



## PCPCH Site Visit Webinar, Primary Care Week Events, and More!

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### NHSC Corps Community Day and Primary Care Week Events

Mark your calendar! October 9th is [National Health Service Corps \(NHSC\) Corps Community Day](#), which takes place during [National Primary Care Week](#) – October 6-10, 2014.

At a time when primary care is so important to the health of our population, the [Primary Care Office](#) (PCO) in Oregon is encouraging NHSC certified clinics to mark this day by hosting an event to recognize NHSC providers in their clinic, and highlight the role that NHSC plays to support our health care workforce. Join or support your colleagues across Oregon for the Celebrate Corps Community Day Recognition. Click [here](#) for a list of events.

In addition to the recognition events, there will be two webinars during Primary Care Week. PCO Director Marc Overbeck will present on NHSC and Nicole Merrithew, Patient-Centered Primary Care Home Program Director, will give an update on the PCPCH Program. To sign up, follow the links below.

#### National Health Service Corps and Other Programs - Tools to Support Providers and Expand Oregon's Health Care Workforce

October 6, 2014 - 12:00PM TO 12:30PM

Join this webinar to learn about the resources available for primary care providers in the medical, dental and mental health fields, and opportunities for benefiting from these programs.

[Register for this webinar>>>](#)

#### Patient-Centered Primary Care Home Program Update

October 8, 2014 - 12:00PM TO 12:30PM

Join this brief presentation and Q&A session to gain a broad understanding of the PCPCH program, what it takes to become a PCPCH recognized clinic, learn what providers think of the PCPCH model, and understand the direction and priorities for the PCPCH program moving forward.

[Register for this webinar>>>](#)

#### PCPCH Verification Site Visits

In 2012 the PCPCH program staff began conducting site visits to recognized clinics. We have visited more than 50 clinics across Oregon to date. Each team includes a Site Visitor, a Practice Enhancement Specialist and a Clinical Transformation Consultant. The goals of the site visit are to learn from innovative practices about what is working well and what areas of transformation are problematic, and to verify that the clinic practice and patient experiences at the site accurately reflect the Standards and Measures the clinic attested to on their PCPCH application. During and after a site visit, PCPCH staff help clinic staff to identify needs, barriers, and areas of improvement, as well as connect clinic staff with resources to assist in their primary care transformation journey.

Four new staff have recently joined the PCPCH Program. Here are the friendly faces of the folks who may come visit your clinic.



***Left to right: Jill Boyd, Chris Carrera, Megan Bowen and Heather Wilson***

For more information about the Verification Site Visit process, please register for the upcoming webinar.

#### **PCPCH Site Visits: What to Expect**

October 7, 2014 - 8:00AM TO 9:00AM

This webinar will provide an overview of the Patient-Centered Primary Care Home (PCPCH) site visit process, as well as an opportunity to learn from a PCPCH recognized clinic about what to expect before, during and after an actual site visit.

[Register for this webinar>>>](#)

## **Learning Opportunities this Autumn**

Register for these upcoming webinars at the [Patient-Centered Primary Care Institute](#).

### **Enhancing Adolescent Well-Visits**

September 23, 2014 - 8:00AM TO 9:00AM

Join this webinar to receive an overview of key components of the adolescent well-visits, strategies for getting adolescents in for them, and tips for providing quality well-visit care.

[Register for this webinar>>>](#)

### **Scrubbing and Huddling**

October 22, 2014 - 8:00AM

Attend this webinar to learn how scrub and huddle activities improve patient care, generate ideas for integrating scrubbing and huddling into your current work, and understand how these processes relate to PCPCH standards.

[Register for this webinar>>>](#)

## **Got Feedback?**

The PCPCH program staff would like to hear from you! Email us at [pcpch@state.or.us](mailto:pcpch@state.or.us)

### **About the Patient-Centered Primary Care Home Program**

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

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