

Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	23,112	56.98%	13,510	9,602	2,988	37.81%	6,614	66.38%
Past Due	11,813	29.12%	5,729	6,084	3,674	46.49%	2,410	24.19%
1-5 Day Shutoff Notice	1,309	3.23%	599	710	275	3.48%	435	4.37%
0-24 Hour Shutoff Notice	1,274	3.14%	408	866	588	7.44%	278	2.79%
Disconnected	954	2.35%	349	605	378	4.78%	227	2.28%
Bulk Fuel	1,294	3.19%	1,294	0	0		0	
Bulk Fuel Out	808	1.99%	808	0	0		0	
<b>Total:</b>	<b>40,564</b>	<b>100.00%</b>	<b>22,697</b>	<b>17,867</b>	<b>7,903</b>	<b>100%</b>	<b>9,964</b>	<b>100%</b>

**ACCESS**

Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,794	69.37%	424	1,370	0	0.00%	1,370	70.65%
Past Due	548	21.19%	110	438	0	0.00%	438	22.59%
1-5 Day Shutoff Notice	87	3.36%	5	82	0	0.00%	82	4.23%
0-24 Hour Shutoff Notice	4	0.15%	1	3	0	0.00%	3	0.15%
Disconnected	55	2.13%	9	46	0	0.00%	46	2.37%
Bulk Fuel	55	2.13%	55	0	0		0	
Bulk Fuel Out	43	1.66%	43	0	0		0	
<b>Total:</b>	<b>2,586</b>	<b>100.00%</b>	<b>647</b>	<b>1,939</b>	<b>0</b>	<b>0%</b>	<b>1,939</b>	<b>100%</b>

**COMMUNITY ACTION OF WASHINGTON**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,628	45.01%	303	1,325	1,325	45.60%	0	0.00%
Past Due	1,039	28.73%	191	848	848	29.18%	0	0.00%
1-5 Day Shutoff Notice	94	2.60%	19	75	75	2.58%	0	0.00%
0-24 Hour Shutoff Notice	575	15.90%	102	473	473	16.28%	0	0.00%
Disconnected	237	6.55%	53	184	184	6.33%	0	0.00%
Bulk Fuel	22	0.61%	22	0	0		0	
Bulk Fuel Out	22	0.61%	21	1	1		0	
<b>Total:</b>	<b>3,617</b>	<b>100.00%</b>	<b>711</b>	<b>2,906</b>	<b>2,906</b>	<b>100%</b>	<b>0</b>	<b>0%</b>

**COMMUNITY ACTION PROGRAM OF EAST CENTRAL OREGON**

Account Status Report- Quarterly Template

PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,053	66.27%	771	282	0	0.00%	282	72.31%
Past Due	322	20.26%	248	74	0	0.00%	74	18.97%
1-5 Day Shutoff Notice	16	1.01%	7	9	0	0.00%	9	2.31%
0-24 Hour Shutoff Notice	35	2.20%	14	21	0	0.00%	21	5.38%
Disconnected	10	0.63%	6	4	0	0.00%	4	1.03%
Bulk Fuel	139	8.75%	139	0	0		0	
Bulk Fuel Out	14	0.88%	14	0	0		0	
<b>Total:</b>	<b>1,589</b>	<b>100.00%</b>	<b>1,199</b>	<b>390</b>	<b>0</b>	<b>0%</b>	<b>390</b>	<b>100%</b>

**COMMUNITY ACTION TEAM, INC.**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	587	79.00%	404	183	0	0.00%	183	89.27%
Past Due	107	14.40%	85	22	0	0.00%	22	10.73%
1-5 Day Shutoff Notice	9	1.21%	9	0	0	#DIV/0!	0	0.00%
0-24 Hour Shutoff Notice	2	0.27%	2	0	0	#DIV/0!	0	0.00%
Disconnected	5	0.67%	5	0	0	#DIV/0!	0	0.00%
Bulk Fuel	24	3.23%	24	0	0		0	
Bulk Fuel Out	9	1.21%	9	0	0		0	
<b>Total:</b>	<b>743</b>	<b>100.00%</b>	<b>538</b>	<b>205</b>	<b>0</b>		<b>205</b>	<b>100%</b>

**COMMUNITY CONNECTION OF NE OREGON**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,306	90.19%	1,274	32	0	0.00%	32	72.73%
Past Due	86	5.94%	82	4	0	0.00%	4	9.09%
1-5 Day Shutoff Notice	9	0.62%	8	1	0	0.00%	1	2.27%
0-24 Hour Shutoff Notice	26	1.80%	21	5	0	0.00%	5	11.36%
Disconnected	13	0.90%	11	2	0	0.00%	2	4.55%
Bulk Fuel	5	0.35%	5	0	0		0	
Bulk Fuel Out	3	0.21%	3	0	0		0	
<b>Total:</b>	<b>1,448</b>	<b>100.00%</b>	<b>1,404</b>	<b>44</b>	<b>0</b>	<b>0%</b>	<b>44</b>	<b>100%</b>

**CLACKAMAS COUNTY SOCIAL SERVICES DIVISION**

Account Status Report- Quarterly Template

PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,450	41.19%	914	536	536	35.57%	0	0.00%
Past Due	1,818	51.65%	945	873	873	57.93%	0	0.00%
1-5 Day Shutoff Notice	71	2.02%	34	37	37	2.46%	0	0.00%
0-24 Hour Shutoff Notice	48	1.36%	23	25	25	1.66%	0	0.00%
Disconnected	74	2.10%	38	36	36	2.39%	0	0.00%
Bulk Fuel	50	1.42%	50	0	0		0	
Bulk Fuel Out	9	0.26%	9	0	0		0	
<b>Total:</b>	<b>3,520</b>	<b>100.00%</b>	<b>2,013</b>	<b>1,507</b>	<b>1,507</b>	<b>100%</b>	<b>0</b>	<b>0%</b>

**COMMUNITY IN ACTION**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP			
	Pmts	%		Total	PGE		PAC
Current	488	65.50%	488	0	0	#DIV/0!	0 #DIV/0!
Past Due	159	21.34%	159	0	0	#DIV/0!	0 #DIV/0!
1-5 Day Shutoff Notice	6	0.81%	6	0	0	#DIV/0!	0 #DIV/0!
0-24 Hour Shutoff Notice	2	0.27%	2	0	0	#DIV/0!	0 #DIV/0!
Disconnected	3	0.40%	3	0	0	#DIV/0!	0 #DIV/0!
Bulk Fuel	78	10.47%	78	0	0		0
Bulk Fuel Out	9	1.21%	9	0	0		0
<b>Total:</b>	<b>745</b>	<b>100.00%</b>	<b>745</b>	<b>0</b>	<b>0</b>		<b>0</b>



**COMMUNITY SERVICES CONSORTIUM**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,792	62.40%	609	1,183	0	0.00%	1,183	66.46%
Past Due	631	21.97%	230	401	0	0.00%	401	22.53%
1-5 Day Shutoff Notice	55	1.92%	20	35	0	0.00%	35	1.97%
0-24 Hour Shutoff Notice	213	7.42%	78	135	0	0.00%	135	7.58%
Disconnected	49	1.71%	23	26	0	0.00%	26	1.46%
Bulk Fuel	86	2.99%	86	0	0		0	
Bulk Fuel Out	46	1.60%	46	0	0		0	
<b>Total:</b>	<b>2,872</b>	<b>100.00%</b>	<b>1,092</b>	<b>1,780</b>	<b>0</b>	<b>0%</b>	<b>1,780</b>	<b>100%</b>

**KLAMATH/LAKE COMMUNITY ACTION SERVICES**

Account Status Report- Quarterly Template

PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,350	76.10%	485	865	0	0.00%	865	90.01%
Past Due	103	5.81%	31	72	0	0.00%	72	7.49%
1-5 Day Shutoff Notice	23	1.30%	4	19	0	0.00%	19	1.98%
0-24 Hour Shutoff Notice	2	0.11%	0	2	0	0.00%	2	0.21%
Disconnected	8	0.45%	5	3	0	0.00%	3	0.31%
Bulk Fuel	287	16.18%	287	0	0		0	
Bulk Fuel Out	1	0.06%	1	0	0		0	
<b>Total:</b>	<b>1,774</b>	<b>100.00%</b>	<b>813</b>	<b>961</b>	<b>0</b>	<b>0%</b>	<b>961</b>	<b>100%</b>

**LANE COUNTY HUMAN SERVICES DIVISION**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	3,071	75.60%	3,055	16	0	0.00%	16	32.00%
Past Due	751	18.49%	731	20	0	0.00%	20	40.00%
1-5 Day Shutoff Notice	186	4.58%	172	14	0	0.00%	14	28.00%
0-24 Hour Shutoff Notice	16	0.39%	16	0	0	#DIV/0!	0	0.00%
Disconnected	5	0.12%	5	0	0	#DIV/0!	0	0.00%
Bulk Fuel	24	0.59%	24	0	0		0	
Bulk Fuel Out	9	0.22%	9	0	0		0	
<b>Total:</b>	<b>4,062</b>	<b>100.00%</b>	<b>4,012</b>	<b>50</b>	<b>0</b>		<b>50</b>	<b>100%</b>

**MID-COLUMBIA COMMUNITY ACTION CENTER**

Account Status Report- Quarterly Template

PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	715	85.94%	569	146	0	0.00%	146	89.57%
Past Due	107	12.86%	95	12	0	0.00%	12	7.36%
1-5 Day Shutoff Notice	3	0.36%	1	2	0	0.00%	2	1.23%
0-24 Hour Shutoff Notice	7	0.84%	4	3	0	0.00%	3	1.84%
Disconnected	0	0.00%	0	0	0	#DIV/0!	0	0.00%
Bulk Fuel	0	0.00%	0	0	0		0	
Bulk Fuel Out	0	0.00%	0	0	0		0	
<b>Total:</b>	<b>832</b>	<b>100.00%</b>	<b>669</b>	<b>163</b>	<b>0</b>		<b>163</b>	<b>100%</b>

**MULTNOMAH COUNTY DEPARTMENT HUMAN SERVICES**

Account Status Report- Quarterly Template

PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,964	37.98%	744	1,220	865	36.87%	355	40.02%
Past Due	2,647	51.19%	950	1,697	1,269	54.09%	428	48.25%
1-5 Day Shutoff Notice	176	3.40%	58	118	78	3.32%	40	4.51%
0-24 Hour Shutoff Notice	119	2.30%	36	83	51	2.17%	32	3.61%
Disconnected	166	3.21%	51	115	83	3.54%	32	3.61%
Bulk Fuel	20	0.39%	20	0	0		0	
Bulk Fuel Out	79	1.53%	79	0	0		0	
<b>Total:</b>	<b>5,171</b>	<b>100.00%</b>	<b>1,938</b>	<b>3,233</b>	<b>2,346</b>	<b>100%</b>	<b>887</b>	<b>100%</b>

**MID-WILLAMETTE VALLEY COMMUNITY ACTION AGENCY**

Account Status Report- Quarterly Template

PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,676	40.84%	1,381	295	239	23.92%	56	35.90%
Past Due	1,998	48.68%	1,308	690	606	60.66%	84	53.85%
1-5 Day Shutoff Notice	178	4.34%	112	66	58	5.81%	8	5.13%
0-24 Hour Shutoff Notice	73	1.78%	38	35	32	3.20%	3	1.92%
Disconnected	137	3.34%	68	69	64	6.41%	5	3.21%
Bulk Fuel	28	0.68%	28	0	0		0	
Bulk Fuel Out	14	0.34%	14	0	0		0	
<b>Total:</b>	<b>4,104</b>	<b>100.00%</b>	<b>2,949</b>	<b>1,155</b>	<b>999</b>	<b>100%</b>	<b>156</b>	<b>100%</b>

**NEIGHBORIMPACT**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,570	51.63%	559	1,011	0	0.00%	1,011	67.44%
Past Due	552	18.15%	191	361	0	0.00%	361	24.08%
1-5 Day Shutoff Notice	106	3.49%	57	49	0	0.00%	49	3.27%
0-24 Hour Shutoff Notice	83	2.73%	50	33	0	0.00%	33	2.20%
Disconnected	92	3.03%	47	45	0	0.00%	45	3.00%
Bulk Fuel	144	4.74%	144	0	0		0	
Bulk Fuel Out	494	16.24%	494	0	0		0	
<b>Total:</b>	<b>3,041</b>	<b>100.00%</b>	<b>1,542</b>	<b>1,499</b>	<b>0</b>	<b>0%</b>	<b>1,499</b>	<b>100%</b>

**OREGON COAST COMMUNITY ACTION**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	919	73.52%	574	345	0	0.00%	345	59.48%
Past Due	205	16.40%	58	147	0	0.00%	147	25.34%
1-5 Day Shutoff Notice	77	6.16%	25	52	0	0.00%	52	8.97%
0-24 Hour Shutoff Notice	21	1.68%	7	14	0	0.00%	14	2.41%
Disconnected	27	2.16%	5	22	0	0.00%	22	3.79%
Bulk Fuel	0	0.00%	0	0	0		0	
Bulk Fuel Out	1	0.08%	1	0	0		0	
<b>Total:</b>	<b>1,250</b>	<b>100.00%</b>	<b>670</b>	<b>580</b>	<b>0</b>	<b>0%</b>	<b>580</b>	<b>100%</b>



**UNITED COMMUNITY ACTION NETWORK**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	1,244	51.58%	474	770	0	0.00%	770	58.78%
Past Due	510	21.14%	163	347	0	0.00%	347	26.49%
1-5 Day Shutoff Notice	172	7.13%	48	124	0	0.00%	124	9.47%
0-24 Hour Shutoff Notice	38	1.58%	11	27	0	0.00%	27	2.06%
Disconnected	60	2.49%	18	42	0	0.00%	42	3.21%
Bulk Fuel	332	13.76%	332	0	0		0	
Bulk Fuel Out	56	2.32%	56	0	0		0	
<b>Total:</b>	<b>2,412</b>	<b>100.00%</b>	<b>1,102</b>	<b>1,310</b>	<b>0</b>	<b>0%</b>	<b>1,310</b>	<b>100%</b>

**YAMHILL COUNTY ACTION PARTNERSHIP**  
 Account Status Report- Quarterly Template  
 PY 2020 for the quarter ending December 31, 2019

DESCRIPTION	EA Total		LIHEAP	OEAP				
	Pmts	%		Total	PGE		PAC	
Current	505	63.20%	482	23	23	15.75%	0	0.00%
Past Due	230	28.79%	152	78	78	53.42%	0	0.00%
1-5 Day Shutoff Notice	41	5.13%	14	27	27	18.49%	0	0.00%
0-24 Hour Shutoff Notice	10	1.25%	3	7	7	4.79%	0	0.00%
Disconnected	13	1.63%	2	11	11	7.53%	0	0.00%
Bulk Fuel	0	0.00%	0	0	0		0	
Bulk Fuel Out	0	0.00%	0	0	0		0	
<b>Total:</b>	<b>799</b>	<b>100.00%</b>	<b>653</b>	<b>146</b>	<b>146</b>	<b>100%</b>	<b>0</b>	<b>0%</b>