

Oregon Public Defense Commission

Data 101

January 21st, 2026

Maddy Ferrando, Senior Research Analyst

Charity Morris, Senior Research Analyst

[Data.team@opdc.state.or.us](mailto>Data.team@opdc.state.or.us)



Oregon
Public
Defense
Commission

Agenda

Main Data Areas

Current Projects

Limitations

Questions
and
Interests

Oregon Trial Division

Roster

- All staff hire and departure dates

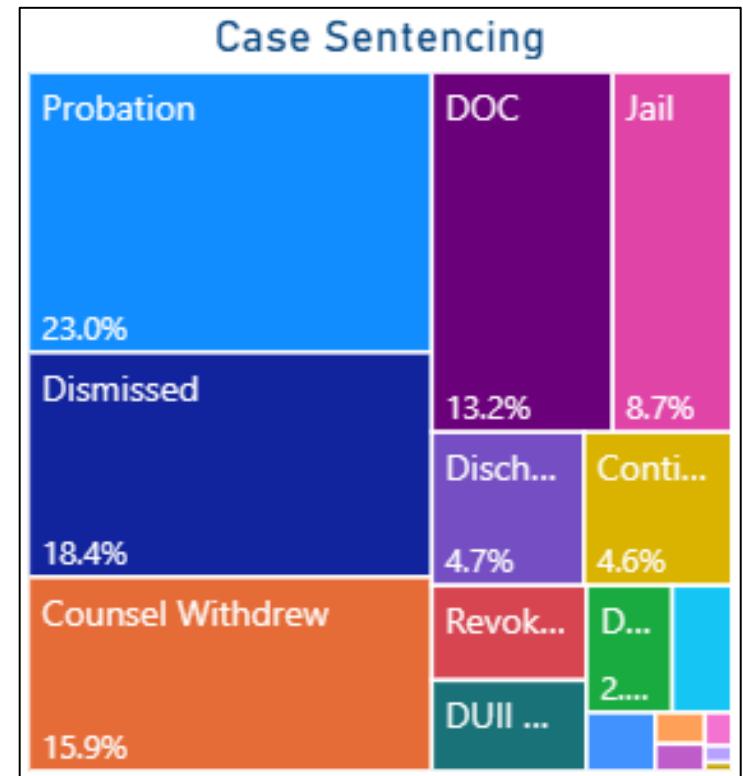
Caseloads

- Real time data including capacity
- Time tracking
 - Attorneys, case managers, and investigators

QA ability

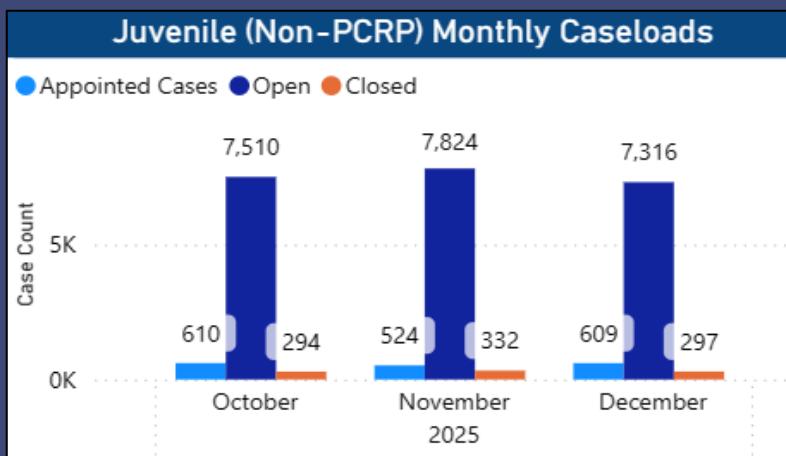
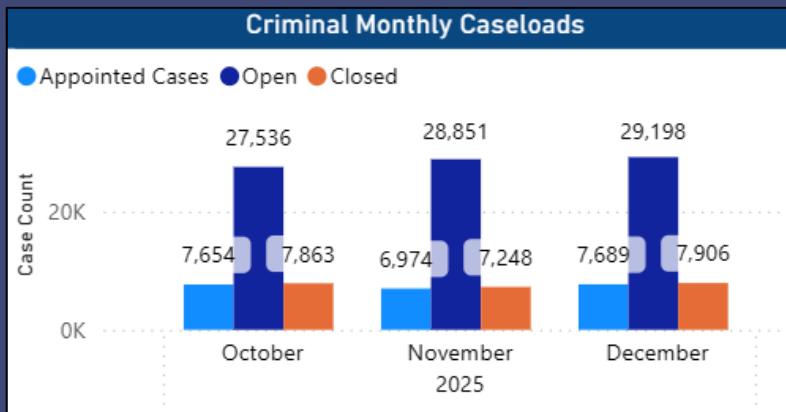
- Lessons learned

Public dashboard - [Microsoft Power BI](#)



Main Data Areas

Capacity Contracts



Roster

- Attorneys and investigators
 - Start and end dates
 - Vacancies
- Attorney qualifications and counties

Caseloads

- Capacity to the day since July 2023
 - Shut offs
- Monthly caseload reports
 - Appointments and open cases by attorney
 - Case types
 - Disposition date and code if applicable

Public dashboard - [Microsoft Power BI](#)

Hourly Contracts

Roster

- Active attorneys with 2025 – 2027 hourly contract
- Qualifications and counties

Caseloads

- Invoice submissions for hourly attorney fees

231

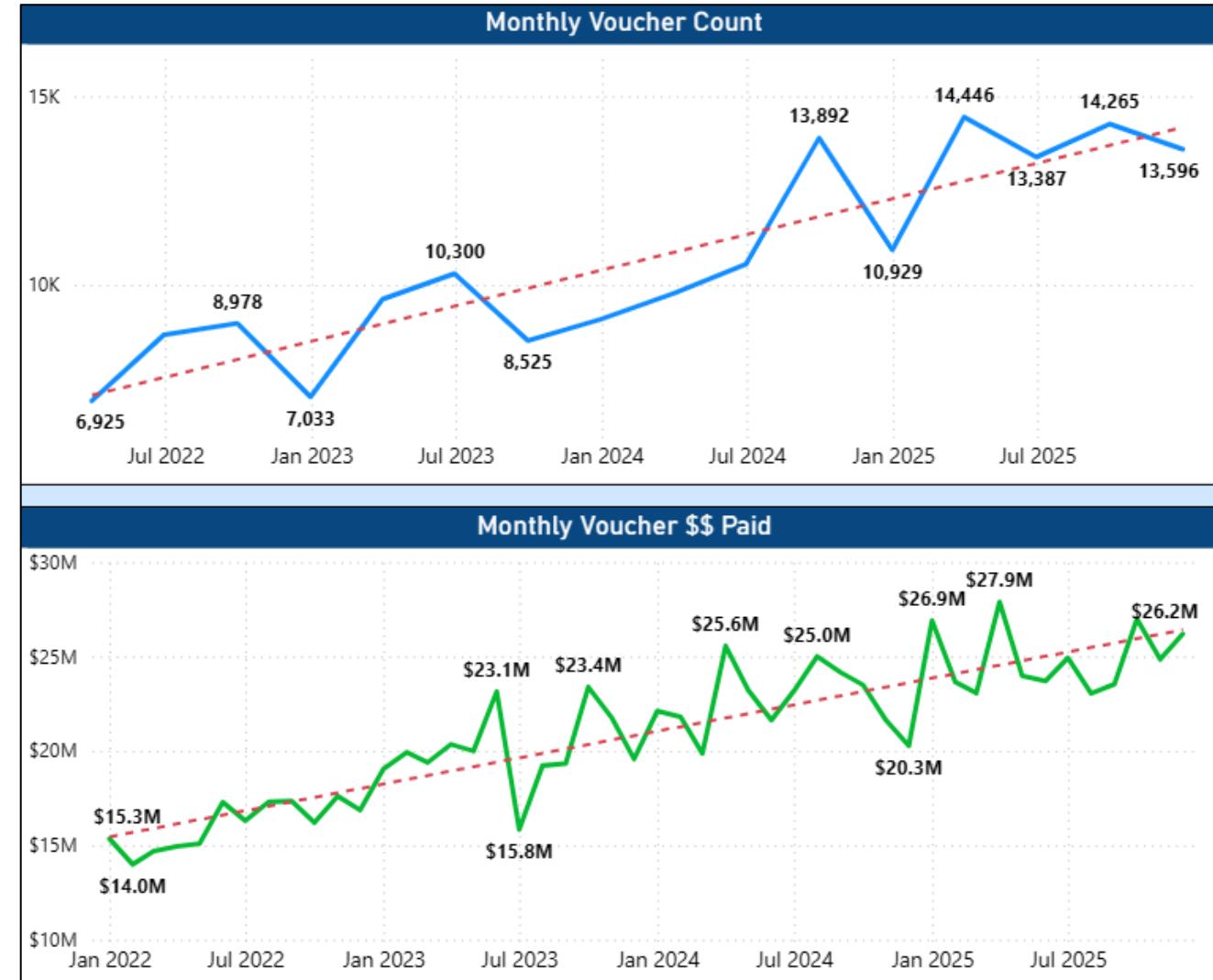
2025 – 2027
hourly contract
attorneys

*80 are also apart
of a capacity
contract*

Main Data Areas

Accounts Payable

- Invoices
 - All hourly bills
 - Contract PAEs
- Client level
 - Dependent on when invoices are submitted
- Vendor



OJD & Unrepresented

Unrepresented Dashboard

- Access to case detail not publicly available
- Data elements
 - Previous attorneys, cross-county cases, FTAs, custody status, days unrepresented

Data Share

- OJD criminal court information
- Case filings

Used for internal purposes only

Current Projects

Public Defense Caseload Forecast

- Eligible cases translation to MAC

Cost per Case

- Updates in progress

FCMS

- Current state data documentation
- Assessing ability to address current limitations

Law Clinic Reporting

- Standardizing data collection

Case Manager Reporting

- Goal to shift from email submission of reports

Limitations

Delayed timeline

- Capacity contract reports due 15th of following month
- Hourly and AP data limited to when invoices are submitted

Client vs. case level data

Cross program comparisons

- Ex. Capacity and hourly

Appellate

- Reporting not with Data and Research team currently

Questions?



Thank you



Oregon Public Defense Commission

**Proposed Changes
to Key
Performance
Measures**

Kim Freeman - CAP Manager

January 21, 2026



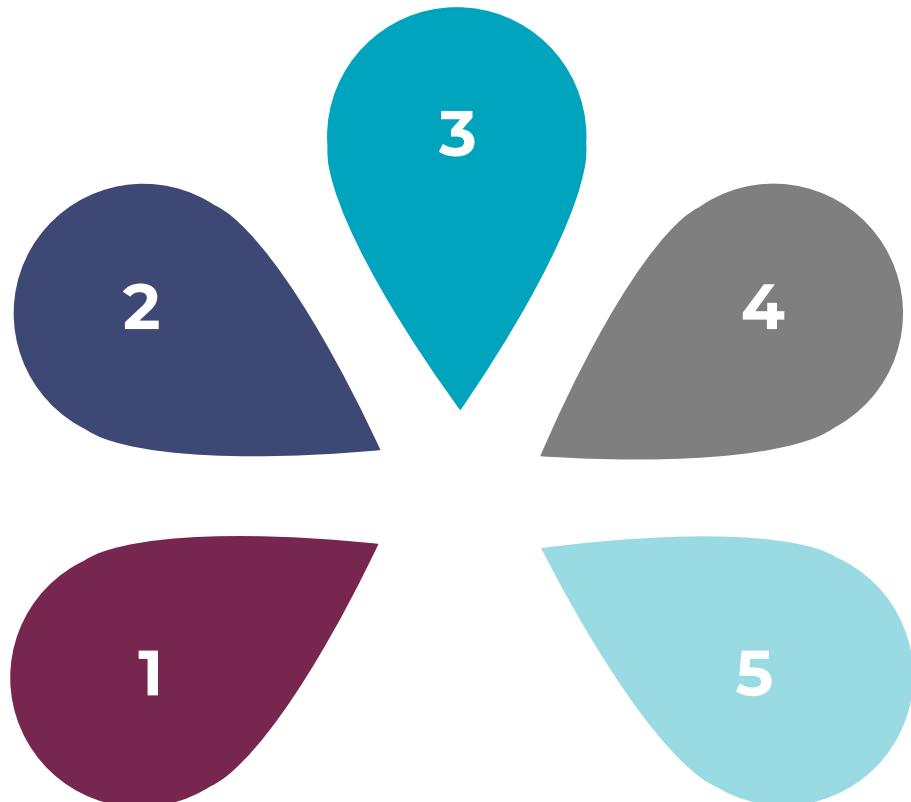
**Oregon
Public
Defense
Commission**



Key Performance Measures

- The Annual Performance Progress Report (APPR) is the primary expression of agency performance measured against legislatively approved Key Performance Measures (KPMs). The APPR report is submitted each October.
- During the 2026 legislative short session, OPDC plans to propose changes to the agency's KPMs.
- The proposed changes are based on the efforts of an internal workgroup, involving agency staff, board members, and key stakeholders.

Current KPMs



Appellate Case Processing

Median number of days to file an opening brief.

Customer Service

Percent of customers rating their satisfaction with the agency as “good” or “excellent.”

Best Practices for Boards and Commissions

Percent of total best practices met by the Commission.

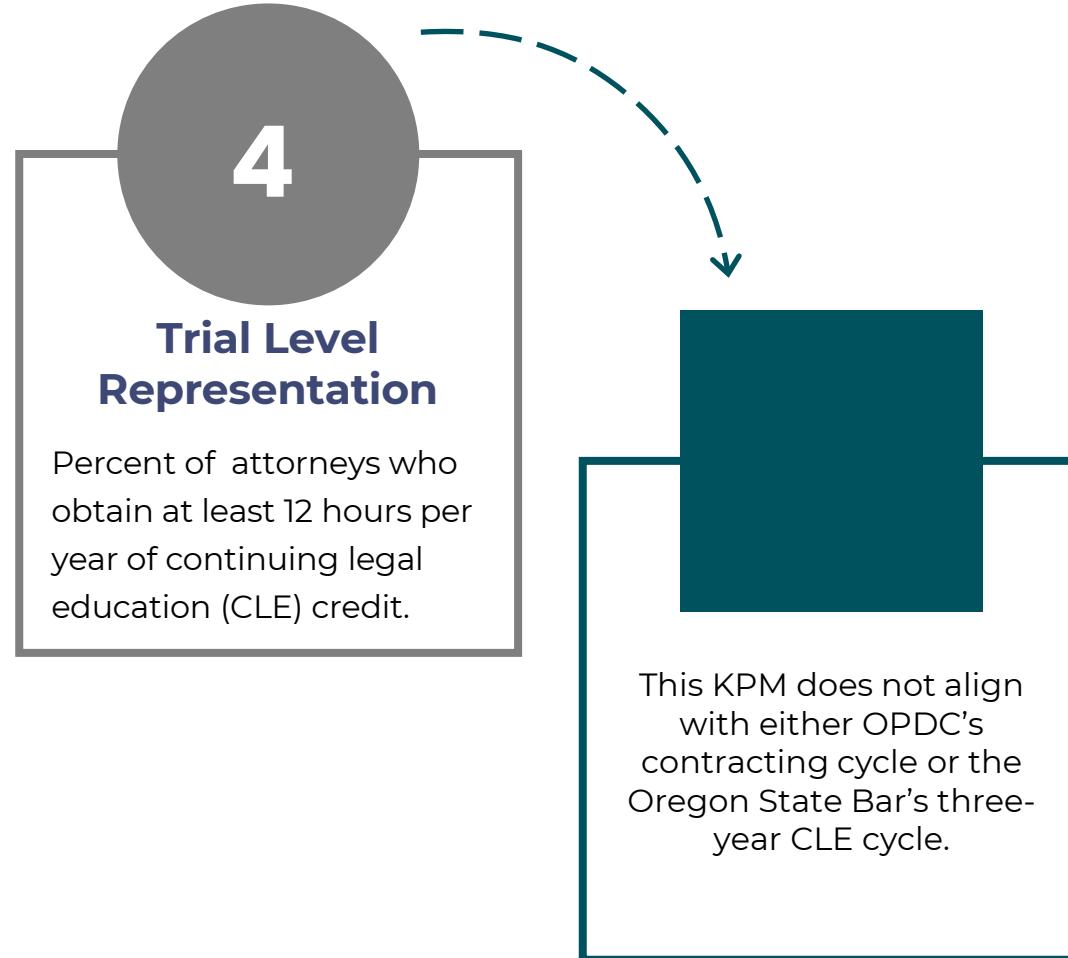
Trial Level Representation

Percent of attorneys who obtain at least 12 hours per year of continuing legal education (CLE) credit.

Parent Child Representation Program (PCRP)

Percent of PCRP attorneys who report spending 1/3 of their time with clients.

Proposed KPM Elimination



Proposed Additional KPMs

5

Eligible Individuals Receive Timely Appointed Counsel

8

Timely Processing of Pre- Authorized Expense (PAE) Requests

6

Maintain High Retention Rates for State Trial Level Attorneys

9

Policies, Procedures, Standards, and Guidelines Align with Agency Priorities

7

Timely Processing of Accounts Payable (AP) Invoices

10

Capacity Contractors Meet or Exceed Performance Expectations

Each proposed KPM has been developed with three key considerations.

Measurement

What is being measured and how is it defined?

Source

What is the guidance that drives this measure? This may include legislation, budget, or other elements.

Alignment

How does this measurement align with OPDC's strategic plan goals and objectives?

Strategic Plan – Goals

01

End the Unrepresented Persons Crisis

Attract, recruit, and retain highly qualified, diverse, and dedicated public defenders and non-attorney case support personnel to ensure that every client receives effective and compassionate legal representation.

02

Improve Provider Relationships

Strengthen our relationships with our providers by fostering a collaborative environment that promotes open communication, mutual respect, and shared objectives.

03

Cultivate Operational Excellence

Streamline our processes, improve efficiency, and foster a culture of continuous improvement by leveraging technology, investing in staff development, and implementing robust performance metrics with a strong commitment to diversity, equity and inclusion.

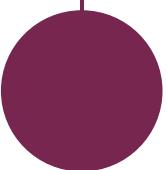
04

Finalize Integration with the Executive Branch

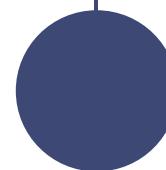
Successfully complete transition activities to move operations to the Executive Branch while maintaining our commitment to excellence and client-centered service.

KPM 5

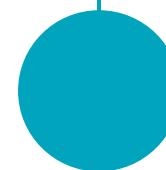
Eligible individuals receive timely appointed counsel.



This measurement considers timely to mean within 7 days. Only applies to the first attorney assignment. Warrants cases are excluded. Cross county cases may be counted as unrepresented, even if counsel is assigned on another case.



OPDC's Six-Year Plan to reduce the public defender deficiency. Director Ken Sanchagrin's June 2025 letter to Governor Kotek.



Goal 1 – End the Unrepresented Persons Crisis

Goal 3 – Cultivate Operational Excellence

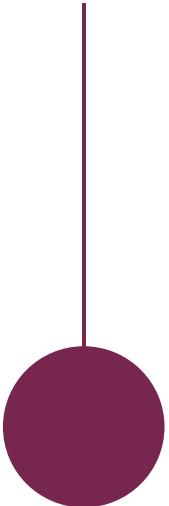
Measurement

Source

Alignment

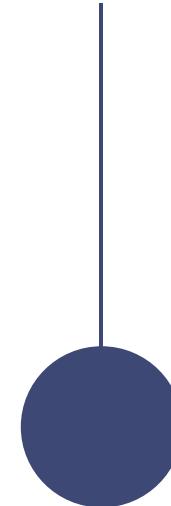
KPM 6

Maintain High Retention Rates for State-Level Trial Attorneys.

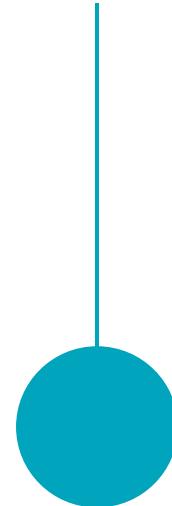


Aims to retain the attorney workforce on an annual basis within the Oregon Trial Division.

Looks at full-time equivalent (FTE), not Maximum Attorney Caseload (MAC).



SB 337 (2023)



Goal 1 – End the Unrepresented Persons Crisis

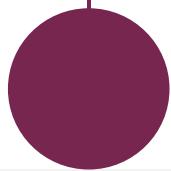
Measurement

Source

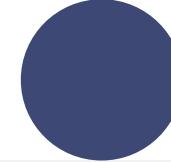
Alignment

KPM 7

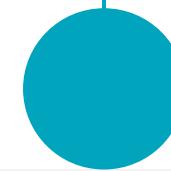
Timely processing of Accounts Payable (AP) invoices



All invoices are reviewed, and payments processed within forty-five (45) days of receipt.



SB 337 (2023)
Oregon Accounting Manual (OAM)
Department of Administrative Services (DAS) Standards



Goal 2: Improve Provider Relationships

Goal 3: Cultivate Operational Excellence

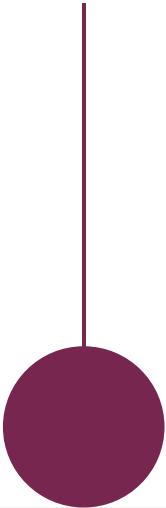
Measurement

Source

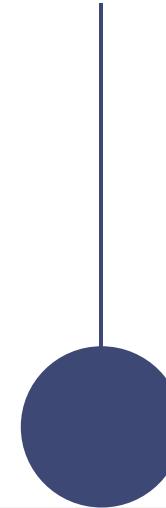
Alignment

KPM 8

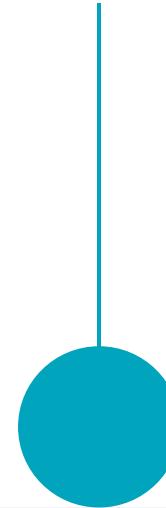
Timely processing of pre authorized expense (PAE) requests.



All PAE requests are reviewed and processed for payment within ten (10) business days of receipt.



SB 337 (2023)
Oregon Accounting Manual (OAM)
Department of Administrative Services (DAS) Standards



Goal 2: Improve Provider Relationships

Goal 3: Cultivate Operational Excellence

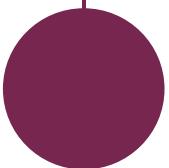
Measurement

Source

Alignment

KPM 9

Policies, procedures, standards, and guidelines align with agency priorities.



The agency develops documentation which supports the current priorities. These priorities are in alignment with statute, agency strategic plan and engagement with the Department of Administrative Services (DAS) policy and procedure.

Measurement



SB 337 (2023) directs OPDC to establish policies around performance standards, process improvement, and transparency. The Remediation Plan addresses the need to update policies and procedures to align with the Executive Branch.

Source



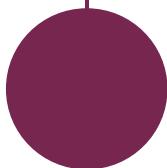
Goal 3: Cultivate Operational Excellence

Goal 4: Finalize Integration with the Executive Branch

Alignment

KPM 10

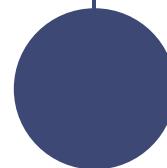
Capacity
Contractors
meet or
exceed
performance
expectations.



Applies only to provider contracts, not to all OPDC contracts.

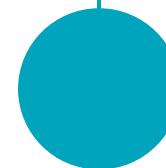
Applies to both criminal and juvenile contracts.

Does not apply to PCRP or hourly agreements.



SB 5031 (2025) Budget Note calls for a report of any providers not meeting ninety (90) percent of expectations.

2025-2027 contracts stipulate that providers with a fifteen(15) percent performance variance are subject to review.



Goal 1: End the Unrepresented Persons Crisis

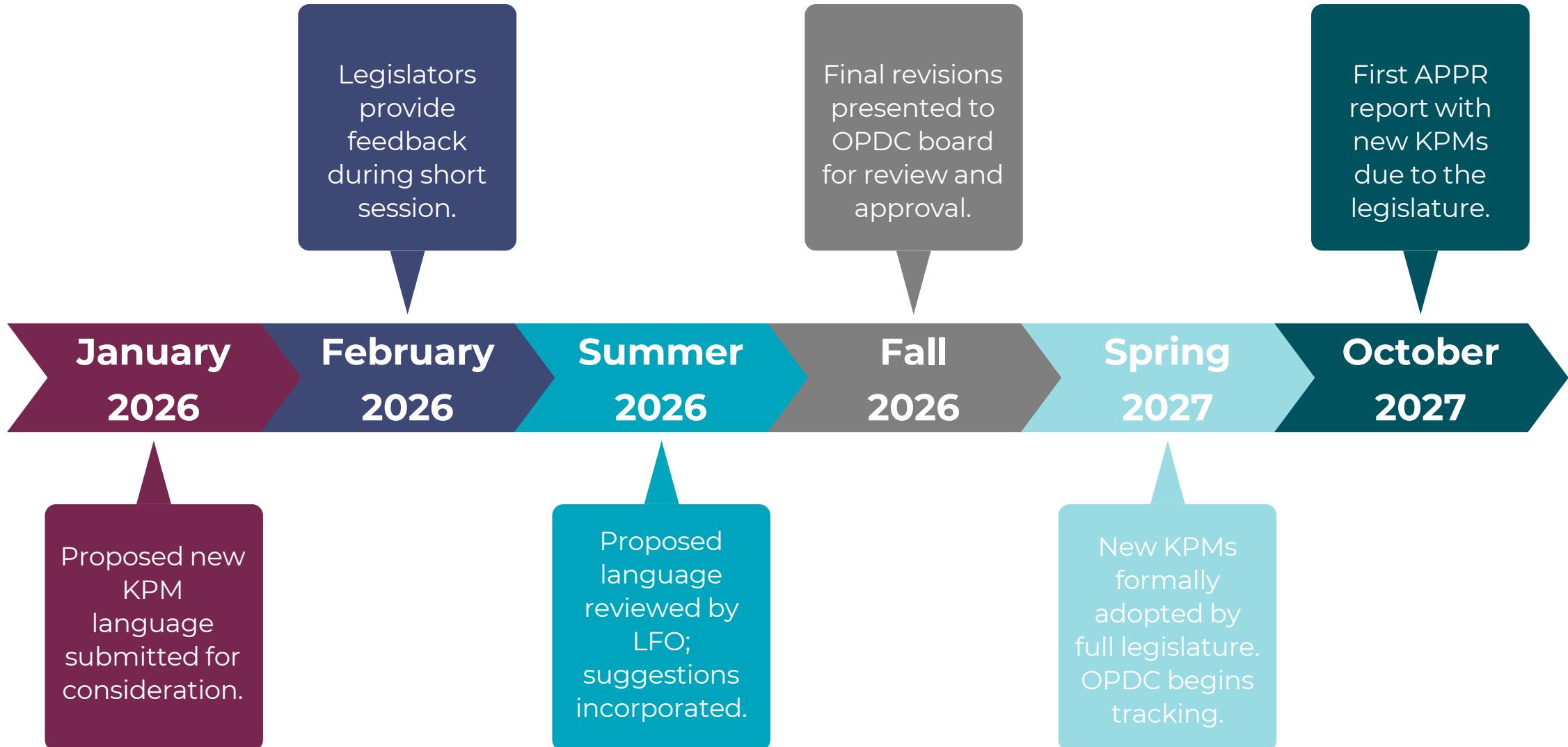
Goal 3: Cultivate Operational Excellence

Measurement

Source

Alignment

Next Steps



Oregon Public Defense Commission

2026 Legislative Session Preview

Lisa Taylor
Government Relations Manager

January 21, 2026



2026 Legislative Session

1

Dates and Deadlines

The 2026 Session is a short session, and deadlines come fast.

2

OPDC Requests and Reports

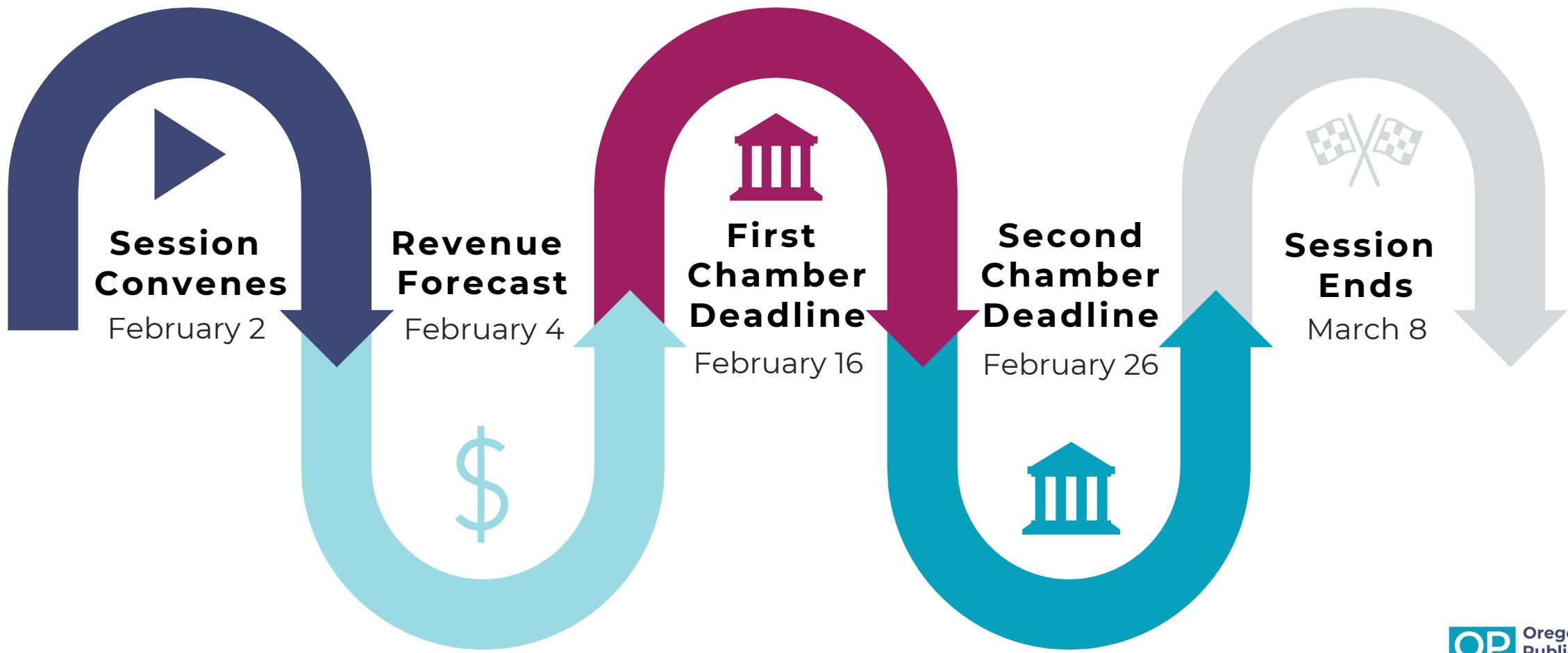
OPDC has minimal requests and two reports.

3

Session Policy Preview

Overview of potential policy coming before Judiciary in 2026.

Dates and Deadlines



OPDC Requests and Reports

OTD Request

Move \$1.6 million from CME to the Trial Division for 6 new attorneys. Early session bill.

Realignment

Transfers 19 positions within OPDC to reflect the legislative intent of the CAP Division.

ACP Transfer

Technical budget adjustment to correct the transfer amounts for the Application Contribution Program.

Capacity Report

Report on budgeted vs actual capacity, connected to the unscheduled funds.

KPM Report

Report on the newly proposed KPMs for the 2027-29 biennium.

Policy Preview

Potential policy bills for the 2026 Session. These are not OPDC proposals but may impact OPDC or its providers. See Useful Links slide for links to full list.

- Torres-Lopez (Rep. Kropf)
- House Judiciary Bills
 - LC 92 Public Safety Omnibus
 - LC 256 Bonding for courthouses
- Senate Judiciary Committee Bills
 - LC 97 Wrongful Convictions
 - LC 106 Public Safety Omnibus
- Cannabis Omnibus (Rep. Wallan)
- Out-of-custody Arraignments (OJD)
- LC 64 “Hidden Homicides” (Sen. Gelser Blouin)
- Swatting (Rep. Edwards)



Useful Links

Session Calendar

- [DeadlinesCalendar.pdf](#)

Judiciary Committees Policy Preview

- Senate [Judiciary Senate 2025-2026 Interim - Oregon Legislative Information System](#)
- House [Judiciary House 2025-2026 Interim - Oregon Legislative Information System](#)



Thank you.