OLCC creates Smartphone app to improve Liquor Law enforcement

Portland, OR – The Oregon Liquor Control Commission has created a smartphone app to assist OLCC enforcement staff while they are working in the field.

The application was developed in-house by OLCC Information Technology staff and provides remote access to alcohol service permit and license information such as license updates and restrictions.

“Before, staff either had to wait until they returned to the office to do research, ask the Dispatcher to look up information over the phone, or carry around a bulky tablet that took time to turn on and load the programs,” says Rudy Williams, Director of Public Safety. “With the new smartphone app, they can get the information they need right at their fingertips.”

Multiple Tools – Not only does staff benefit from the new app, but there are several tools on the phone that help them do their job. Internet access, Google maps, email, contacts, calendar, reminders, notes, texting, camera, and calculator are all additional benefits of having a smartphone.

Security – The new smartphones are locked down to enforce compliance with state policies.

Convenience – A smartphone can be put in your pocket, or clipped on to your belt, unlike a tablet that has to be carried in a travel case. The tablets also had short battery life and required an air card.

Saving Money – Issuing a smartphone to 40 enforcement staff not only increases productivity, but also saves the state money. By combining the services of the phone and data, the agency expects to see a savings in excess of $6,000 per year.

Williams says, “The best part of having these tools is that we can get information we need right away to help the community and licensees.”

“Promoting Responsible Alcohol Sales and Service”

Did you know that in the last two years, the OLCC distributed more than $343 million to Oregon’s General Fund, Cities, Counties, and Drug and Alcohol Abuse Programs? See the distribution of dollars on OLCC’s Website.

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