

Division of Medical Assistance Programs

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 DMAP Research, Education and
 Development Section

Number: DMAP-PT-08-002
Issue Date: 07/01/2008

Authorized Signature _____

Topic: Medical Benefits

Transmitting (check the box that best applies):

- New Policy
 Policy Change
 Policy Clarification
 Executive Letter
 Administrative Rule
 Manual Update
 Other: _____

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

| | | | |
|------------------------|--|-------------|------------|
| Policy/Rule Title: | DMAP Worker Guides 2008 | | |
| Policy/Rule Number(s): | Medical Benefits | Release No: | Revision 1 |
| Effective Date: | 7/01/2008 | Expiration: | |
| References: | Form: DMAP 3030 Notice of Hearings Rights | | |
| Web Address: | www.oregon.gov/DHS/healthplan/data_pubs/wguide/main.shtml | | |

Discussion/Interpretation:

WG X Dental denial codes updated
 WG XI Replaces current DMAP hearings procedures for managed care members

Training/Communication Plan:

Local/Branch Action Required:

Read and become familiar with policy and procedure changes.

Central Office Action Required: Post to Internet

Field/Stakeholder review: Yes No

If yes, reviewed by: DHS subject experts

Filing Instructions:

Replace DMAP Worker Guides X and XI.

All the current DMAP Worker Guides are posted online at
<www.oregon.gov/DHS/healthplan/data_pubs/wguide/main.shtml>. For hard copies,
contact DMAP

If you have any questions about this policy, contact:

| | | | |
|--------------------|--|----|--------------|
| Contact(s): | DMAP Hearings Unit | | |
| Phone: | 503-945-5772 | or | 800-527-5772 |
| E-mail: | DMAP.info@state.or.us | | |