



OFFICE OF THE DIRECTOR

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MEMO

December 19, 2014

From: Suzanne Hoffman

Re: Civil Rights Designee

The Oregon Health Authority (OHA) is committed to ensuring that its programs and activities comply with civil rights laws. On January 1, 2015, OHA will launch an agency-wide non-discrimination policy and complaint procedure. This policy applies to anyone accessing OHA benefits or services who believe they have been discriminated against based on sexual orientation, gender identity, race, color, national origin, religion, disability, age, sex, marital status, or other protected class under state or federal law.

OHA's nondiscrimination policy aligns with OHA's core values as an agency and requires us to use those core values in understanding and upholding the provisions within our nondiscrimination policy, which are founded on the provisions mandated by Title VI of the Civil Rights Act, the Americans with Disabilities Act (as amended), the Rehabilitation Act of 1973 and Oregon Revised Statutes Chapter 659A.

Under this policy and complaint procedure, OHA staff will receive nondiscrimination policy and complaint procedure training. All training materials and documents developed for OHA staff will be made available to OHA contractors. There will also be public notification and education materials regarding the nondiscrimination policy and complaint procedure. To review the complete policy and procedure please see Oregon Administrative Rules http://arcweb.sos.state.or.us/pages/rules/oars_900/oar_943/943_005.html.

Additional resources will also be posted on the Oregon Health Authority's Office of Equity and Inclusion website as they become available at <http://www.oregon.gov/OHA/oei>. Beginning January 1, 2015, questions regarding the new policy and procedure can be directed to the Office of Equity and Inclusion at 1-844-882-7889 (toll free), 711 (TTY) or via email to OHA.PublicCivilRights@state.or.us.