

Donald Ross, Manager  
 Medicaid Policy and Planning Section, DMAP  
Authorized Signature

**Number:** DMAP PT 13-001  
**Issue Date:** 06/28/2013

**Topic:** Medical Benefits

**Transmitting (check the box that best applies):**

- New Policy   
  Policy Change   
  Policy Clarification   
  Executive Letter  
 Administrative Rule   
  Manual Update   
 Other: DMAP Worker Guide

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Policy/Rule Title:	DMAP Worker Guide Update for Admin. Exams, Health Care Delivery Systems and Medical Transportation sections.		
Policy/Rule Number(s):	DMAP Worker Guide	Release No:	New
Effective Date:	7/1/13	Expiration:	
References:	Numerous OARs referenced within the guide.		
Web Address:	<a href="http://www.oregon.gov/oha/healthplan/tools_staff/worker-guide.pdf">http://www.oregon.gov/oha/healthplan/tools_staff/worker-guide.pdf</a>		

**Discussion/Interpretation:**

DMAP posted the Worker Guide with changes effective July 1, 2013 as follows:

**Administrative Exams section:**

In this section, under the *Revenue, Current Procedural Terminology (CPT) and Health Care Common Procedure Coding System (HCPCS) Codes*, DMAP added “alerts” for the Developmental Disabilities Services in [CPT/HCPCS Codes-Table 2](#) for codes 96111 and 96118.

## Health Care Delivery Section:

Worker Guide pages 15-17 are updated to clarify text and reflect changes related to new coordinated care organization transitions.

### Beginning July 1:

We added or combined CCO “types” to accommodate the CCOs that began including dental coverage in their plan services to OHP clients. DMAP transitioned clients that were already receiving mental and physical health from their CCO (type CCOB-mental and physical health) so they could also receive dental coverage from the same CCO (type CCOA-mental, physical and dental).

Types CCOF and CCOG will be used in the near future for more OHP client transitions.

## Medical Transportation Section – July 1 changes:

### Client reimbursement

Some clients will now need to request *approval and reimbursement for medical transportation* from their local brokerage instead of their DHS branch office. Clients are instructed to use the attached brokerage table to find the brokerage in their county.

**Note:** Not all brokerages will be assuming these duties on July 1. Until further notice, DHS branch offices in the following counties will continue to authorize/reimburse clients for their transportation costs:

Baker	Grant	Marion	Wallowa
Clackamas	Harney	Multnomah	Washington
Crook	Jefferson	Polk	Yamhill
Deschutes	Malheur	Union	

### Beginning July 1:

- If a client in a participating brokerage area asks to provide their own transportation for reimbursement, use the attached table and refer them to their local brokerage.
- If a client asks for reimbursement for transportation, approved by the branch prior to July 1, you will reimburse them.

### Non-emergency ambulance transportation

The responsibility for *authorizing non-emergency ambulance* transportation transferred from most DHS branch offices to transportation brokerages throughout the State, with the following *exceptions*:

- InterCommunity Health Network Coordinated Care Organization (CCO) will authorize non-emergency ambulance transportation for their members in **Benton, Lincoln and Linn** counties, instead of using the brokerages.
- Not all brokerages will be assuming these duties on July 1. Until further notice, DHS branch offices in **Clackamas, Multnomah and Washington** counties will continue to authorize non-emergency ambulance transportation.

**Training/Communication Plan:** Read and become familiar with the updated information.

**Filing Instructions:** Update the current Worker Guide.

*If you have any questions about this information, contact:*

<b>Admin. Exams Contact:</b>	Daneka Karma, Policy Analyst: 503-945-6926 or <a href="mailto:daneka.karma@state.or.us">daneka.karma@state.or.us</a>
<b>Health Care Service Delivery Contacts:</b>	Carol Simila, Program Analyst, 503-945-8837 or <a href="mailto:carol.simila@state.or.us">carol.simila@state.or.us</a> Patricia Krewson, Policy Analyst: 503-945-8825 or <a href="mailto:patricia.krewson@state.or.us">patricia.krewson@state.or.us</a>
<b>Medical Transportation Contacts:</b>	Kristi Jacobo, Policy Analyst: 503-945-6492 or <a href="mailto:kristi.jacobo@state.or.us">kristi.jacobo@state.or.us</a> David H. Fischer, Policy Analyst: 503-947-5522 or <a href="mailto:david.h.fischer@state.or.us">david.h.fischer@state.or.us</a>

**Brokerages assuming responsibility for  
medical transportation client reimbursement**

<b>Implementing <i>July 1, 2013</i></b>	
<b>Counties served</b>	<b>Brokerage</b>
Benton, Linn, Lincoln	<b>Cascades West Ride Line</b> Cascades West Council of Governments Phone: 541-924-8738 Toll-free: 866-724-2975
Lane	<b>RideSource Call Center</b> Lane Transit District Phone: 541-682-5566 Toll-free: 877-800-9899
Gilliam, Umatilla, Hood River, Wasco, Morrow, Wheeler, Sherman	<b>Transportation Network</b> Mid-Columbia Council of Governments Phone: 541-298-5345 Toll-free: 877-875-4657
Clatsop, Columbia, Tillamook	<b>Northwest Ride Center</b> Sunset Empire Transit District Phone: 503-861-7433 Toll-free: 866-811-1001
<b>Implementing <i>by January 1, 2014</i></b>	
Baker, Jefferson, Crook, Malheur, Deschutes, Union, Grant, Wallowa, Harney,	<b>Cascades East Ride Center</b> Central Oregon Intergovernmental Council Phone: 541-385-8680 Toll-free: 866-385-8680
Clackamas, Multnomah, Washington	<b>Transportation Services</b> Tri-Met Phone: 503-802-8700 Toll-free: 800-889-8726
Marion, Polk, Yamhill	<b>TripLink</b> Salem Area Mass Transit District Phone: 503-315-5544 Toll-free: 888-315-5544
<b>Already implemented</b>	
Coos Curry Douglas Jackson	Josephine Klamath Lake
<b>TransLink</b> Rogue Valley Transit District Phone: 541-842-2060 Toll-free: 888-518-8160	