

# Oregon State Board of Nursing

## Information Technology Strategic Plan: 2024 - 2027

### FOUNDATION

#### OUR MISSION

The OSBN protects the public by through regulatory excellence of education, licensure, and practice, and promoting nurse wellness.

#### OUR VISION

A safe and healthy public promoted through a healthy and diverse nursing workforce.

#### OUR CORE VALUES

**Integrity:** We inspire trust and excellence through professionalism and accountability.

**Collaboration:** We are inclusive and respectfully accept and contribute valuable ideas to achieve goals.

**Stewardship:** We serve the public through responsiveness and effective use of financial, physical, and people resources.

**Innovation:** We empower change in teamwork and transparency.



### STRATEGIC PRIORITIES

#### GOALS

1. Maintain a reliable infrastructure using current technology
2. Secure agency information appropriately

#### GUIDING PRINCIPLES

##### Innovation and Continuous Improvement:

The organization culture is a catalyst for continuous innovative change, and actively encourages exploration of technology innovation for business benefit.

##### Cross-organization Collaboration:

We will work within and across organizational structures to meet strategic goals and identify opportunities for innovation and improvement.

##### Cloud-Smart Approach:

Using Cloud services allows the organizations to take a strategic look at what infrastructure will best serve each business workload, and can better align to meet specific business goals and values.

### ACTION PLAN

#### KEY INITIATIVES

##### Reliable Infrastructure:

Migrate critical systems and documents to cloud-based resources. Support simplicity in design and operation to improve maintainability and reliability without

##### Support User Access:

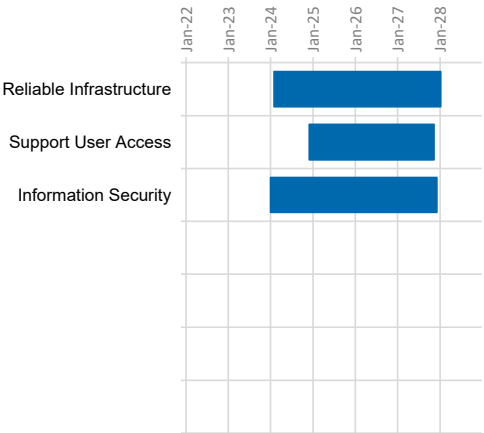
Ensure all users have the capability of working in and out of the office on their own schedule with minimal technology disruptions. Includes appropriate training and

##### Information Security:

Enact preventative changes and solutions to improve the security, efficiency and reliability of systems while keeping the frequency and impact to users at a

### ROADMAP

#### 5-YEAR PLAN



### PERFORMANCE

#### ALIGNED KEY INDICATORS

##### Effective governance:

No critical services are located on-prem.

##### Customer service:

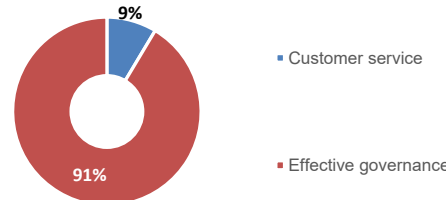
Staff have the training they need and are able to work securely wherever they are located with rare disruptions.

##### Effective governance:

Measured improvement upon prior findings from state Cyber Security Services (CSS) assessment on the Center for Internet Security (CIS) controls. Includes improved

### INVESTMENT PORTFOLIO

#### INVESTMENT LEVEL BY OBJECTIVE



#### COST PROJECTIONS

