

## Rent Guarantee Program Contacts

**FOR TENANTS:** If you are interested in attending a Rent Well© tenant education course to assist you in overcoming barriers to housing, please contact the Rent Well© program at <https://rentwell.org>.

**Rent Well©, a program of Transition Projects**, is a 15-hour tenant education program that helps empower Oregon residents with the knowledge and skills to navigate renting successfully. The lessons cover budgeting, the application process, communication skills, tenant rights, landlord expectations, unit maintenance, moving tips, and much more.

Rent Well© courses are available in three different styles to meet the needs of the community:

- In-person sessions;
- Webinar-style; and
- Online eCourse.

In-person and webinar-style classes are taught by certified instructors at partnered agencies who have completed the Tenant Educator Academy and stay up to date with recertifications. This training is an intensive deep dive on how to teach the course at their agency.

**FOR PROVIDERS:** The Rent Well© Program partners with nonprofits, publicly funded agencies, and governmental organizations with housing-focused mission statements. Through these partnerships, the Rent Well© program trains these agencies' staff members to provide the curriculum and education at their own agency. These [Community Agency Partners](#), or CAPs, can have staff members attend training for professional development in the housing services field or have staff members become fully certified Rent Well instructors for their agency.

If you are a local community based organization and are interested in teaching Rent Well©, you may contact Rent Well©

**FOR LANDLORDS:** Some counties and agencies pair their Rent Well tenant education courses with a Landlord Incentive Fund. This funding provides landlords with the assurance that if a Rent Well graduate leaves their rental unit within the first year and owes unpaid rent, damages, or legal fees beyond what the security deposit covers, the program will pay the landlord to cover those additional costs up to a certain amount.

Landlord Incentive Fund amounts and coverage area are based on localized resources tied to where the individual graduated the Rent Well course. Some funds are covered by the agencies that provide the Rent Well classes. In other cases, county funds are dedicated to this additional support. Additionally, within the state of Oregon, the [Housing and Community Services Department](#) has a dedicated statewide fund that eligible Rent Well graduates can utilize. Contact Rent Well© for more information.

Agency	Address	Phone	Email
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