

Oregon State Board of Nursing

Information Technology Strategic Plan: 2024 - 2026

FOUNDATION

OUR MISSION

The OSBN protects the public by regulating nursing education, licensure, and practice.

OUR VISION

A safe and healthy Oregon promoted through a healthy and diverse nursing workforce.

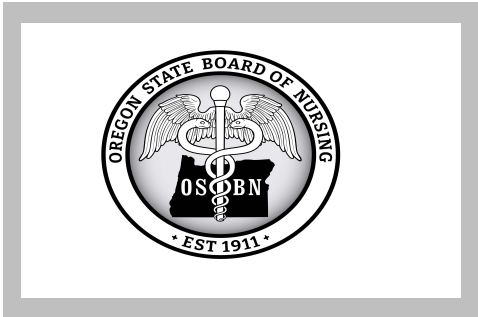
OUR CORE VALUES

Integrity: We inspire trust and excellence through professionalism and accountability.

Collaboration: We are inclusive and respectfully accept and contribute valuable ideas to achieve goals.

Stewardship: We serve the public through responsiveness and effective use of financial, physical, and people resources.

Innovation: We empower change in teamwork and transparency.



STRATEGIC PRIORITIES

GOALS

- Maintain a reliable infrastructure using current technology
- Secure agency information appropriately

GUIDING PRINCIPLES

Innovation and Continuous Improvement:
The organization culture is a catalyst for continuous innovative change, and actively encourages exploration of technology innovation for business benefit.

Cross-organization Collaboration:
We will work within and across organizational structures to meet strategic goals and identify opportunities for innovation and improvement.

Cloud-Smart Approach:
Using Cloud services allows the organizations to take a strategic look at what infrastructure will best serve each business workload, and can better align to meet specific business goals and values.

Ensure Systems are Secure:
The need to maintain the integrity of information and protect IT assets requires an ongoing commitment by the organization by adhering to policies, standards, and procedures.

ACTION PLAN

KEY INITIATIVES

Reliable Infrastructure:
Migrate critical systems and documents to cloud-based resources or State Data Center. Support simplicity in design and operation to improve

Support User Access:
Ensure all users have the capability of working in and out of the office on their own schedule with minimal technology disruptions. Includes

Information Security:
Enact preventative changes and solutions to improve the security, efficiency and reliability of systems while keeping the frequency and impact

ROADMAP

5-YEAR PLAN

	Jan-22	Jan-23	Jan-24	Jan-25	Jan-26	Jan-27	Jan-28
Reliable Infrastructure			█	█	█	█	█
Support User Access				█	█	█	█
Information Security			█	█	█	█	█

PERFORMANCE

ALIGNED KEY INDICATORS

Effective governance:
No critical services are located on-prem.

Customer service:
Staff have the training they need and are able to work securely wherever they are located with rare disruptions.

Effective governance:
Measured improvement upon prior findings from state Cyber Security Services (CSS) assessment on the Center for Internet Security (CIS) controls.

INVESTMENT PORTFOLIO

INVESTMENT LEVEL BY OBJECTIVE

Objective	Investment Level
Effective governance	91%
Customer service	9%

COST PROJECTIONS

Year	Cost (Thousands)
2024	\$69
2025	\$90
2026	\$90
#VALUE!	\$-
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