



Low-Income Weatherization Assistance Programs

Oregon Housing and Community Services Energy Services Programs

Program Overview

The Low-Income Weatherization Program (WAP) provides weatherization and energy conservation services at no cost to households with incomes at or below 200% of the federal poverty level. The U.S. Department of Energy, the U.S. Department of Health and Human Services, Bonneville Power Administration, and the Public Purpose funds (ECHO) provide funding for the program.

Program Description

Federally funded weatherization programs have operated in Oregon since 1979. Weatherization assistance programs provide conservation services, health and safety repairs, heating system repair and replacement, base-load measures, and energy education to households.

Currently, there are two federally funded programs: the Low-Income Home Energy Assistance Program (LIHEAP) and the U.S. Department of Energy Weatherization Assistance Program (DOE-WAP). Then there are two ratepayer programs: the Bonneville Power Administration (BPA) and the public purpose charge funds the Energy Conservation Helping Oregonians (ECHO) program.

Local community-based organizations, including Community Action Agencies (CAAs), senior centers, and housing authorities, administer the programs. Households may be placed on a weatherization waiting service list after making initial contact with their local service agency.

Services Provided May Include

- Ceiling, wall, and floor insulation;
- Energy-related minor home repairs;
- Energy conservation education;
- Air infiltration reduction;
- Furnace repair and replacement; and/or
- Heating duct improvements.

Eligibility Requirements

To be eligible, a household's income must be at or below 200% federal poverty level.

Income is based on all household members' income before any payroll deductions.

Priority is given to seniors (60 years of age and older), people with disabilities, households with children under the age of six, high residential energy users, and households with a high energy burden.

An agency representative contacts eligible households and schedules an energy audit. An energy audit determines the appropriate measures to take based on the home's existing condition and available funding. The local agency inspects completed work to ensure compliance with the program standards.

Program Funding

- United States Department of Energy (DOE)
- United States Department of Health and Human Services (HHS)
- Bonneville Power Administration (BPA); rate payer
- Energy Conservation Helping Oregonians (ECHO); a public purpose charge on Portland General Electric (PGE) and Pacific Power (PAC) customers' utility bills

For More Information, Please Contact:

Households wishing to apply for Weatherization Services should contact their local provider at:

- [Agency Weatherization Service Areas](#)
- **Toll Free:** 1-800-453-5511, option 2
- **Email:** energyassistance@oregon.gov

**If you would like this information in a different language, please email
Language.Access@hcs.oregon.gov.**