

Technical Advisory



Oregon Housing and Community Services

LANDLORD COMPENSATION FUND PROGRAM

The application portal is open: <https://lcf.oregon.gov/>

Thank you for your patience and understanding while we conducted system maintenance to address technical issues. Several important updates were implemented that should address the key issues that applicants were experiencing in part due to high user volume. We will continue to monitor the system as we move forward to make sure applicants are able to submit the necessary information for the first application round for the Landlord Compensation Fund.

Next Steps for those applicants that had difficulty uploading your rent roll files to their projects, please log in to the system.

- If you see the rent roll file has populated units within the building, please continue with the next steps to add the hardship declarations to eligible units and generate your compensation request.
- If you do not see that the rent roll was uploaded to include your building units, please review the [rent roll instructions](#) and try again. If you get an error message, or continue to not have successful upload, please reach out to HCS.LCFsupport@oregon.gov for help determining the cause. Including screen shots of error messages and status would be helpful in this process.

For those that have experienced duplications within their compensation request, you should also see those eliminated. If you continue to see issues that will need to be corrected, please raise them to the HCS.LCFsupport@oregon.gov who will be able to track them. Please include the property address in these requests.

As a reminder to all applicants, the **deadline for first application round of the Landlord Compensation Fund program is 4pm on Friday March 5, 2021. The next application round will be opening in late March 2021 and will include another \$50 million in assistance.**



Landlord Compensation Fund update 3/3/2021

Please note due of COVID-19, our offices are closed and we are unable to accept visitors or applications in person.

