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input checked="" type="checkbox"/> Aging and People with Disabilities         |
| <input type="checkbox"/> Children, Adults and Families     | <input checked="" type="checkbox"/> Other (please specify): AMH and DMAP staff |
| <input type="checkbox"/> County DD Program Managers        |  |

**Message:**

DMAP is sending the following announcement to [OHP Provider Announcements](#) subscribers. It invites them to [join a webinar on Friday, January 30](#) about how to serve OHP members who are not in MMIS yet, but have one of the following documents as proof of eligibility.

- [Hospital Presumptive Eligibility \(HPE\) approval notice](#) (OHP 3263A) – People who get this notice are entered into MMIS within 5 business days. They receive services on a fee-for-service (FFS, or “open card”) basis. To learn more about the HPE process, visit [www.oregon.gov/OHA/healthplan/pages/hpe.aspx](http://www.oregon.gov/OHA/healthplan/pages/hpe.aspx).
- [HealthCare.gov eligibility confirmation](#) – People who get this notice may not be in MMIS yet. Providers may accept the letter as proof of eligibility, provide services, and receive FFS reimbursement from DMAP for Medicaid-covered services. To learn more about the transition to HealthCare.gov, visit OHA’s [Health Care 2014 page](#).

*If you have any questions about this information, contact:*

HPE questions:	Janna Starr, HPE Project Manager <a href="mailto:janna.starr@state.or.us">janna.starr@state.or.us</a>
Webinar questions:	Jennifer Smith, Medicaid Program Trainer <a href="mailto:jennifer.r.smith@state.or.us">jennifer.r.smith@state.or.us</a>
HealthCare.gov questions:	Phone: 1-800-318-2596 Website: <a href="http://HealthCare.gov/marketplace">HealthCare.gov/marketplace</a> E-mail: <a href="mailto:Marketplace@HealthCare.gov">Marketplace@HealthCare.gov</a>



**Date:** January 28, 2015

**To:** All Oregon Health Plan (OHP) providers

**From:** Dale Elder, Manager  
Provider Services and Operations Section, DMAP

**Subject:** January 30, 2015 webinar - *Provider Options to Verify "Atypical" OHP Eligibility*

As you may have read in our [January issue of Provider Matters](#) or heard from one or more provider associations, the Oregon Health Authority (OHA) is hosting a webinar about how to verify OHP eligibility for members who do not yet appear in [our eligibility systems](#):

- **Date:** Friday, January 30, 2015
- **Time:** 10 a.m. to 11 a.m. PST
- **Link to register:** <https://www2.gotomeeting.com/register/934719250>

### Why is this happening?

People can get immediate approval for OHP benefits through HealthCare.gov or the [Hospital Presumptive Eligibility \(HPE\) process](#). However, OHA will not be able to issue these people an Oregon Health ID card right away. There will also be a delay in showing their eligibility information on the Provider Web Portal, Automated Voice Response and Oregon MMIS 270/271 transaction.

In the meantime, OHP guarantees payment to providers for Medicaid-covered services rendered to eligible members who present their HPE or HealthCare.gov approval notice.

The webinar on January 30 will tell you:

- Which documents provide proof of OHP eligibility;
- What services OHP covers; and
- How to ensure payment for covered services.

### What should you do?

If you serve OHP members, we strongly encourage you to [register for the January 30 webinar](#), and ask that you please share information about the webinar with other health care providers and partners.

### Questions?

If you have any questions about this announcement, contact the Provider Services Unit at [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us) or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. to 5 p.m. (including lunch hours).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.

**Help us improve future announcements:**

[Click here](#) to answer six survey questions about this announcement.