

# Manufactured & Marina Communities Resource Center

## Oregon Housing and Community Services

### Manufactured & Marina Communities Resource Center (MMCRC) services

We provide confidential and neutral help in resolving disputes, promoting open communication, and maintaining a positive environment.

- Technical Assistance – We help tenants and landlords understand their rights and responsibilities under Oregon law.
- Mediation-Dispute Resolution – We assist parties to develop dispute resolution techniques, referring them to mediation when appropriate.
- Facility Closure Assistance – We work with tenants of a facility that's closing, explaining the laws around the closure, and providing tenant counseling and service referrals that meet their relocation needs.



### Rights and responsibilities

#### Tenant Rights

- To have a copy of your rental agreement, facility rules, and statement of policy.
- To receive a 90-day notice of rent increase.
- To object to proposed park rules.
- To form a tenants committee.

#### Tenant Responsibilities

- To read and understand your rental agreement.
- To keep your space clean and safe.
- To pay your space rent on time.
- To respect your neighbors' peaceful enjoyment of the community.

#### Landlord Rights

- To accept or reject prospective tenants.
- To increase the space rent.
- To propose new facility rules.
- To close a facility.

#### Landlord Responsibilities

- To keep the facility clean and safe.
- To provide rental agreements, facility rules, and statements of policy to tenants.
- To attend landlord training.
- To keep the facility registration current.
- To provide a mediation-dispute resolution process.



### Contact us if you have questions about:

- Your rights and responsibilities
- Mediation-dispute resolution options
- Facility rules and regulations
- Landlord-tenant laws
- Facility closures
- Other facility-related concerns

### Manufactured & Marina Communities Resource Center

725 Summer St. NE, Suite B  
Salem, OR 97301

Call: 800-453-5511, ext. 3

In the Salem area: 503-986-2145

Email: [HCS\\_MMCRC@oregon.gov](mailto:HCS_MMCRC@oregon.gov)

For more information about services and resources for residents of manufactured and marina home parks, visit our website at <https://www.oregon.gov/hcs/mmcrc/> or scan the QR code.



Program information is also available in Spanish on our website. To receive this information in a language other than English or Spanish, please call us at 800-453-5511, ext. 3, or email us at [HCS\\_MMCRC@hcs.oregon.gov](mailto:HCS_MMCRC@hcs.oregon.gov).

