

# Oregon Public Defense Commission

## Data 101

January 21<sup>st</sup>, 2026

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# Agenda



Main Data  
Areas

Current  
Projects

Limitations

Questions  
and  
Interests

# Oregon Trial Division

## Roster

- All staff hire and departure dates

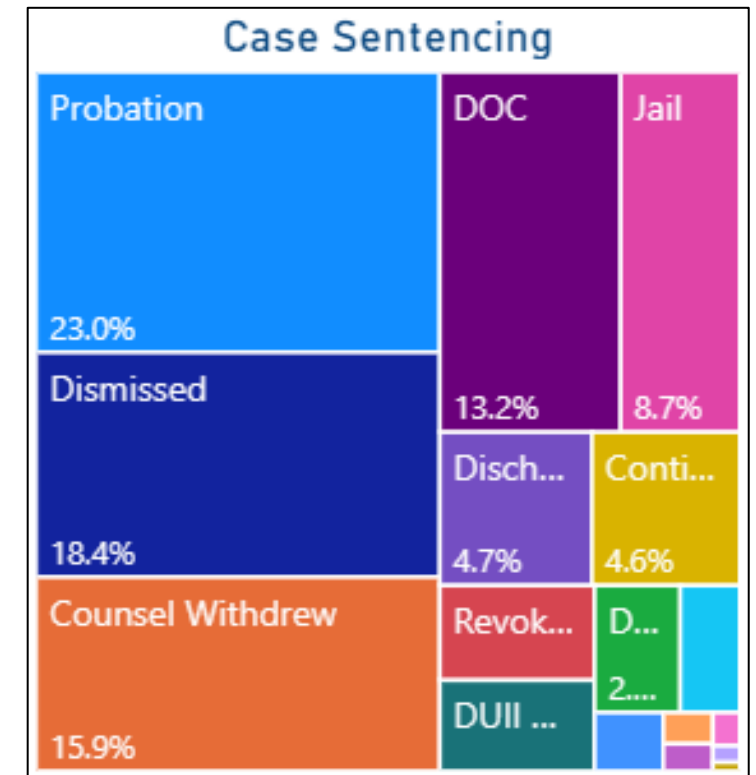
## Caseloads

- Real time data including capacity
- Time tracking
  - Attorneys, case managers, and investigators

## QA ability

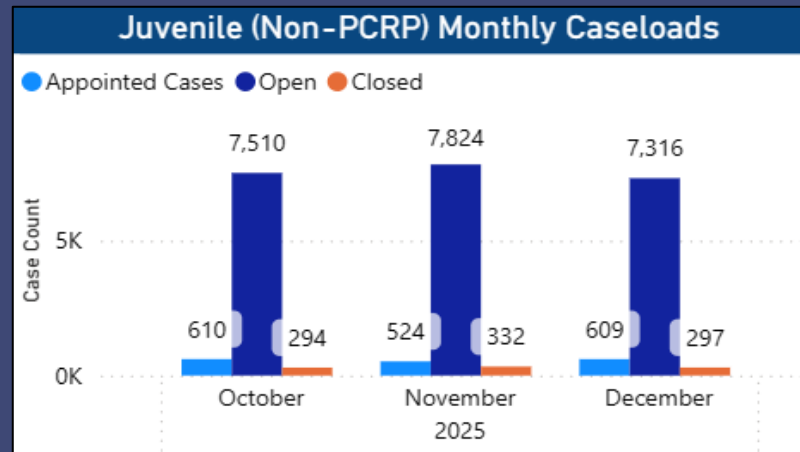
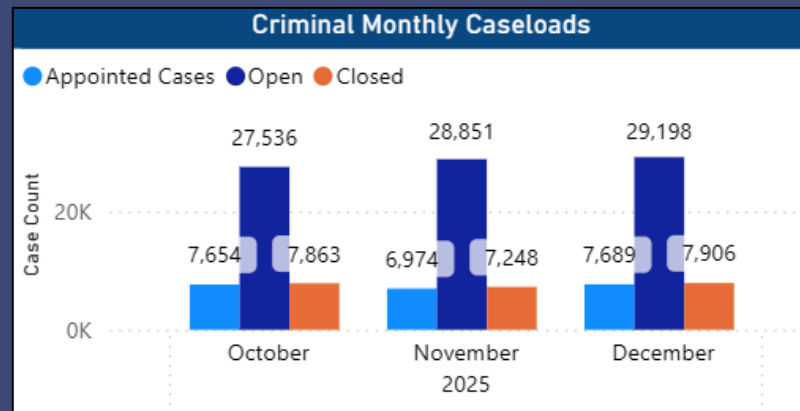
- Lessons learned

**Public dashboard** - [Microsoft Power BI](#)



## Main Data Areas

# Capacity Contracts



## Roster

- Attorneys and investigators
  - Start and end dates
  - Vacancies
- Attorney qualifications and counties

## Caseloads

- Capacity to the day since July 2023
  - Shut offs
- Monthly caseload reports
  - Appointments and open cases by attorney
  - Case types
  - Disposition date and code if applicable

Public dashboard - [Microsoft Power BI](#)

# Hourly Contracts

## Roster

- Active attorneys with 2025 – 2027 hourly contract
- Qualifications and counties

## Caseloads

- Invoice submissions for hourly attorney fees

231

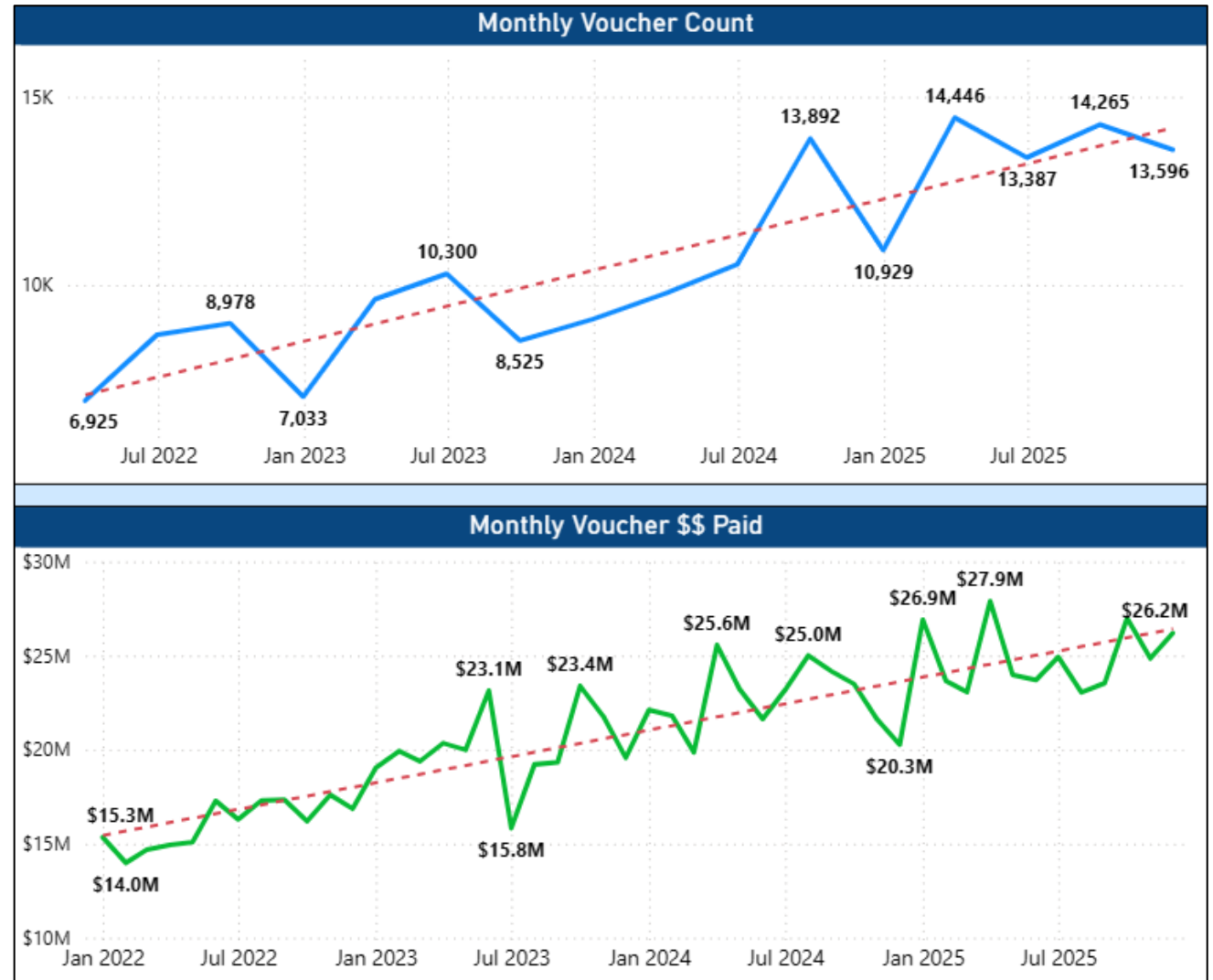
2025 – 2027  
hourly contract  
attorneys

*80 are also apart  
of a capacity  
contract*

## Main Data Areas

# Accounts Payable

- Invoices  
All hourly bills  
Contract PAEs
- Client level  
Dependent on when  
invoices are submitted
- Vendor



# OJD & Unrepresented

## Unrepresented Dashboard

- Access to case detail not publicly available
- Data elements
  - Previous attorneys, cross-county cases, FTAs, custody status, days unrepresented

## Data Share

- OJD criminal court information
- Case filings

*Used for internal purposes only*

# Current Projects

## Public Defense Caseload Forecast

- Eligible cases translation to MAC

## Cost per Case

- Updates in progress

## FCMS

- Current state data documentation
- Assessing ability to address current limitations

## Law Clinic Reporting

- Standardizing data collection

## Case Manager Reporting

- Goal to shift from email submission of reports



# Limitations

### Delayed timeline

- Capacity contract reports due 15<sup>th</sup> of following month
- Hourly and AP data limited to when invoices are submitted

### Client vs. case level data

### Cross program comparisons

- Ex. Capacity and hourly

### Appellate

- Reporting not with Data and Research team currently

# Questions?



# Thank you



# Oregon Public Defense Commission

**Proposed Changes  
to Key  
Performance  
Measures**

**Kim Freeman - CAP Manager**

January 21, 2026

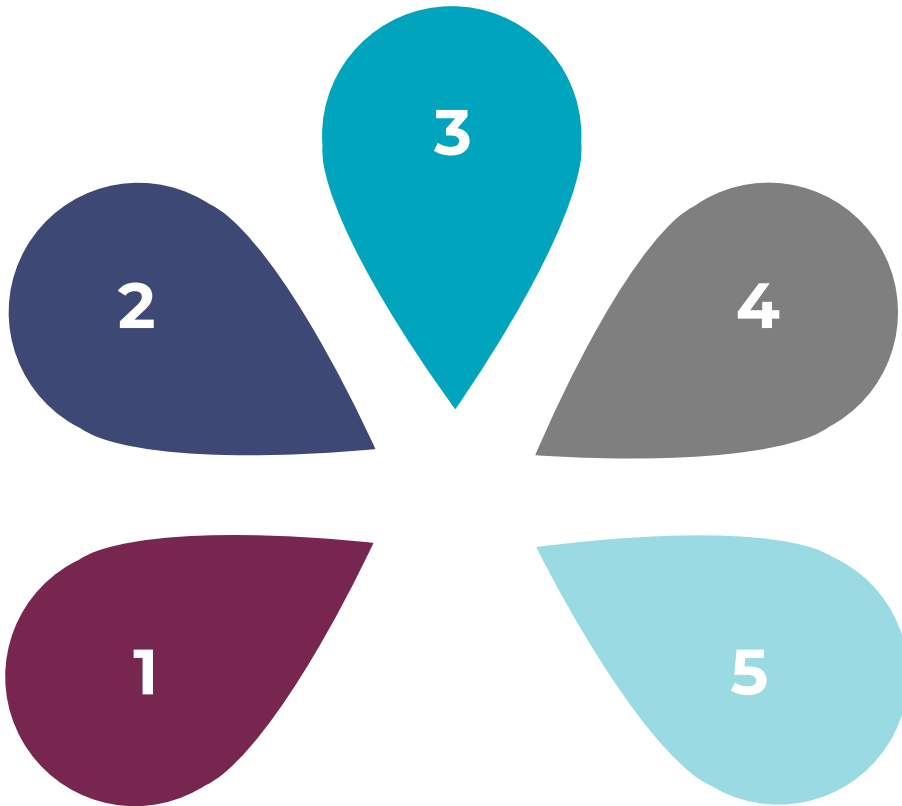




## **Key Performance Measures**

- The Annual Performance Progress Report (APPR) is the primary expression of agency performance measured against legislatively approved Key Performance Measures (KPMs). The APPR report is submitted each October.
- During the 2026 legislative short session, OPDC plans to propose changes to the agency's KPMs.
- The proposed changes are based on the efforts of an internal workgroup, involving agency staff, board members, and key stakeholders.

# Current KPMs



## **Appellate Case Processing**

Median number of days to file an opening brief.

## **Customer Service**

Percent of customers rating their satisfaction with the agency as “good” or “excellent.”

## **Best Practices for Boards and Commissions**

Percent of total best practices met by the Commission.

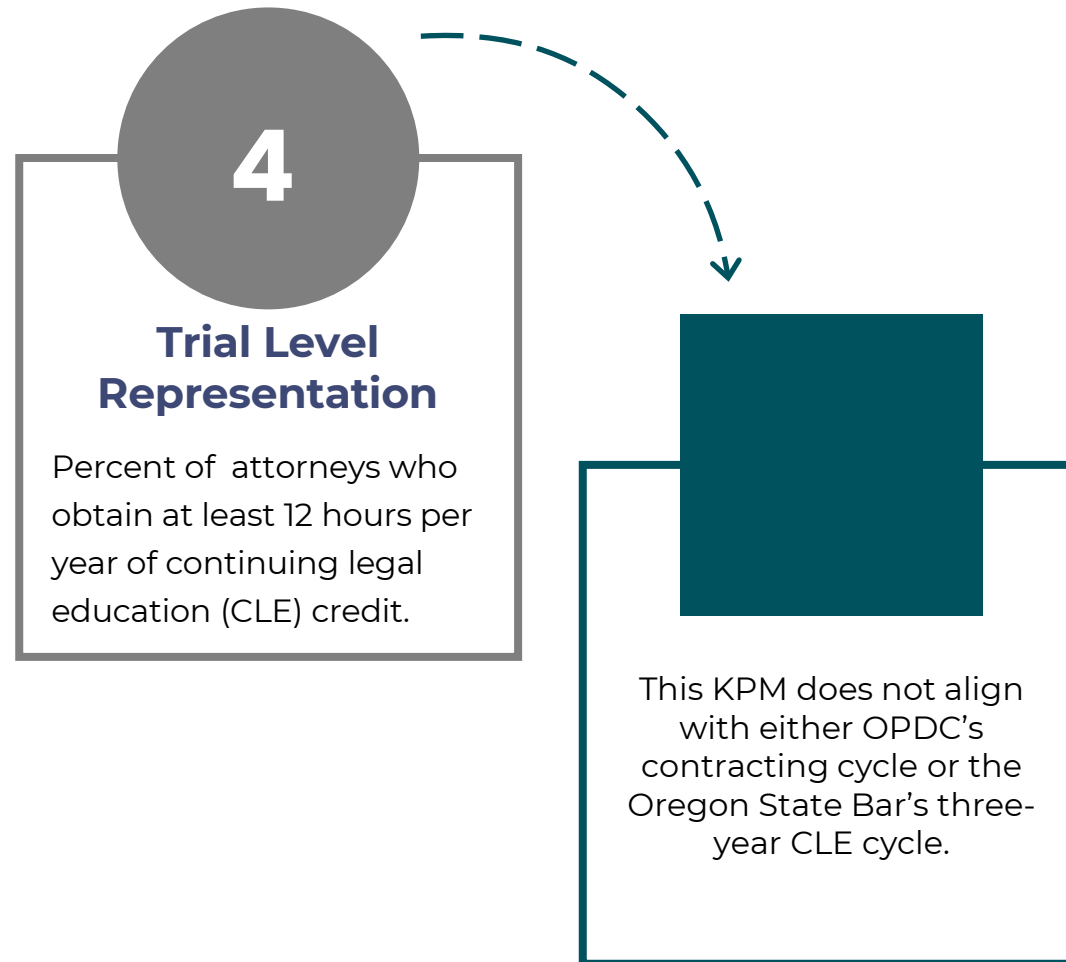
## **Trial Level Representation**

Percent of attorneys who obtain at least 12 hours per year of continuing legal education (CLE) credit.

## **Parent Child Representation Program (PCRP)**

Percent of PCRP attorneys who report spending 1/3 of their time with clients.

# Proposed KPM Elimination



# Proposed Additional KPMs

**5**

**Eligible Individuals  
Receive Timely  
Appointed Counsel**

**8**

**Timely Processing of  
Pre- Authorized Expense  
(PAE) Requests**

**6**

**Maintain High Retention  
Rates for State  
Trial Level Attorneys**

**9**

**Policies, Procedures,  
Standards, and  
Guidelines Align with  
Agency Priorities**

**7**

**Timely Processing of  
Accounts Payable (AP)  
Invoices**

**10**

**Capacity Contractors  
Meet or Exceed  
Performance  
Expectations**



**Each proposed KPM has been developed with three key considerations.**

### **Measurement**

What is being measured and how is it defined?

### **Source**

What is the guidance that drives this measure? This may include legislation, budget, or other elements.

### **Alignment**

How does this measurement align with OPDC's strategic plan goals and objectives?

# Strategic Plan – Goals

01

## **End the Unrepresented Persons Crisis**

Attract, recruit, and retain highly qualified, diverse, and dedicated public defenders and non-attorney case support personnel to ensure that every client receives effective and compassionate legal representation.

02

## **Improve Provider Relationships**

Strengthen our relationships with our providers by fostering a collaborative environment that promotes open communication, mutual respect, and shared objectives.

03

## **Cultivate Operational Excellence**

Streamline our processes, improve efficiency, and foster a culture of continuous improvement by leveraging technology, investing in staff development, and implementing robust performance metrics with a strong commitment to diversity, equity and inclusion.

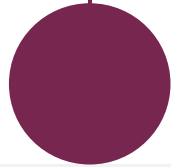
04

## **Finalize Integration with the Executive Branch**

Successfully complete transition activities to move operations to the Executive Branch while maintaining our commitment to excellence and client-centered service.

# KPM 5

Eligible individuals receive timely appointed counsel.



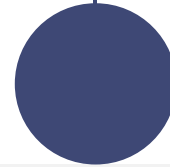
This measurement considers timely to mean within 7 days.

Only applies to the first attorney assignment.

Warrants cases are excluded.

Cross county cases may be counted as unrepresented, even if counsel is assigned on another case.

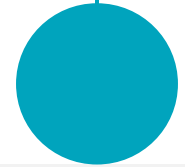
**Measurement**



OPDC's Six-Year Plan to reduce the public defender deficiency.

Director Ken Sanchagrin's June 2025 letter to Governor Kotek.

**Source**



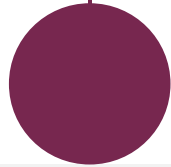
Goal 1 – End the Unrepresented Persons Crisis

Goal 3 – Cultivate Operational Excellence

**Alignment**

# KPM 6

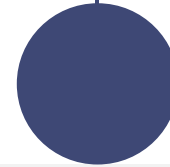
Maintain  
High  
Retention  
Rates for  
State-Level  
Trial  
Attorneys.



Aims to retain the attorney workforce on an annual basis within the Oregon Trial Division.

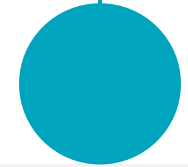
Looks at full-time equivalent (FTE), not Maximum Attorney Caseload (MAC).

**Measurement**



SB 337 (2023)

**Source**



Goal 1 – End the Unrepresented Persons Crisis

**Alignment**

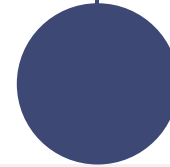
# KPM 7

Timely  
processing of  
Accounts  
Payable (AP)  
invoices



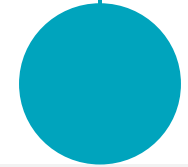
All invoices are reviewed, and payments processed within forty-five (45) days of receipt.

**Measurement**



SB 337 (2023)  
Oregon Accounting  
Manual (OAM)  
Department of  
Administrative  
Services (DAS)  
Standards

**Source**

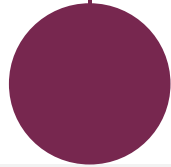


Goal 2: Improve  
Provider  
Relationships  
  
Goal 3: Cultivate  
Operational  
Excellence

**Alignment**

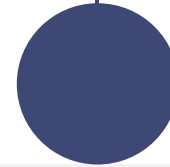
# KPM 8

Timely processing of pre authorized expense (PAE) requests.



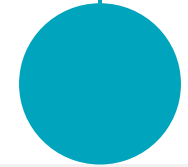
All PAE requests are reviewed and processed for payment within ten (10) business days of receipt.

**Measurement**



SB 337 (2023)  
Oregon Accounting Manual (OAM)  
Department of Administrative Services (DAS) Standards

**Source**

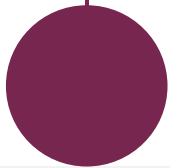


Goal 2: Improve Provider Relationships  
  
Goal 3: Cultivate Operational Excellence

**Alignment**

# KPM 9

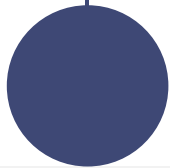
Policies, procedures, standards, and guidelines align with agency priorities.



The agency develops documentation which supports the current priorities.

These priorities are in alignment with statute, agency strategic plan and engagement with the Department of Administrative Services (DAS) policy and procedure.

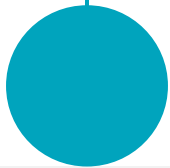
**Measurement**



SB 337 (2023) directs OPDC to establish policies around performance standards, process improvement, and transparency.

The Remediation Plan addresses the need to update policies and procedures to align with the Executive Branch.

**Source**



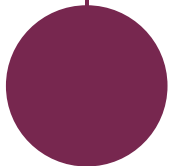
Goal 3: Cultivate Operational Excellence

Goal 4: Finalize Integration with the Executive Branch

**Alignment**

# KPM 10

Capacity  
Contractors  
meet or  
exceed  
performance  
expectations.

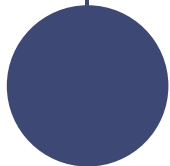


Applies only to provider contracts, not to all OPDC contracts.

Applies to both criminal and juvenile contracts.

Does not apply to PCRPP or hourly agreements.

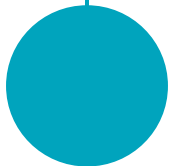
Measurement



SB 5031 (2025) Budget Note calls for a report of any providers not meeting ninety (90) percent of expectations.

2025-2027 contracts stipulate that providers with a fifteen(15) percent performance variance are subject to review.

Source



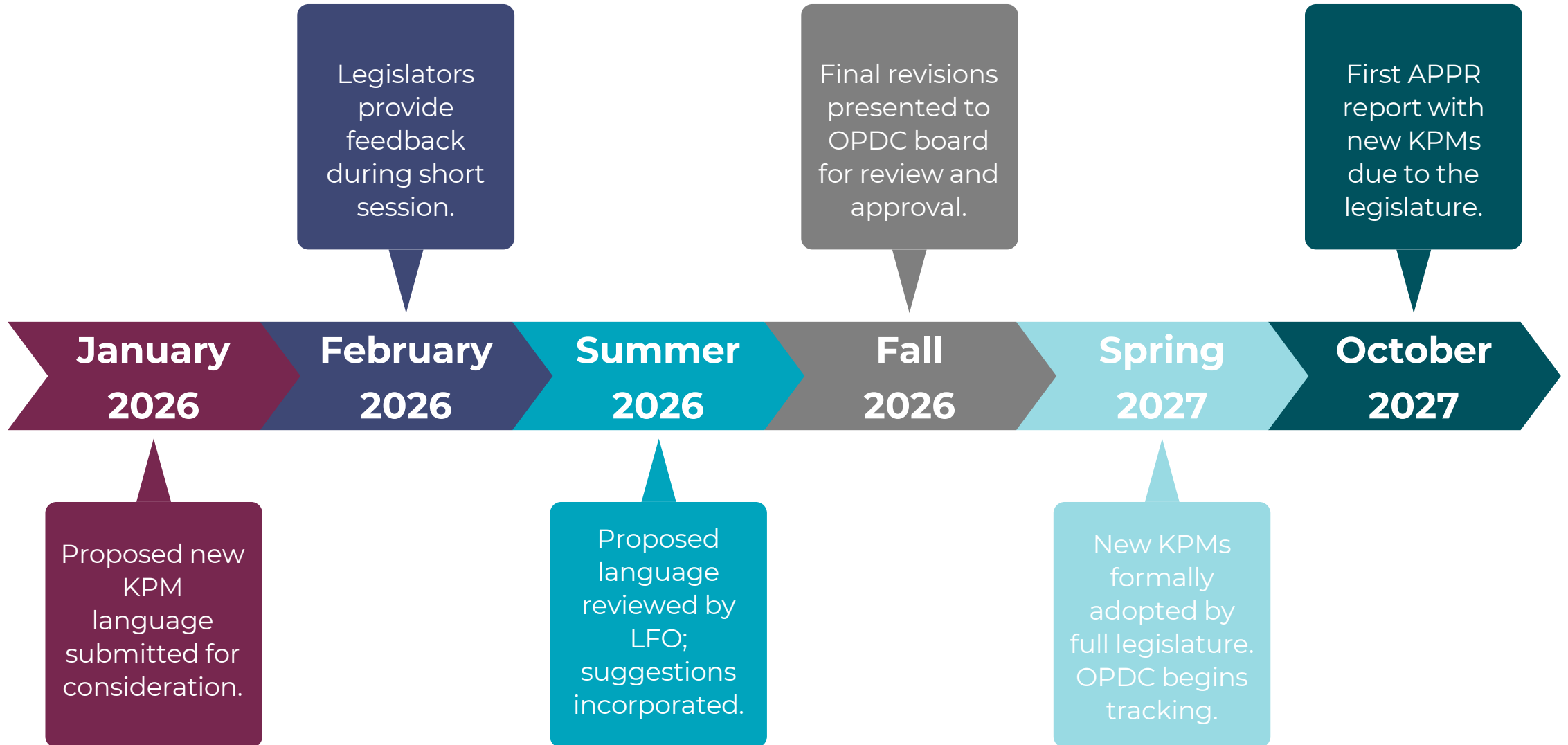
Goal 1: End the Unrepresented Persons Crisis

Goal 3: Cultivate Operational Excellence

Alignment



# Next Steps



# Oregon Public Defense Commission

## 2026 Legislative Session Preview

**Lisa Taylor**  
Government Relations Manager

January 21, 2026



# 2026 Legislative Session

1

## Dates and Deadlines

The 2026 Session is a short session, and deadlines come fast.

2

## OPDC Requests and Reports

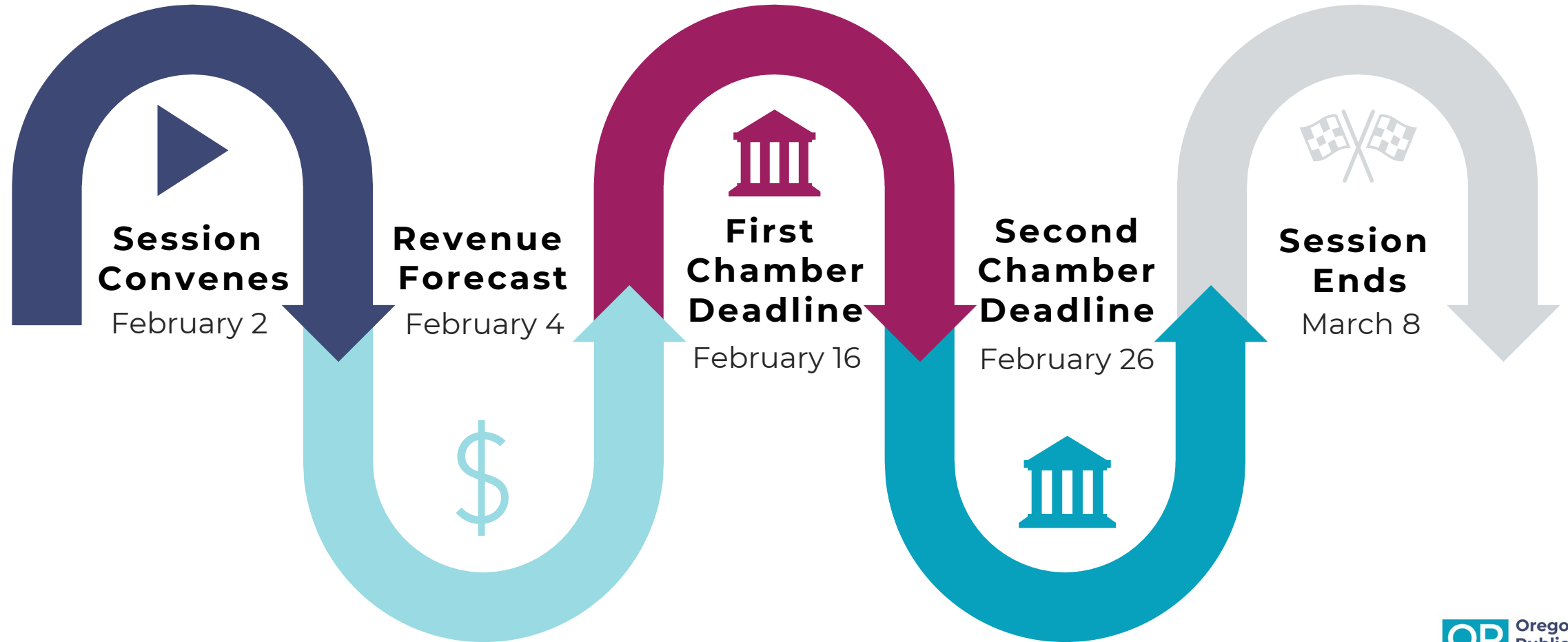
OPDC has minimal requests and two reports.

3

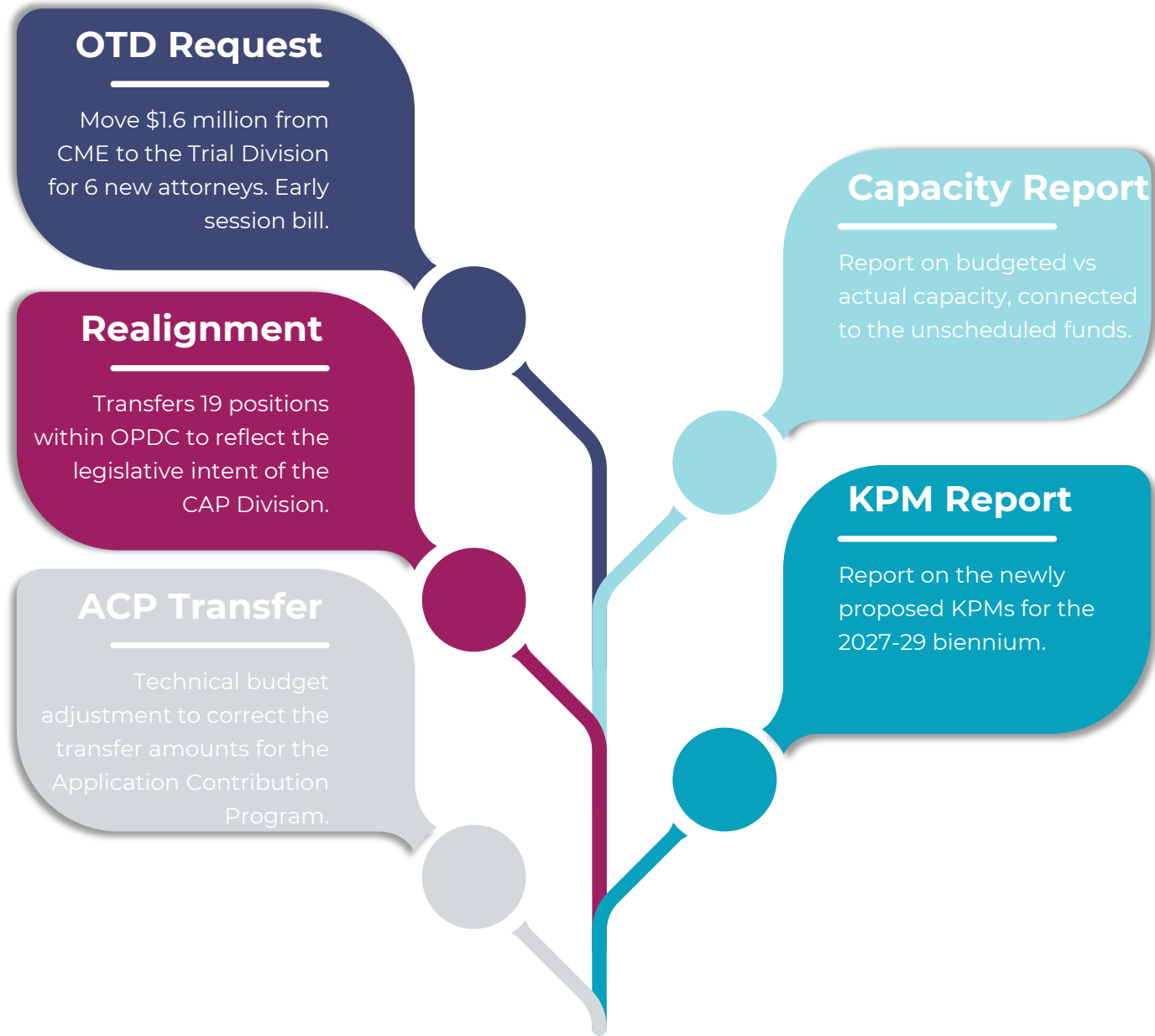
## Session Policy Preview

Overview of potential policy coming before Judiciary in 2026.

# Dates and Deadlines



# OPDC Requests and Reports



# Policy Preview

Potential policy bills for the 2026 Session. These are not OPDC proposals but may impact OPDC or its providers. See Useful Links slide for links to full list.

- Torres-Lopez (Rep. Kropf)
- House Judiciary Bills
  - LC 92 Public Safety Omnibus
  - LC 256 Bonding for courthouses
- Senate Judiciary Committee Bills
  - LC 97 Wrongful Convictions
  - LC 106 Public Safety Omnibus
- Cannabis Omnibus (Rep. Wallan)
- Out-of-custody Arraignments (OJD)
  - LC 64 “Hidden Homicides” (Sen. Gelser Blouin)
  - Swatting (Rep. Edwards)

# Useful Links

## Session Calendar

- [DeadlinesCalendar.pdf](#)

## Judiciary Committees Policy Preview

- Senate [Judiciary Senate 2025-2026 Interim - Oregon Legislative Information System](#)
- House [Judiciary House 2025-2026 Interim - Oregon Legislative Information System](#)



**Thank you.**