

5.7.2020 HEART Webinar Questions

Category 1 - Continued Building Closure

Question/Issue	Suggested Resource
Vandalism increase - how to prevent and mitigate?	https://www.cac-accr.ca/covid-19/

Category 2 - Managing day-to-day activities and protecting visitors in your space

Question/Issue	Suggested Resource
Gallery reconfiguration?	https://www.aam-us.org/programs/about-museums/preparing-to-reopen/
Limiting visitors in the galleries?	https://www.aam-us.org/programs/about-museums/preparing-to-reopen/ https://www.ncptt.nps.gov/blog/covid-19-basics-re-entry-to-cultural-sites/ https://www.cdc.gov/coronavirus/2019-ncov/community/large-events/index.html
How often to swap out PPE (gloves, masks)?	https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/index.html
Communal spaces - should they be limited?	https://www.cdc.gov/coronavirus/2019-ncov/community/large-events/index.html
Interactives in exhibits - should they be continuously cleaned or completely removed?	https://www.osha.gov/Publications/OSHA3990.pdf
Should tours resume?	https://www.aam-us.org/programs/about-museums/preparing-to-reopen/ https://www.cdc.gov/coronavirus/2019-ncov/community/large-events/index.html
High touch surfaces, such as doors, should they remain open?	https://www.osha.gov/Publications/OSHA3990.pdf
Special events - what new rules and procedures for them?	https://www.cdc.gov/coronavirus/2019-ncov/community/large-events/index.html

How to communicate new visiting and attendance procedures to the public?	https://www.aam-us.org/programs/about-museums/preparing-to-reopen/
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Category 3 - Handling, installing, and working with collections and colleagues in collections spaces

Question/Issue	Suggested Resource
How to move collections that require more than one person in close quarters?	https://www.osha.gov/workers/index.html https://www.osha.gov/SLTC/covid-19/controlprevention.html
Do collections need to be sanitized/disinfected? Do their storage spaces need to be sanitized with sprays?	https://www.cac-accr.ca/covid-19/ https://www.ncptt.nps.gov/blog/covid-19-basics-disinfecting-cultural-resources/ https://www.nedcc.org/free-resources/preservation-leaflets/3.-emergency-management/3.5-disinfecting-books
Reading rooms - what should cleaning procedures be? What should the rules be?	https://community.culturalheritage.org/HigherLogic/System/DownloadDocumentFile.ashx?DocumentFileKey=a87a413d-3cb8-4fac-b2c7-9a78c4f74b70&forceDialog=1
Preparing collections for shipment?	https://youtu.be/CSGg0vhejl4
How should we handle new incoming donations to the collections?	https://www.cac-accr.ca/covid-19/

Category 4 - Disaster Planning during a pandemic

Question/Issue	Suggested Resource
How to respond to a disaster and keep social distancing rules?	https://www.cac-accr.ca/covid-19/

Open-ended questions:

- Any creative adaptations you want to share that allowed for staff to work from home?
- Are most museums pushing a moratorium on collecting for a little while?
<https://www.cac-accr.ca/covid-19/>
- Is there a way to gauge attendance to see if it would be necessary to bring furloughed staff back?