The following are questions and answers concerning OPDC Case Manager Contracts

- 1) Will OPDC be compensating providers for the new insurance mandates? For many providers this will double monthly insurance costs.
 - a) The new insurance mandates have been made optional.
 - b) Do CM's need to carry PLF in the new draft contract?
- 2) Is Workers Compensation coverage required for independent contractors?
 - a) The contract states coverage shall be maintained as required by the State of Oregon. The State of Oregon does not require independent contractors to carry workers compensation insurance unless they have employees.
- 3) What does the Auto Liability coverage apply to? Is this any different than what is already required by Oregon law or something specific to case manager contract work?
 - a) No, it's the same requirement the State of Oregon has for all motorists.
- 4) Will the 6.8% inflationary increase be applied to PCRP Case Manager contracts?
 - a) Yes:

Case Manager Rate Category Rates:

Independent Standard \$51.27/hr Independent Admin \$67.81/hr Independent Senior Admin \$75.98/hr

In-house \$98,454.65 per 1.0 FTE annually

- 5) Will case managers receive a supplemental payment for the rate change during the extension period?
 - a) Yes:
- 6) Will OPDC provide a pay differential for bi-lingual case managers?
 - a) Not currently.
- 7) Contract language specifies the county(ies) case managers are contracted for. Will this language be updated to account for out of county assignments when they are capacity needs?
 - a) Not currently, if contractors feel they have cases that are more complicated, and those cases should receive additional case weight they can request extraordinary case credit.
- 8) Previous contract language specified an hourly rate and a maximum monthly total. The proposed contract does not mention an hourly rate. Does this mean the new contract moves us to a flat monthly rate?
 - a) No, Pay will still be "up to" in the payment schedule. This is also captured in Section 9(a).
- 9) The proposed contract states: "OPDC may immediately terminate this Contract upon written notice if OPDC fails to receive funding, appropriations, limitations, allotments, or other expenditure authority." Would OPDC consider adding a 2-to-4-week notice requirement before termination to provide stability for contractors?
 - a) This is standard language in all our contracts and is required now that we are under the Executive Branch.

- 10) Will there be further contract language changes, and will we have an opportunity to provide feedback?
 - a) There have been minor changes but nothing substantive.
- 11) The current contract requires appearance at shelter hearings. Will that remain in the final draft of the contract?
 - a) No, that has been removed.
- 12) 28 cases for a 1.0 FTE case manager are too high given the demands of this work. Will this be lowered?
 - a) If contractors feel they have cases that are more complicated, and those cases should receive additional case weight they can request extraordinary case credit.
- 13) The independent case manager contract has different language than the in-house case manager contract around the maintenance of open caseloads. Why is that?
 - a) This language has been updated so both contracts reflect a six-month period before parties discuss renegotiation.

August 27, 2025