



Certified Nursing Assistant (CNA) Exam Retake Directions

It can take up to 5 business days for TMU to upload test results to OSBN. Do not contact OSBN about a failed test results until after 5 business days.

Step 1: Log into to OSBN account.

Visit <https://www.oregon.gov/osbn> Use a computer, the website does not display on phones/tablets.

The screenshot shows the Oregon State Board of Nursing Nurse Portal dashboard. At the top left is the OSBN logo and the text "Oregon State Board of Nursing Nurse Portal". Below this are several sections: a "Manage Profile" button with a user icon, a "Message Center" with "inbox (3)" and a "0 new" button, and a "Your Licenses with OSBN" section. The "Your Licenses with OSBN" section contains a table with columns for License Number, License Type, License Granted Date, License Expiration Date, and License Status. Below the table, it says "No licenses found". A red circle highlights an "Apply for License" button in the top right corner of the "Your Licenses with OSBN" section.

The screenshot shows a list of application options. The first option is "CMA Exam - Retake" with a downward arrow icon. The second option is "CNA Exam - Retake" with a downward arrow icon. A red box highlights the "CNA Exam - Retake" option, and a red arrow points to it from the right.

Step 2: Select and complete the “CNA Exam – Retake” application.

Wait 4 hours. Check your email for a TMU email saying you have been released to schedule.

Step 3: Log into your TMU account and schedule a new test.