

# Oregon State Hospital Junction City



# Welcome

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The Oregon State Hospital, Junction City welcomes you. Our goal is to inspire hope, promote safety and support recovery. We are committed to your mental health and wellness, and we want your stay to be a healing experience in a safe and comfortable environment.

Each person who comes to the hospital is unique, and we strive to acknowledge, honor and respect those differences. We will work together (you and the unit team) to create an individualized plan to meet your treatment goals.

This handbook will help you learn more about the Oregon State Hospital, Junction City and answer some commonly asked questions. If you still have questions after reading this handbook, feel free to ask any of your treatment team members for help.

Sincerely,  
Junction City Staff  
Oregon State Hospital

# Your Information

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This handbook belongs to \_\_\_\_\_

You will reside on the \_\_\_\_\_ unit.

The treatment team members assigned to you will meet with you in the treatment planning rooms for team meetings and other concerns. They will be your support people for getting your needs met while you are in the hospital. A further discussion of each role is included later in this handbook section “Who is on My Treatment Team”.

Your Primary Treatment Team consists of:

Psychiatrist (doctor): \_\_\_\_\_

Psychologist: \_\_\_\_\_

Social Worker: \_\_\_\_\_

Nurse Manager/ Supervising RN: \_\_\_\_\_

Primary Registered Nurse (RN): \_\_\_\_\_

Primary Support Person (MHT/LPN): \_\_\_\_\_

Care Coordinator (May be an Occupational Therapist, Treatment Mall RN, Social Worker, Mental Health Specialist, Rehabilitation Therapist):

Mental Health Specialist (MHS): \_\_\_\_\_

Treatment Care Plan Specialist: \_\_\_\_\_

Rehabilitation Therapist: \_\_\_\_\_

## ***Vision & Mission***

### **Vision**

Oregon State Hospital is a psychiatric hospital that inspires hope, promotes safety and supports recovery for all.

### **Mission**

Our mission is to provide therapeutic evidence-based, patient-centered treatment focusing on recovery and community reintegration, in a safe environment.

## ***Recovery***

At Oregon State Hospital, Junction City, we embrace the “Recovery Model” and want to support you on your path. Mental health recovery is a journey of healing and transformation. Recovery allows a person with mental health problems to live a meaningful life while striving to achieve your full potential. An environment of recovery is a place where people on this journey can be themselves, feel accepted and safe, and find the support and encouragement they need to rebuild meaningful lives.

We believe that every person, regardless of mental health labels or stigma, has unique and powerful gifts they bring to their community. We believe that those gifts are best encouraged in an environment characterized by understanding, dignity and respect.

## ***Program Goals***

To help individuals achieve their highest level of health, safety and independence as they prepare for discharge or conditional release to the community.

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# What happens here and how long will I be here?

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## *Why am I here?*

Admissions to the hospital happen for many reasons. Some admissions happen because a medical team at a community hospital felt a person needed more time to stabilize and prepare to return to community living. Others come to the state hospital, after a judicial hearing, and still others come through a voluntarily admission. Regardless of how you came to Oregon State Hospital, our hope is to provide you with a safe environment in which you prepare to return to community living.

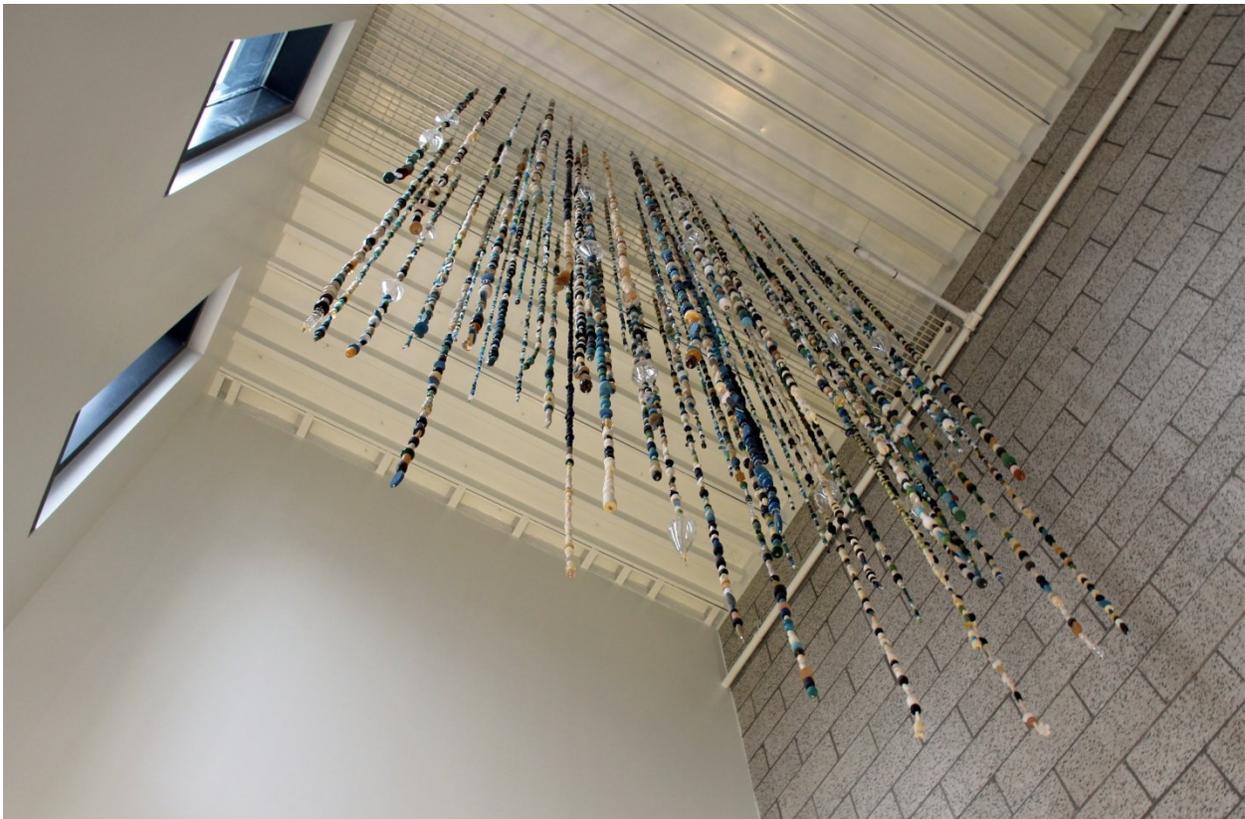
If a judge found you “guilty except for insanity,” of a crime, the judge placed you under the supervision of either the Psychiatric Security Review Board (PSRB) or the State Hospital Review Panel (SHRP). You are under their supervision for a specific length of time, depending on your crime. However, this does not mean you will be at Oregon State Hospital for that entire time. Our goal is to help you transition to the least restrictive environment of care possible, and ultimately back into the community.

There are a lot of treatment groups and activities offered for your expected needs. We encourage you to participate in groups that help you explore your interests, develop your communication and living skills, and promote personal recovery.

## *How long will I be here?*

From the day you arrived at Oregon State Hospital, you and your treatment team began planning for your discharge from the hospital. You have a treatment course based upon your needs, relating to the circumstances that led to your admission.

Working with your treatment team, you set goals for your stay, and develop a treatment plan. You determine your personal recovery goals. The hospital's mission is to support you on your journey.



# Daily life

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## *Your Room*

You will likely share a room with one roommate. Room assignments may change depending on the unit's treatment needs, but our goal is to keep disruptions to a minimum.

Moving somewhere new can be stressful and affect your emotions and body. Your room is your own personal space, and it may help to have pictures of people and things familiar to you.

To promote a safe and peaceful environment, the following rules and procedures are in place on your unit:

- You may not have items related to drugs, alcohol, violence, pornography, gang affiliation or other crimes.
- Keep your room uncluttered for health and safety reasons.
- Housekeeping staff sweep and mop your room while you are at the treatment mall.
- We check weekly for clean linens, clutter, fire-safety issues, and to make sure you do not have property in your room that could be unsafe or harmful.
- The fire code states that items should not be stored on the floor. You may place pictures and other items on the bulletin board in your room.
- You may not use power strips or stack items on top of each other, as these may be safety risks.
- You may place items that do not safely fit in your room in your unit's property room or the hospital's long-term storage. We may ask you to send excess property to your family, or to rent a storage unit in the community, until your discharge.

You are responsible to keep personal items securely stored in your room. Remember, you will spend much of your time away from your room.

## *Personal Property*

Oregon State Hospital limits the amount and type of personal items, due to space available, and for your security. When you arrive, we list your personal items on a property record.

Your personal items should fit neatly within your room's storage areas and wardrobes. Nothing can be stored under your bed. You will also have a bin in the property room to keep items that you can check out. Clothing must fit neatly into your wardrobe. If you need additional or bulky clothing during cooler seasons, it may be stored in a personal property tub on the unit. Clothing must be reasonable and appropriate. For example, skirts and shorts, if worn, should be at least knee-length.

You will need to talk to staff before you receive anything from anywhere outside of the hospital. It is important that your belongings fit within the hospital guidelines for personal property. This includes items you may bring on admission, get as gifts, order yourself with your money, or purchase in the community while on outings. Staff will assist you when you receive something new to get it added to your property record.

When you arrive, your important items and documents get a place in a secure storage area at the hospital. These items include keys, credit cards, checks, driver's licenses and other forms of identification.

A list of prohibited items not allowed on premises for patient safety and security reasons is available upon request.

## *Meals*

All meals service is in the dining hall on the treatment mall. Each unit has assigned times for meals. The unit posts the meal schedule, and we can provide it to you upon request.

Food Services plan meals that are healthy and nutritious. There will be several choices at each mealtime, including the daily menu option, a vegetarian option, soup or a sandwich. Everyone goes to the dining room for meals.

You may not eat or keep food in your room or anywhere on the unit except the kitchenette. You can keep non-perishable food items in individual containers in the kitchenettes. Any food or drink you store in the kitchenette must fit in your individual container. You can also buy some items in the convenience store, café or coffee shop.

## *Personal Hygiene*

Washing hands, brushing teeth and keeping your hair and body clean and neat—helps everyone at the hospital stay healthy. Ask staff if you need personal care supplies.

Haircuts are available at the hair salon. If you want a haircut, please ask staff to sign you up.

## *Health Safety*

Hand washing is the best way to stop the spread of illness like colds and flu, so wash your hands often. If you are experiencing health symptoms that could be contagious to others, you may need to stay on the unit until you receive evaluation by a medical professional.

## *Laundry*

You are responsible for washing your own clothes. Your room will have a hamper for your dirty clothes. The laundry area has washers, dryers and detergent for your use. There are instructions listed for using the washer and dryer. You can also ask staff to help you learn how to use the machines. The last load of laundry needs to be in by 8 p.m. The laundry area is not open during treatment mall hours.

Clean bed linens and blankets are available for use in the morning.

## *Religious Services*

We respect your right to religious freedom. The Spiritual Care Department provides care for our patients on a daily basis. Spiritual Care Staff provide individualized care, group care and personal counseling. Currently, they facilitate Native American Services, Bible studies, Mass, interfaith worship services, and other religious practices and holidays. They also lead spiritually based groups on the treatment malls. If you like, you may add people from your faith to your approved visitors list.

## *Personal and Property Searches*

Personal searches and property searches may occur if there are concerns related to safety at any time. Expect a pat down and the use of a security wand each time you return to the unit.

## *Identification*

Everyone must wear an identification (ID) badge when you are off from the unit. You must wear it above the waist so it is visible. If you do not have one, please see staff for a temporary ID.

## *Sleep*

Regular sleep is part of a balanced lifestyle and important for your recovery. We encourage everyone to remain in their rooms to rest and sleep between 10 p.m. and 6 a.m. If you are having trouble sleeping, please let staff know.

Staff members complete “rounds” in which they check to make sure everyone in the unit is safe hourly during the entire 24-hour day. Sometimes staff will check on someone more often as part of a person’s treatment. It is important for staff to see you when they make rounds. That means they may ask you to uncover your head so that they can see that you are OK. Please cooperate with staff during their rounds; this is for your safety and treatment.

## *Unit Phones*

Each unit has private patient phones. You may make and receive phone calls from your unit's patient phones between the hours of 6:30 am and 10 pm, when not engaged in treatment.

All local calls are free; however, to make long-distance calls, you will need to buy a phone card or call collect. Please limit your calls to 20 minutes so that others may use the phone.

You may make legal calls to your attorney, free. If you need assistance calling your attorney, please ask staff for help.

All patients may also receive calls on the patient phones. If you answer the phone and the call is for someone else, please politely check to see if the person is around and tell them they have a phone call. If the person is not around, let the caller know and offer to take a message.

## *Computer and Internet Access, Personal Electronics and Phones*

The hospital supports the responsible use of computers for positive connections or personal growth, including homework, research, educational material and other uses. For more information, please ask a staff member for a copy of policy 6.030, "Cell Phone, Computer, Tablet, Gaming Device and Internet Access for Oregon State Hospital Patients."

## *Money*

You may have up to \$30 (any form of currency as defined in Oregon State Hospital Policy 4.010) with you. This includes prepaid or preloaded cash cards. Remaining funds must remain in your trust account. You may request a money draw each week, never having an excess of \$30 at any one time. Your case monitor can assist you in filling out the required forms. There is a positing of the money draw times on units.

If you need more than \$30 (for example, for activities while on pass, or for a family visit) the request must have approval of your case monitor and the unit

nurse manager. If the amount is more than \$50, the program director must also approve the request. If the program director approves the request, they take it to Financial Services.

If you have money in addition to what you keep in your hospital account, such as paychecks, disability checks, social security, or a pension, you, your guardian or any other person who makes decisions for you must decide what to do with that money. You can keep it in a bank or with a trusted family member or friend. You should fill out a trust account application to tell the hospital how you want your money handled. You cannot use a credit card, unless you receive approval of your treatment team, and is part of your treatment care plan.

We are working to develop a “cashless” system so that purchases you need to make at the hospital connect to your individual trust account, without needing to exchange money.

## *Mail and Packages*

Everyone has the right to send and receive sealed mail. You can buy stamps if you have money. The hospital will give you a pen and paper and up to three stamped envelopes per week, if you do not have money to buy your own. You may give a letter that has full address information to a staff member to mail.

In addition to letters, you may receive legal documents, phone cards and paper products such as writing paper, softcover books, and magazines through the mail.

You must open your mail in front of a staff member to be sure that it is something the hospital allows. It is required that we add any property you receive in the mail to your property list.

## *Law Library*

The law library provides patients with access to legal materials and resources, such as Loislaw.com—an online legal database—as well as hard-copy reference materials. Law clerks and paralegals from a local law firm hold regular, onsite hours at the law library to offer additional assistance. You can find the schedule for onsite law clerk and paralegal hours posted in the law library.

If you would like to use the law library, sign up on your unit’s law library schedule. In most instances, you will be able to use the law library on a “first-come, first-served” basis during your unit’s scheduled time. Any patient with a pending court deadline has, as an exception, priority access. If you need help to sign up to use the law library or have other questions, please check with your unit’s staff or your treatment team.

## *Unit Community Meetings*

You are encouraged to participate in the Unit Community Meetings, held on a regular basis. During these meetings, staff and patients share information, such as events that will take place on and off the unit. It is also a time to talk about and solve any unit issues or concerns.

## *Paying For Your Care*

Oregon law requires that a patient with sufficient income or resources, who is being treated in a state hospital pay for their cost of care. The hospital’s billing and collections office gathers financial information on each patient and bills according to each person’s ability to pay.

Please contact your social worker or benefit coordinator for more information or if you have any questions.

# Taking Care of Yourself

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We all get frustrated from time to time. This is normal and understandable. Learning to deal with your frustration appropriately is an important step in your recovery. Here are some suggestions.

- Take a quiet moment for yourself in your room or on the treatment mall. Take a deep breath and relax.
- Engage in a favorite activity, such as reading, drawing, playing a game, listening to music or exercising.
- Seek help. Talk to someone you trust, such as a staff member or peer.
- Ask a staff member for access to a sensory room on your unit or in the treatment mall. Here, you can be by yourself, listen to music and just kick back.
- If necessary, ask the nurse for medications that will help you calm. Keep in mind these can only be medications previously prescribed by your doctor. Make sure to talk to your doctor if you believe you have any issues with your medication.

Try exploring these options and others to find what works well for you.



# Your Treatment and Recovery: A Patient-Centered Approach

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## *What is a Treatment Team?*

Your treatment team is you, a family member if you wish, and a group of people at the hospital who all work together to make your treatment decisions. You will meet with your team regularly, and they will help you in making an individual Treatment Care Plan (TCP). The team is here to help you reach your goals.

Your first treatment team meeting will likely happen in the first 72 hours after your admission or transfer. If you are a new admission to Oregon State Hospital, you will have another treatment team meeting 10 days after your admission. Whether you were a new admission or a transfer, you will meet with your treatment team on a regular basis to see how you are doing on your goals. With your consent, your family members or guardians can attend treatment team meetings. These meetings are a good time to get to know the members of your treatment team, offer suggestions, and participate in the development of treatment goals. A member of your treatment team will let you know when your treatment team meetings take place.



## *What is a Treatment Care Plan?*

### **Your treatment care plan includes the following:**

- **Problem statements:** Statements that describe the roadblocks that prevent you from leaving the hospital and living your life as seen by you and your clinical team. It may also include issues that affect your physical health.
- **Long-term goals:** The big goals that will show you have overcome the barriers listed in your problem statements.
- **Short-term goals:** Smaller steps that help you move toward achieving your long-term goals. They are goals you can reach by your next scheduled treatment team meeting.
- **Intervention:** Describes what staff will do to help you meet your goals. For example, if your goal is to know more about your prescribed medication, a staff member may meet with you to discuss the benefits and risks of taking them.
- **Strengths:** The unique individual assets you have such as your skills, abilities, interests, and experiences that you/we can use to help you reach your goals, be safe and be successful.

## *Who is on my Treatment Team?*

### **Psychiatrist**

This person is responsible for your total care. They provide psychiatric evaluation, diagnosis, therapy, medical care and referrals to specialists.

### **Psychologist**

The person who is responsible for figuring out what kind of help you need and setting up individual or group therapy to provide that help. They teach staff and patients ways to prevent behaviors and keep people safe when behaviors do happen.

### **Social worker**

The person who is responsible for helping you plan and prepare for successful discharge and transition. They are the primary contact between your treatment team, community partners and your family.

### **Medical Physician or Nurse Practitioner**

This person works closely with your psychiatrist or psychiatric mental health nurse practitioner and your primary registered nurse to take care of your physical health.

### **Nurse Manager/Supervising Registered Nurse (RN)**

The people who supervise all nursing staff and make sure the needs of patients' are met.

### **Primary RN**

This person is responsible for teaching you and your family about your health needs and monitoring your medical treatment. They will help you adapt to your mental or physical illness and adjust to everyday living in the hospital.

### **Primary Support Person**

The person assigned as your "go to" person. They are the first staff you ask if you have questions, request, or problems. They organize and coordinate services and support for you, and will be the person on staff who knows you best. Because your Primary Support Person is also responsible for other patients, there may be times that you may need to wait for her or his assistance. You will also have a back-up Primary Support Person assigned to you in cases when your regular Primary Support Person is not available.

### **Care Coordinator**

This person is responsible for collaborating with you, your treatment team and the treatment mall. This person will help connect you with desired activities that help you learn skills you need to live outside the hospital. These can include building relationships, relaxing, doing things you enjoy, exercising, music and art, or skills you would use on a job. This person will have a clinical background and will ideally be your liaison consistently over time, until you discharge from the hospital.

### **Mental Health Specialist**

The person that provides therapy groups on the treatment mall, as well as providing individual behavioral support as needed.

### **Treatment Care Plan Specialist**

This person is responsible for keeping track of your treatment care plan. After you and the physician have signed the treatment care plan, it becomes part of your medical record.

### **Rehabilitation Therapist**

This could be a music, art, or recreation therapist who is responsible for providing therapeutic groups on the mall that promote skill building and leisure development, to aid in your recovery.

## *What is the Treatment Mall?*

The treatment mall is where you go for classes and activities that will help build your strengths to manage your illness while you are in the hospital and after you leave. Everyone is to go to the treatment mall on weekdays from 10 a.m. to 12 p.m. and from 1 p.m. to 3 p.m. Daily attendance is an important step toward discharge to the community. Your room and your living unit are not open during treatment mall hours.

The hospital assigns a care coordinator when you arrive. This person assists you in identifying and choosing the treatment mall groups and services that most closely match your own treatment needs and interests. Care coordinators are members from each treatment team trained to assist you. They will meet with you individually to find out your strengths and interests. They will also consult with your treatment team on what groups will best prepare you for discharge. You will need to talk to your care coordinator about any changes to your group schedule. Throughout the year, we will ask you for feedback about changes to groups or ideas for new groups and outings.

## *What is REACH?*

To reward and inspire you to practice the skills you need to be successful, the hospital has made a program called Recovery Environments Actively Creating Hope (REACH).

REACH both supports and empowers you to make decisions about your goals for treatment. REACH is an incentive program, which means it rewards you for doing well and following your plan. This works three ways:

1. Earn points for attendance and participation in treatment mall classes and meals off unit.
2. Choose how to spend points in the REACH store on things that matter to you.
3. Attend special REACH activities.

The ultimate goal of REACH is to provide you an external reward for participation in treatment until internal motivation develops.

What you need to do:

1. Work on your treatment goals.
2. Promote your recovery.
3. Help build the skills you will need in order to leave the state hospital.

## *Medical Care*

Your physical health is just as important as your mental health. Your unit has a medical doctor who has received training in primary care, a licensed practical nurse, registered dieticians and several registered nurses to meet your medical care needs. The hospital provides other medical services on campus, including dental and x-ray services, podiatry (foot care), optometrist (eye care), laboratory, pharmacy, infection control department and more. If the hospital does not offer the medical treatment your provider orders, staff will arrange to take you to a medical care provider off campus. If you have a medical emergency, let any staff person know immediately.

## *Medication and Informed Consent*

You may receive medication as a part of your therapy. Your doctor or nurse practitioner will discuss your medications with you. Please come to the medication room to receive your medication. The usual medication times are 8 a.m., noon, 4 p.m. and 8 p.m. Nurses are required to ask for your name and date of birth or other identifying information before you receive medications. Please be patient with this standard of care. If you do not wish to take medication prescribed for you, please talk to your doctor or nurse practitioner. It can be unsafe to stop suddenly taking medication. If you need changes to your medication, you should change it with your doctor or nurse practitioner's help.

### **Do I have to take medication?**

The hospital can require you to take medication without your consent if there is an emergency, such as:

- A doctor has to give you medication immediately to save your life or health;  
or
- Your behavior makes it likely that you or someone else at the hospital will be physically hurt unless you are medicated.

Once the situational emergency is over, the hospital can no longer give you emergency medication.

*(OAR 309-114-0015 and Disability Rights Oregon Involuntary Medication Hearing Handbook, first edition)*

## **Can the hospital require me to take medication if there is no emergency?**

If there is no emergency, the hospital can require you to take medications or treat you only one of the follow very specific conditions, if:

- There is “good cause” (defined below).
- Your guardian decides that you need treatment.
- As part of your commitment to the hospital, a judge has ordered medication used as part of your treatment plan (rare).

### **What does “good cause” mean?**

Good cause means all of the following:

- You cannot make your own decision about whether or not to take the medication because you cannot understand and weigh the risks and benefits of the treatment options.
- The medication is likely to help you.
- It is the most appropriate treatment for your condition.
- No treatments other than medication are right for you.

### **What happens if my doctor believes there is good cause to require me to take medication?**

The hospital must follow specific steps before giving you medication without your permission:

- Your doctor must meet with you to talk about your treatment options.
- A second doctor who does not work for the state hospital must also meet with you. This doctor gives a second opinion about whether there is good cause to require you to take medication.
- A medication educator—a person who knows all about the specific medication—must meet with you to give you information about the medication and answer your questions.
- The Chief Medical Officer or Superintendent of the hospital must consider both doctors’ opinions and make a final decision about whether there is good cause to require you to take medication.

- If the Chief Medical Officer or Superintendent decides that there is good cause to require you to take medication, we give you written notice of the hospital's plan to give you medication without your consent. This written notice will also tell you about your right to request a hearing if you disagree with the hospital's decision.

## **I received a written notice that the hospital has good cause to require me to take medication. What are my options?**

You have three options:

1. Agree to take the medication.
2. Talk to your doctor about alternatives that may work better for you.
3. Refuse to take the medication and request a hearing.

### **How do I ask for a hearing?**

The written notice from the hospital will include a Request for Hearing form. If you choose to ask for a hearing, an administrative law judge will decide whether the hospital can require you to take medication. If you want a hearing, fill out the form and give it to a staff member. If you need help filling out the form ask staff to assist you. You can also tell your doctor that you want a hearing.

### **What happens after I turn in a Request for Hearing form?**

After you fill out and hand in your Request for Hearing form, you will get a written notice letting you know the hearing date. Your hearing will usually be within 14 days of the date you turned in your Request for Hearing form. You can have a free representative from Disability Rights Oregon (DRO) represent you. If you choose to have DRO represent you, a DRO attorney will contact you before your hearing. If you choose to have a private attorney, you will have to contact that attorney to arrange representation. Your representative will help you decide if there are any witnesses with information that can help the administrative law judge make their decision.

*(OAR 309-114-0000 through 0025 and Disability Rights Oregon Involuntary Medication Hearing Handbook, first edition - [www.droregon.org](http://www.droregon.org))*

## *Can I Work?*

### **Vocational Services Program**

The Vocational Services Department provides a variety of patient-pay work opportunities. The hospital posts information around when openings are available. In order to obtain employment, patients can fill out an application to be reviewed by the treatment team and, if approved, interview for the position.

Employment opportunities include, but are not limited to food service, janitorial, grounds crew, auto service and detailing, barista, greenhouse, library assistant, and market clerk. Patients in these positions work with Oregon State Hospital staff hired in the same capacity.

## *Can I go to School?*

### **Supported Education**

The goal of the Supported Education Department is to provide a full range of educational programming to the patients of Oregon State Hospital including: pre-GED and GED, reading, English, writing, math, and social studies, basic skills maintenance, typing, keyboarding and basic computer skills, English Language Learning (ELL), college coursework, goal setting and planning, and time management. If you are interested in any of these services talk to your treatment team.

# Visitors

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Visitors can play an important role in your recovery. We encouraged you to have visitors while you are here. If you are in the hospital under a commitment to the PSRB or SHRP, all visitors must receive approval in advance and follow the rules for visiting. The approval process takes one to two weeks.

## **How to add someone to your visitor list if you have a PRSB/SHRP commitment:**

1. Have the visitor get a Visitor Application and Guidelines, any of the following ways:
  - a. Pick up forms at Reception.
  - b. Call Reception at 541-465-2554, and staff will mail the form.
  - c. Print them off the Oregon State Hospital Friends and Family website at:  
<http://www.oregon.gov/oha/amh/osh/friends/Pages/index.aspx>
2. The visitor fills out the form and returns it to the Reception Desk.
3. The Security Department runs a criminal history check and approves or denies the application.
4. Security forwards the visitor application worksheet to your treatment team.
5. Your treatment team will approve or deny the visitor application worksheet and forward it to the Program Director's office for processing.
6. The Program Director's Office will notify your visitor by letter, email, or phone regarding the final decision of the visitor application.

This is a one-time process, unless the individual has discharged and returned, or there is another reason the team requests a new application.

All visitors must check in at Reception located at the main entrance. Visitors also receive a brief orientation to the campus and the visitation process.

## *Food during Visits*

Visitors may bring food and non-alcoholic drinks in sealed containers to visits. Food must be from a store and still in its original sealed packaging. Food and drinks may **not** be homemade or from any restaurant. Visitors must take all leftover food with them when they leave.

Another option is for residents to enjoy a meal with their family member at the café. You must eat all food from the café in an approved dining area.



# Resource information

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## **Additional handouts available:**

- Commitment Specific Information
- Grievance Procedures
- Passes and Privileges
- Patient Bill of Rights
- Prohibited Items List
- Risk Review Panel

Staff will also provide copies of policies upon request.

## **Resources for Residents and Families**

- Consumer and Family Services 503-932-7132
- Disability Rights Oregon 800-452-1694
- National Alliance on Mental Illness (NAMI) 800-950-6264
- Patient Advocacy & Consumer Group
- Peer Recovery Services

**Oregon State Hospital**  
**29398 Recovery Way**  
**Junction City, OR 97448**  
**541-465-2554**  
[www.oregon.gov/oha/amh/osh](http://www.oregon.gov/oha/amh/osh)

**Friends and Family Web site**  
<http://www.oregon.gov/oha/amh/osh/friends/Pages/index.aspx>

# Campus Map

