

Donald Ross, Manager
Operations and Policy

Authorized Signature

Number: DMAP IM 15-018

Issue Date: 11/20/2015

Topic: Medical Benefits

Subject: Client announcement - DHS Former Foster Care Youth Medical cases to transfer to OHP Customer Service effective December 1, 2015

Applies to:

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input checked="" type="checkbox"/> Aging and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): Health Systems
(formerly AMH and MAP) staff |
| <input type="checkbox"/> County DD Program Managers | |

Message:

The new [Oregon Eligibility \(ONE\) system](#) includes eligibility determinations for the Former Foster Care Youth Medical (FFCYM) program.

When the ONE worker portal goes live in December, the initial eligibility determination and follow-up case maintenance for FFCYM will become the responsibility of OHP Customer Service (branch 5503).

- To prepare for this change, 522 FFCYM members will transition from branch 5508 to branch 5503 effective December 1, 2015.
- They will get the following letter. It explains that starting December 1, OHA will take care of their OHP coverage, and asks members to make sure OHA has their current mailing address so that they can receive renewal notices when it is time to renew.

If you have any questions about this information, contact:

Contact(s):	Health Systems Medical Policy
E-mail:	OCCS.MedicalPolicy@state.or.us

Department of Human Services

Office of Child Welfare

Federal Policy Planning and Resources

500 Summer St NE

Salem, OR 97301

Voice: 1-800-699-9075

TTY: 711

Statewide Processing Center
PO Box 14520
Salem, OR 97309

11/23/2015

<<First Name>> <<Last Name>>
<<Street Address>>
<<City, State>> <<ZIP>>



Case ID: <<Case#>>

Oregon Health Plan contact change

Use OHP Customer Service starting December 1, 2015

Dear <<First Name>> <<Last Name>>,

You are getting this letter because you now get Oregon Health Plan (OHP) coverage through the DHS Former Foster Care Youth Medical Program.

Starting December 1, 2015, the Oregon Health Authority (OHA) will take care of your OHP coverage.

Your OHP coverage and your coordinated care organization (CCO) will stay the same, but the way you renew your OHP coverage may change.

What is changing?

In the past, your DHS worker may have called or sent mail to you to tell you that it is time to renew and what to do.

Now, OHA will send a letter to the most current mailing address we have for you. If you do not respond to this letter when it is time to renew, your OHP coverage will end.

You can get this letter in another language, large print, or another way that is best for you. Call 1-800-699-9075 (TTY 711).

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15-549 (11/23/2015)

How to make sure you get letters from OHA

If your mailing address has changed, please tell us. Your mailing address can be your own address or the address of someone who can receive mail for you.

- **Before December 1**, call or email your DHS medical benefits worker at 503-947-2598 or 503-945-5720 with your new address.
- **On or after December 1**, call OHP Customer Service at 1-800-699-9075 (TTY 711).

Questions?

We want to make sure you have the information you need. If you have any further questions after December 1, please call OHP Customer Service at 1-800-699-9075 or 711 (TTY), Monday through Friday, 7 a.m. to 6 p.m.