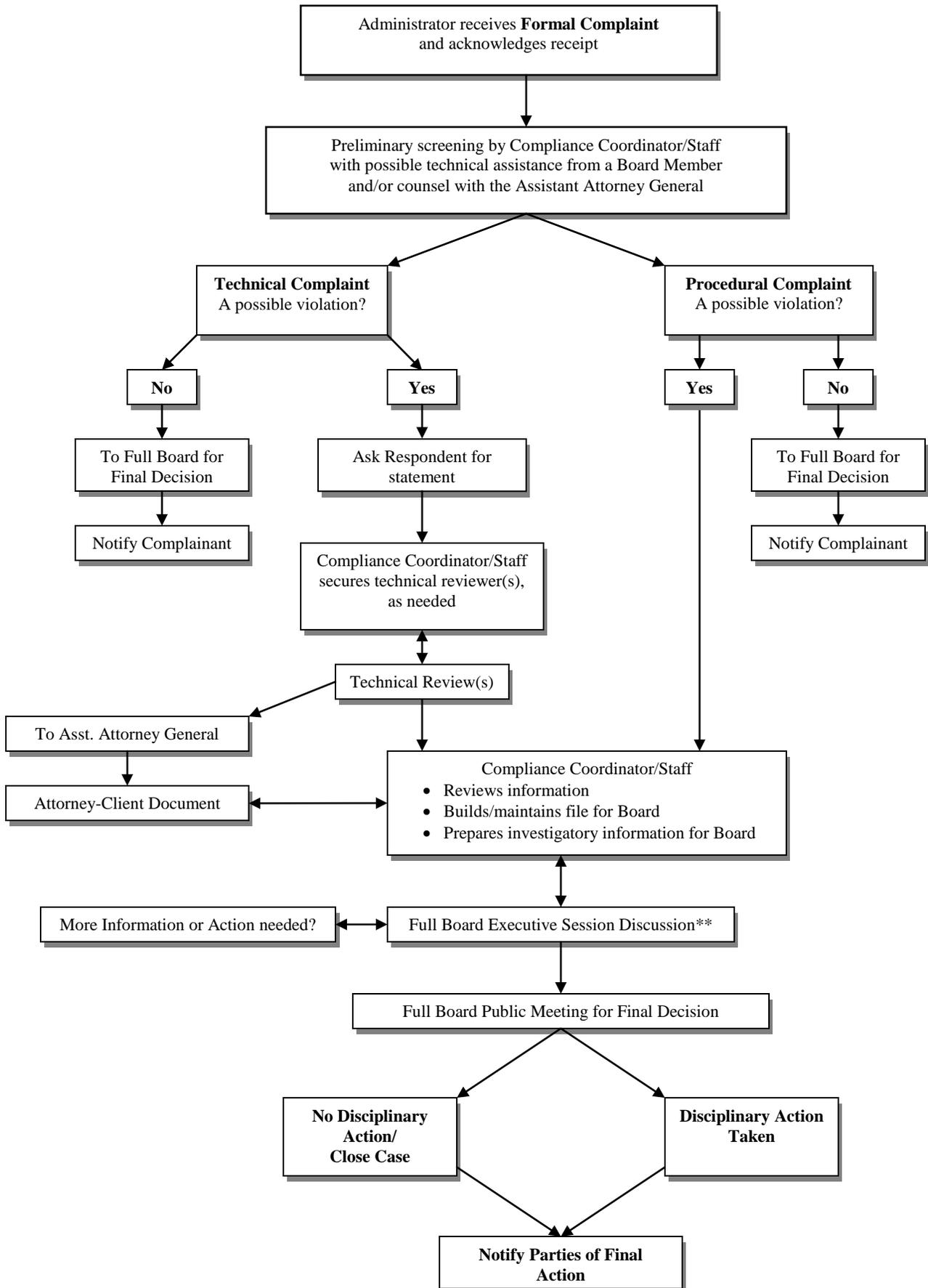


OSBGE Complaint Process Flow Chart



**when authorized under ORS 192.660