

SEQUENCE OF ASSISTANCE

FEMA and Other Agency/Organization Human Services Programs

VOLUNTARY AGENCIES & MASS CARE

(Food, Shelter, Clothing, Medical)

PERSONAL INSURANCE

(Homeowners, Renters, NFIP, etc.)

FEMA INDIVIDUALS & HOUSEHOLDS PROGRAM (IHP)**

Register by Phone: 1-800-621-FEMA (3362) or TTY 1-800-462-7585

Register online: www.disasterassistance.gov | Download the FEMA App: www.fema.gov/mobile-app

HOUSING ASSISTANCE (HA)

Temporary Housing Repair OR Replacement
Financial Assistance Financial Assistance

Lodging Expense Reimbursement
Rental Assistance (Up to 18 months)

Direct Assistance (Up to 18 months)

Mobile Home
Multi-family Lease and Repair

OTHER NEEDS ASSISTANCE (ONA) NON-SBA DEPENDENT

Funeral
Medical/Dental
Child Care
Miscellaneous: Eligible items purchased or rented after the incident to assist in recovery (e.g. chainsaw, dehumidifier, etc.)

SBA HAPP ←

→ SBA FIT

SBA DISASTER LOANS

Real Property
up to \$200,000
(Homeowners)

Personal Property
up to \$40,000
(Renters and Owners)

Business
up to \$2,000,000

APPLICANTS MUST RETURN THE SBA LOAN APPLICATION AND RECEIVE A LOAN DENIAL TO BE REFERRED BACK TO FEMA FOR "ONA" SBA-DEPENDENT ASSISTANCE

SBA DECLINE

OTHER FEMA/GOVERNMENT PROGRAMS

FEMA Registration not required

Disaster Unemployment Assistance
Crisis Counseling
Disaster Legal Services
Disaster Case Management
IRS Assistance
Veterans Assistance
Area Agency on Aging

OTHER NEEDS ASSISTANCE (ONA) SBA DEPENDENT

Personal Property
Transportation
Moving and Storage

UNMET NEEDS

Voluntary Agencies / Interfaith Organizations / Long Term Recovery Inter-agencies

**NOTE: Eligibility for FEMA Individuals and Households Program (IHP) assistance is based on a FEMA inspection conducted on the damaged property. The max amount of IHP assistance is adjusted annually according to the CPI index.