FCMS

Financial & Case Management System

As part of our commitment to improving service delivery and meeting legislative requirements, the Oregon Public Defense Commission is implementing a new financial and case management system to replace our existing systems and databases. The new system will be a cloud-based financial and case management system to facilitate and streamline public defense services provided by OPDC and our contracted partners; capture comprehensive data on cases; and make timely payments to providers for public defense-related services.

Streamline the provider payment process for public defense related services.

Status Update

As of October 31, 2025, the project's evaluation committee completed its evaluation of the phase 2, round 2, value-added proposals and presented results, options, and recommendations.

The executive steering committee voted to accept the evaluation committee's recommendation to award a contract. OPDC has appointed a negotiation team and subject matter experts. We are currently in Round 1 of contract negotiations.

About the Project

The Financial & Case Management System project will replace three core systems and several ancillary tools, equipping OPDC with a robust, integrated platform to support its mission more effectively and efficiently.

This initiative is driven through multiple legislative actions (HB 5030 – 2025, HB 5202 – 2022, HB 2003 – 2021, & SB 337 - 2023, which directs OPDC to establish and enforce standards, provide oversight and supervision, collect data, and regularly report progress and needs to the Legislative Assembly.

OP DC Oregon Public Defense Commission

FCMS
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Improvements and FCMS Project Objectives

Streamline financial and case management
Enhance the efficiency of submitting invoices, managing caseloads, and tracking time, allowing for faster and more accurate processing.
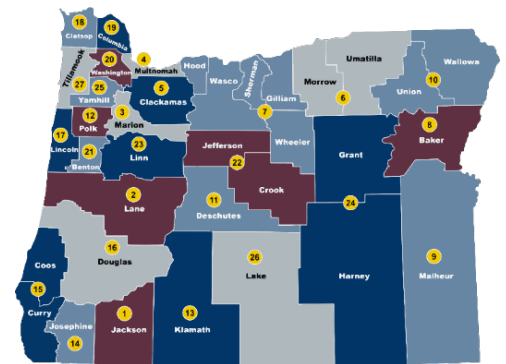
Improve reporting and compliance
Provide more robust data reporting tools to better meet legislative requirements and support decision-making.

Support long-term growth
Implement a scalable system that can adapt to future needs and expand service capabilities across OPDC.

The FCMS system will serve all 36 Oregon counties and 27 judicial districts.

Scope and Impact

FCMS will replace OPDC's aging in-house system with a cloud-based Commercial-Off-The-Shelf (COTS), Software-as-a-Service (SaaS) solution, delivering:

- **Financial Management**: Automated payment processing for 1000+ contract defense providers.

- **Case Management**: Centralized case tracking across Trial and Appellate Divisions.

- **Timekeeping**: Transparent, reportable data.

How to get Involved

If you have any questions about the project, or are interested in serving as a change champion, you can contact our Senior IT Project Manager, Mary Knoblock, at marv.knoblock@opdc.state.or.us.

Find regular updates and more information on OPDC's website:
https://www.oregon.gov/opdc/general/Pages/FCMS.aspx

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