Call us if you have questions about:

- Your rights and responsibilities
- Dispute resolution options
- Park rules and regulations
- Landlord-tenant laws
- Park registrations
- Landlord training
- Park closures
- Other park-related concerns

On our website:

- Manufactured Dwelling Park Directory
- Community Dispute Resolution Services
- Oregon Revised Statutes/Administrative Rules
- Park Registration Information and Forms
- Landlord Training Information/Approved Trainers
- Park Closure Information
- Program Brochures
- Other Resources

We help people talk to each other

Manufactured Communities Resource Center

Contact us at:
1-800-453-5511

In the Salem area at:
503-986-2145

On the Web at:
www.ohcs.oregon.gov
Manufactured Communities Resource Center offers these services:

**Technical Assistance** – We help tenants and landlords understand their rights and responsibilities under Oregon law.

**Dispute Resolution** – We assist individuals to develop alternative dispute resolution techniques, referring them for mediation when appropriate.

**Registration and Training** – We provide assistance to landlords and park owners to register their parks and complete landlord training required by statute.

**Park Closure Assistance** – We work with tenants of parks that are closing, explaining the laws around the park closure, providing tenant counseling and service referrals that meet their relocation needs.

We provide confidential and neutral help in resolving disputes, promoting open communication and maintaining a positive environment.

### Your rights and responsibilities:

#### Tenant Rights:
- To have a copy of your rental agreement, park rules and statement of policy.
- To receive a 90-day notice of rent increase
- To object to proposed park rules
- To form a tenants committee

#### Landlord Rights:
- To accept or reject prospective tenants
- To increase the space rent
- To propose new park rules
- To close a park

#### Tenant Responsibilities:
- To read and understand your rental agreement
- To keep your space clean and safe
- To pay your space rent on time
- To respect your neighbors’ peaceful enjoyment of the community

#### Landlord Responsibilities:
- To keep the park clean and safe
- To provide rental agreements, park rules and statements of policy to tenants
- To attend landlord training
- To keep the park registration current
- To provide a dispute resolution process

**Notes:**