

HELP WITH GAS AND ELECTRIC BILLS

1) Contact your utility provider if you can't pay your electric, gas or heating bill.

- ♦ Don't wait for a shut off notice! Call your utility provider right away.
- ♦ Your utility provider can work with you on payment options. They can also help you identify assistance programs available in your area.

2) Apply for energy assistance programs.

- ♦ Year-round programs and specific COVID-19 energy assistance resources are available across Oregon.
- ♦ Federal, state and local resources are delivered regionally by your local Community Action Agency.
- ♦ Programs services can include assistance for propane, oil, wood and other forms of fuel.
- ♦ Energy assistance programs are income based and require an application.



Assistance is available:

Keeping the “lights” turned on under normal circumstances can be challenging. With the onset of the coronavirus pandemic, many Oregonians are having trouble keeping up with their home energy bills. Utility providers and assistance programs can provide help.

How can I get help paying my utility bills?

- ♦ If you have questions about eligibility or would like to apply contact your local Community Action Agency. (CAA) Information is provided free of charge.
- ♦ Visit 211.info.org or call **2-1-1**. Language services are available. You will be directed to the CAA in your area. Many CAAs are experiencing high call volumes. Act now!

