Oregon Parks and Recreation Commission

February 20, 2020

Agenda Item: 6b Information

Topic: Oregon Parks & Recreation Reservation System Project

Presented by: Daniel Killam, Deputy Director of Administration

BACKGROUND

In order to make the best decision for our customers and stakeholders in both the immediate and the long-term future, OPRD seeks to analyze alternatives to replace the current reservation system. Our goal is to implement a system that can be quickly adapted to respond to market changes, more efficiently help us manage camping and day-use programs throughout the state, and allow us to better manage our relationships with existing customers and attract new ones.

Over the last twelve months the Reservation System Project has received Stage Gate 1 endorsement from EIS, established a 25-member project team with representation from all functional areas within the agency, including 14 Park operation staff, completed gap analysis, requirements gathering, and brought on a SME contractor to focus on user centered design and accessibility.

Reservation System Project Current Status

Currently, the Reservation System Project has submitted all the required Project Plan documentation and supporting documents to EIS for review, prior to Stage Gate 2 endorsement. In conjunction, working with DAS, DOJ, and ESS to complete the RFP so that once Stage Gate 2 endorsement is received the RFP can be released to the public. Currently, the RFP is slated to be open for 60 days and based upon the project schedule the RFP should close in April 2020.

Prior Action by Commission: None

Action Requested: None

Attachments: None

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