

Chris Norman, Manager
Delivery System Support

Number: DMAP IM 15-017

Authorized Signature

Issue Date: 11/20/2015

Topic: Medical Benefits

Subject: November 2015 Oregon Health Plan (OHP) Handbook update

Applies to:

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input checked="" type="checkbox"/> Aging and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): Health Systems
(formerly AMH and MAP) staff |
| <input type="checkbox"/> County DD Program Managers | |

Message:

The Division has made technical updates to the [OHP Handbook](#) (OHP 9035). Changes include:

- Office of Equity and Inclusion's email address and toll-free number (page 8)
- Medical transportation information reflects that starting November 1, all ride and reimbursement requests go to the local brokerage or CCO ride service (page 16)
- Formatting corrections in the Estate Recovery section (page 26)

Staff and partners can order handbooks from DHS/OHA Distribution ([read how to order handbooks by FBOS, email or phone](#)).

- Please order conservatively, as we anticipate changes for early 2016.
- The handbook is also available on the Web in [English](#), [Spanish](#), [Russian](#), [Vietnamese](#) and [English large print](#).

If you have any questions about this information, contact:

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