



PCPCH Program Newsletter - December 2014

Oregon Department of Human Services sent this bulletin at 12/05/2014 04:00 PM PST

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In This Issue

Medical Assistant Training On Medical Homes

NHSC Loan Repayment Program

Updated Fact Sheets for Patients & Families

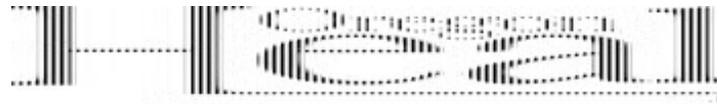
Notes From the (Site Visit) Field

Ebola Resources

Upcoming Webinars

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PCPCH@state.or.us



Portland Medical Assistants Being Trained on the Patient-Centered Primary Care Home Model

Earlier this autumn our partners at the Patient-Centered Primary Care Institute (PCPCi) learned that Portland Community College (PCC) is requiring students in its Medical Assisting program to complete the Patient-Centered Primary Care Home [online training modules](#) as part of the curriculum. Needless to say, we were excited to hear the modules were being utilized in a healthcare workforce training program!

PCC's decision to include education about the medical home model of primary care delivery is one example of how healthcare workforce training programs are being adapted to reflect the changes in the health care delivery system. PCC Medical Assisting Department Co-Chair Virginia Chambers shares more about the MA program on the PCPCi blog. [Read it here.](#)



NHSC Loan Repayment Program

- 25% of Oregonians live in a federally designated health professional shortage area (HPSA)
- 40% of Oregonians do not have adequate access to mental health care
- 27% of Oregonians lack access to dental care.

As a health care provider, you can make a difference!

The National Health Service Corps (NHSC) offers loan repayment assistance to support qualified health care providers who choose to take their skills where they are most needed. The program is open to licensed primary care medical, dental, and mental and behavioral health providers who are employed or have accepted an offer of employment at an NHSC-approved clinic.

There are over 200 NHSC-approved clinics in Oregon. Your service at one of these 200 clinics can help improve access to healthcare for thousands of Oregonians.

Health care providers practicing at a NHSC-approved clinic with a HPSA score of 14 or above in return for a 2-year full-time commitment can be awarded up to \$50,000 for loan repayment.

Please consider applying for the NHSC Loan Repayment Program. Applications will be accepted in January 2015.

Visit the [Oregon Primary Care Office](#) website for more information.

Updated Patient & Family Fact Sheets

[PCPCH Program Patient & Family Fact Sheets](#) have been updated and are now available on the PCPCH Program website. These Fact Sheets can be printed and given to patients and their families. To request materials in languages other than English please email PCPCH@state.or.us

Notes from the (Site Visit) Field

To date, PCPCH program staff have conducted 77 site visits to recognized PCPCH clinics across Oregon. We appreciate the opportunity to visit your clinics and learn how you are implementing the PCPCH model! Here are a few comments and photos from recent visits.

"The best site visit by the state I have ever experienced in my professional career. The support from the OHA site visitors was game changing. Six months from now we will be leaps and bounds ahead of clinics that have not had a site visit."

"This was our first site visit and it was really quite painless. This was not due to the inspectors being less than thorough. They were VERY thorough but handled themselves in a friendly, professional manner. I appreciated their focus because it can only

make healthcare better for our patients.”



Site Visit at Union Family Health Center in Union, Oregon

Ebola Resources in Oregon

The State of Oregon website www.healthoregon.org/ebola provides healthcare workers in different settings with basic disease information, guidance documents, and diagnostic tools to help safely identify and care for patients with Ebola. The website also includes printable information for patients and a link to the Centers for Disease Control and Prevention at www.cdc.gov/vhf/ebola. For more information or general Ebola questions, call 211 or email ebola.oregon@state.or.us

Free Upcoming Webinars In 2015

Shared Decisions Making: What, Why & How

January 21, 2015 | 8:00AM PST Attend this webinar to learn about Shared Decision Making (SDM) as a skill

to engage patients with preference-sensitive conditions, evidence on the effectiveness of SDM, free or low cost SDM tools available for practices, and other methods for patient-centered communication. [Register now »](#)

Working at the "Top of License" - How do you Reallocate Work Among a Team?

January 28, 2015 | 8:00AM PST This webinar will address strategies for leaders to proactively think about how to manage team roles in an effective way [Register Now >>](#)

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Happy Holidays from the PCPCH Program Staff!



[About the Patient-Centered Primary Care Home Program](#)

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.

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